

Darukhanavala Phiroz P  
 Form 4  
 February 17, 2011

**FORM 4**

**UNITED STATES SECURITIES AND EXCHANGE COMMISSION  
 Washington, D.C. 20549**

OMB APPROVAL

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Check this box if no longer subject to Section 16. Form 4 or Form 5 obligations may continue. See Instruction 1(b).

**STATEMENT OF CHANGES IN BENEFICIAL OWNERSHIP OF SECURITIES**

Filed pursuant to Section 16(a) of the Securities Exchange Act of 1934, Section 17(a) of the Public Utility Holding Company Act of 1935 or Section 30(h) of the Investment Company Act of 1940

(Print or Type Responses)

1. Name and Address of Reporting Person \*  
 Darukhanavala Phiroz P

2. Issuer Name and Ticker or Trading Symbol  
 EGAIN COMMUNICATIONS CORP [egan.ob]

5. Relationship of Reporting Person(s) to Issuer

(Check all applicable)

(Last) (First) (Middle)

3. Date of Earliest Transaction (Month/Day/Year)  
 12/08/2003

Director  10% Owner  
 Officer (give title below)  Other (specify below)

345 E. MIDDLEFIELD ROAD

(Street)

4. If Amendment, Date Original Filed(Month/Day/Year)

6. Individual or Joint/Group Filing(Check Applicable Line)  
 Form filed by One Reporting Person  
 Form filed by More than One Reporting Person

MOUNTAIN VIEW, CA 94043

(City) (State) (Zip)

**Table I - Non-Derivative Securities Acquired, Disposed of, or Beneficially Owned**

1. Title of Security (Instr. 3)	2. Transaction Date (Month/Day/Year)	2A. Deemed Execution Date, if any (Month/Day/Year)	3. Transaction Code (Instr. 8)	4. Securities Acquired (A) or Disposed of (D) (Instr. 3, 4 and 5)	5. Amount of Securities Beneficially Owned Reported Transaction(s) (Instr. 3 and 4)	6. Ownership Form: Direct (D) or Indirect (I) (Instr. 4)	7. Nature of Ownership (Instr. 4)		
				(A) or (D)	Code	V	Amount	(D)	Price

Reminder: Report on a separate line for each class of securities beneficially owned directly or indirectly.

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SEC 1474 (9-02)

**Table II - Derivative Securities Acquired, Disposed of, or Beneficially Owned (e.g., puts, calls, warrants, options, convertible securities)**

1. Title of Derivative Security	2. Conversion or Exercise	3. Transaction Date (Month/Day/Year)	3A. Deemed Execution Date, if any	4. Transaction Code	5. Number of Derivative Securities	6. Date Exercisable and Expiration Date (Month/Day/Year)	7. Title and Amount of Underlying Securities (Instr. 3 and 4)
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(Instr. 3)	Price of Derivative Security	(Month/Day/Year)	(Instr. 8)	Acquired (A) or Disposed of (D) (Instr. 3, 4, and 5)	Code	V	(A)	(D)	Date Exercisable	Expiration Date	Title	Amount or Number of Shares
Stock Option (right to buy) <sup>(1)</sup>	\$ 2.4	12/08/2003	A	1,000					12/08/2003 <sup>(1)</sup>	12/08/2013	Common Stock	1,000
Stock Option (right to buy) <sup>(2)</sup>	\$ 1.25	12/15/2004	A	500					12/15/2005 <sup>(2)</sup>	12/15/2014	Common Stock	500
Stock Option (right to buy) <sup>(2)</sup>	\$ 0.8	12/08/2005	A	500					12/08/2006 <sup>(2)</sup>	12/08/2015	Common Stock	500
Stock Option (right to buy) <sup>(2)</sup>	\$ 0.85	06/09/2008	A	1,000					06/09/2009 <sup>(2)</sup>	06/09/2018	Common Stock	1,000
Stock Option (right to buy) <sup>(2)</sup>	\$ 1.05	01/08/2010	A	1,000					01/08/2011 <sup>(2)</sup>	01/08/2020	Common Stock	1,000
Stock Option (right to buy) <sup>(2)</sup>	\$ 1.15	11/12/2010	A	500					11/12/2011 <sup>(2)</sup>	11/12/2020	Common Stock	500
Stock Option (right to buy) <sup>(3)</sup>	\$ 1.5	02/03/2011	A	50,000					<sup>(3)</sup>	02/03/2021	Common Stock	50,000

## Reporting Owners

Reporting Owner Name / Address	Relationships			
	Director	10% Owner	Officer	Other
Darukhanavala Phiroz P 345 E. MIDDLEFIELD ROAD MOUNTAIN VIEW, CA 94043	X			

## Signatures

Phiroz P.

Darukhanavala

02/17/2011

\_\_Signature of Reporting  
Person

Date

## Explanation of Responses:

- \* If the form is filed by more than one reporting person, *see* Instruction 4(b)(v).
- \*\* Intentional misstatements or omissions of facts constitute Federal Criminal Violations. *See* 18 U.S.C. 1001 and 15 U.S.C. 78ff(a).

- (1) The options vest 100% upon transaction date
- (2) The options vest in full 1 year from transaction date
- (3) The options shall vest monthly equally over 48 months from transaction date

Note: File three copies of this Form, one of which must be manually signed. If space is insufficient, *see* Instruction 6 for procedure.

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