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Unum Group  
Form 10-Q  
October 25, 2018

UNITED STATES  
SECURITIES AND EXCHANGE COMMISSION  
WASHINGTON, D. C. 20549  
FORM 10-Q  
(Mark One)

Quarterly Report Pursuant to Section 13 or 15(d) of the Securities Exchange Act of 1934  
For the quarterly period ended September 30, 2018

Transition Report Pursuant to Section 13 or 15(d) of the Securities Exchange Act of 1934  
For the transition period from \_\_\_\_\_ to \_\_\_\_\_  
Commission file number 1-11294

Unum Group  
(Exact name of registrant as specified in its charter)

Delaware 62-1598430  
(State or other jurisdiction of incorporation or organization) (I.R.S. Employer Identification No.)

1 FOUNTAIN SQUARE  
CHATTANOOGA, TENNESSEE 37402  
(Address of principal executive offices) (Zip Code)

423.294.1011  
(Registrant's telephone number, including area code)

Not Applicable  
(Former name, former address and former fiscal year, if changed since last report)

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes  No

Indicate by check mark whether the registrant has submitted electronically every Interactive Data File required to be submitted pursuant to Rule 405 of Regulation S-T (§232.405 of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit such files). Yes  No

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Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, smaller reporting company, or an emerging growth company. See the definitions of "large accelerated filer," "accelerated filer," "smaller reporting company," and "emerging growth company" in Rule 12b-2 of the Exchange Act.

Large accelerated filer  Accelerated filer

Non-accelerated filer  Smaller reporting company

Emerging growth company

If an emerging growth company, indicate by check mark if the registrant has elected not to use the extended transition period for complying with any new or revised financial accounting standards provided pursuant to Section 13(a) of the Exchange Act.

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act). Yes  No

218,748,493 shares of the registrant's common stock were outstanding as of October 23, 2018.

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### Cautionary Statement Regarding Forward-Looking Statements

The Private Securities Litigation Reform Act of 1995 (the Act) provides a "safe harbor" to encourage companies to provide prospective information, as long as those statements are identified as forward-looking and are accompanied by meaningful cautionary statements identifying important factors that could cause actual results to differ materially from those included in the forward-looking statements. Certain information contained in this Quarterly Report on Form 10-Q (including certain statements in the consolidated financial statements and related notes and Management's Discussion and Analysis), or in any other written or oral statements made by us in communications with the financial community or contained in documents filed with the Securities and Exchange Commission (SEC), may be considered forward-looking statements within the meaning of the Act. Forward-looking statements are those not based on historical information, but rather relate to our outlook, future operations, strategies, financial results, or other developments. Forward-looking statements speak only as of the date made. We undertake no obligation to update these statements, even if made available on our website or otherwise. These statements may be made directly in this document or may be made part of this document by reference to other documents filed by us with the SEC, a practice which is known as "incorporation by reference." You can find many of these statements by looking for words such as "will," "may," "should," "could," "believes," "expects," "anticipates," "estimates," "plans," "assumes," "intends," "projects," "goals," "objectives," or similar expressions in this document or in documents incorporated herein.

These forward-looking statements are subject to numerous assumptions, risks, and uncertainties, many of which are beyond our control. We caution readers that the following factors, in addition to other factors mentioned from time to time, may cause actual results to differ materially from those contemplated by the forward-looking statements:

• Sustained periods of low interest rates.

• Fluctuation in insurance reserve liabilities and claim payments due to changes in claim incidence, recovery rates, mortality and morbidity rates, and policy benefit offsets due to, among other factors, the rate of unemployment and consumer confidence, the emergence of new diseases, epidemics, or pandemics, new trends and developments in medical treatments, the effectiveness of our claims operational processes, and changes in governmental programs.

• Unfavorable economic or business conditions, both domestic and foreign, that may result in decreases in sales, premiums, or persistency, as well as unfavorable claims activity.

• Changes in or interpretations of laws and regulations, including tax laws and regulations.

• Investment results, including, but not limited to, changes in interest rates, defaults, changes in credit spreads, impairments, and the lack of appropriate investments in the market which can be acquired to match our liabilities.

• A cyber attack or other security breach could result in the unauthorized acquisition of confidential data.

• The failure of our business recovery and incident management processes to resume our business operations in the event of a natural catastrophe, cyber attack, or other event.

• Execution risk related to our technology needs.

• Increased competition from other insurers and financial services companies due to industry consolidation, new entrants to our markets, or other factors.

• Changes in our financial strength and credit ratings.

• Damage to our reputation due to, among other factors, regulatory investigations, legal proceedings, external events, and/or inadequate or failed internal controls and procedures.

• Actual experience in the broad array of our products that deviates from our assumptions used in pricing, underwriting, and reserving.

• Changes in accounting standards, practices, or policies.

• Effectiveness of our risk management program.

• Contingencies and the level and results of litigation.

• Availability of reinsurance in the market and the ability of our reinsurers to meet their obligations to us.

• Ineffectiveness of our derivatives hedging programs due to changes in the economic environment, counterparty risk, ratings downgrades, capital market volatility, changes in interest rates, and/or regulation.

Fluctuation in foreign currency exchange rates.

Ability to generate sufficient internal liquidity and/or obtain external financing.

Recoverability and/or realization of the carrying value of our intangible assets, long-lived assets, and deferred tax assets.

Terrorism, both within the U.S. and abroad, ongoing military actions, and heightened security measures in response to these types of threats.

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For further discussion of risks and uncertainties which could cause actual results to differ from those contained in the forward-looking statements, see Part 1, Item 1A of our annual report on Form 10-K for the year ended December 31, 2017.

All subsequent written and oral forward-looking statements attributable to us or any person acting on our behalf are expressly qualified in their entirety by the cautionary statements contained or referred to in this section.

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## PART I - FINANCIAL INFORMATION

## ITEM 1. FINANCIAL STATEMENTS

## CONSOLIDATED BALANCE SHEETS

## Unum Group and Subsidiaries

	September 30 2018	December 31 2017
	(in millions of dollars) (Unaudited)	
Assets		
Investments		
Fixed Maturity Securities - at fair value (amortized cost: \$39,913.2; \$39,780.5)	\$43,071.3	\$45,457.8
Mortgage Loans	2,222.0	2,213.2
Policy Loans	3,720.2	3,571.1
Other Long-term Investments	694.2	646.8
Short-term Investments	1,238.2	1,155.1
Total Investments	50,945.9	53,044.0
Other Assets		
Cash and Bank Deposits	214.2	77.4
Accounts and Premiums Receivable	1,693.0	1,665.7
Reinsurance Recoverable	4,684.0	4,879.2
Accrued Investment Income	683.0	690.1
Deferred Acquisition Costs	2,276.9	2,184.6
Goodwill	346.0	338.6
Property and Equipment	521.0	504.8
Income Tax Receivable	19.0	—
Deferred Income Tax	157.4	—
Other Assets	709.4	628.7
Total Assets	\$62,249.8	\$64,013.1

See notes to consolidated financial statements.



## CONSOLIDATED BALANCE SHEETS - Continued

## Unum Group and Subsidiaries

	September 30 2018	December 31 2017
	(in millions of dollars)	
	(Unaudited)	
Liabilities and Stockholders' Equity		
Liabilities		
Policy and Contract Benefits	\$1,674.1	\$1,605.2
Reserves for Future Policy and Contract Benefits	45,092.7	45,601.6
Unearned Premiums	428.0	373.1
Other Policyholders' Funds	1,551.4	1,595.0
Income Tax Payable	—	2.9
Deferred Income Tax	—	199.0
Short-term Debt	—	199.9
Long-term Debt	2,983.5	2,738.4
Payables for Collateral on Investments	238.2	396.2
Other Liabilities	1,763.7	1,726.9
Total Liabilities	53,731.6	54,438.2
Commitments and Contingent Liabilities - Note 11		
Stockholders' Equity		
Common Stock, \$0.10 par		
Authorized: 725,000,000 shares		
Issued: 305,069,982 and 304,448,032 shares	30.5	30.5
Additional Paid-in Capital	2,314.3	2,303.3
Accumulated Other Comprehensive Income (Loss)	(868.5	) 127.5
Retained Earnings	9,670.8	9,542.2
Treasury Stock - at cost: 86,347,280 and 81,900,950 shares	(2,628.9	) (2,428.6 )
Total Stockholders' Equity	8,518.2	9,574.9
Total Liabilities and Stockholders' Equity	\$62,249.8	\$64,013.1

See notes to consolidated financial statements.

## CONSOLIDATED STATEMENTS OF OPERATIONS (UNAUDITED)

## Unum Group and Subsidiaries

	Three Months Ended September 30 2018		Nine Months Ended September 30 2018	
	As Adjusted	As Adjusted	As Adjusted	As Adjusted
Revenue				
Premium Income	\$2,251.8	\$2,153.6	\$6,722.8	\$6,438.7
Net Investment Income	619.2	609.0	1,845.1	1,831.9
Realized Investment Gain (Loss)				
Other-Than-Temporary Impairment Loss on Fixed Maturity Securities	—	—	(1.0 )	—
Net Realized Investment Gain, Excluding Other-Than-Temporary Impairment Loss on Fixed Maturity Securities	6.7	9.8	2.9	28.9
Net Realized Investment Gain	6.7	9.8	1.9	28.9
Other Income	50.1	46.7	147.9	148.1
Total Revenue	2,927.8	2,819.1	8,717.7	8,447.6
Benefits and Expenses				
Benefits and Change in Reserves for Future Benefits	2,578.9	1,765.6	6,190.9	5,266.6
Commissions	276.8	262.4	832.6	793.9
Interest and Debt Expense	42.7	40.1	125.3	119.8
Deferral of Acquisition Costs	(166.8 )	(154.8 )	(501.8 )	(470.1 )
Amortization of Deferred Acquisition Costs	136.9	123.7	428.6	403.5
Compensation Expense	224.2	223.8	666.1	650.6
Other Expenses	212.9	191.5	657.9	624.6
Total Benefits and Expenses	3,305.6	2,452.3	8,399.6	7,388.9
Income (Loss) Before Income Tax Expense (Benefit)	(377.8 )	366.8	318.1	1,058.7
Income Tax Expense (Benefit)				
Current	2.7	139.4	172.7	301.8
Deferred	(95.8 )	(24.9 )	(128.9 )	29.6
Total Income Tax Expense (Benefit)	(93.1 )	114.5	43.8	331.4
Net Income (Loss)	\$(284.7 )	\$252.3	\$274.3	\$727.3
Net Income (Loss) Per Common Share				
Basic	\$(1.30 )	\$1.12	\$1.24	\$3.20
Assuming Dilution	\$(1.30 )	\$1.12	\$1.24	\$3.19

See notes to consolidated financial statements.

## CONSOLIDATED STATEMENTS OF COMPREHENSIVE INCOME (LOSS) (UNAUDITED)

## Unum Group and Subsidiaries

	Three Months Ended September 30		Nine Months Ended September 30	
	2018	2017	2018	2017
	(in millions of dollars)			
Net Income (Loss)	\$(284.7)	\$252.3	\$274.3	\$727.3
Other Comprehensive Income (Loss)				
Change in Net Unrealized Gain (Loss) on Securities Before Adjustment (net of tax expense (benefit) of \$(80.6); \$39.2; \$(525.0); \$334.7)	(305.0 )	66.1	(1,982.1)	616.3
Change in Adjustment to Deferred Acquisition Costs and Reserves for Future Policy and Contract Benefits, Net of Reinsurance (net of tax expense (benefit) of \$(69.8); \$(31.8); \$276.1; \$(261.7))	(260.2 )	(66.9 )	1,051.1	(499.5 )
Change in Net Gain on Hedges (net of tax benefit of \$4.4; \$7.4; \$8.3; \$19.7)	(16.8 )	(13.8 )	(32.3 )	(36.8 )
Change in Foreign Currency Translation Adjustment (net of tax benefit of \$-; \$-; \$0.3; \$-)	(15.2 )	31.8	(29.5 )	88.7
Change in Unrecognized Pension and Postretirement Benefit Costs (net of tax expense of \$1.3; \$1.5; \$4.0; \$4.3)	4.9	2.2	14.3	6.6
Total Other Comprehensive Income (Loss)	(592.3 )	19.4	(978.5 )	175.3
Comprehensive Income (Loss)	\$(877.0)	\$271.7	\$(704.2)	\$902.6

See notes to consolidated financial statements.

## CONSOLIDATED STATEMENTS OF STOCKHOLDERS' EQUITY (UNAUDITED)

## Unum Group and Subsidiaries

	Nine Months Ended September 30	
	2018	2017
	(in millions of dollars)	
<b>Common Stock</b>		
Balance at Beginning of Year and End of Period	\$30.5	\$30.4
<b>Additional Paid-in Capital</b>		
Balance at Beginning of Year	2,303.3	2,272.8
Common Stock Activity	11.0	22.4
Balance at End of Period	2,314.3	2,295.2
<b>Accumulated Other Comprehensive Income (Loss)</b>		
Balance at Beginning of Year	127.5	(51.0 )
Adjustment to Adopt Accounting Standard Update - Note 2	(17.5 )	—
Other Comprehensive Income (Loss)	(978.5 )	175.3
Balance at End of Period	(868.5 )	124.3
<b>Retained Earnings</b>		
Balance at Beginning of Year	9,542.2	8,744.0
Adjustment to Adopt Accounting Standard Update - Note 2	14.5	—
Net Income	274.3	727.3
Dividends to Stockholders (per common share: \$0.72; \$0.63)	(160.2 )	(144.1 )
Balance at End of Period	9,670.8	9,327.2
<b>Treasury Stock</b>		
Balance at Beginning of Year	(2,428.6 )	(2,028.2 )
Purchases of Treasury Stock	(200.3 )	(300.3 )
Balance at End of Period	(2,628.9 )	(2,328.5 )
<b>Total Stockholders' Equity at End of Period</b>	<b>\$8,518.2</b>	<b>\$9,448.6</b>

See notes to consolidated financial statements.

## CONSOLIDATED STATEMENTS OF CASH FLOWS (UNAUDITED)

## Unum Group and Subsidiaries

	Nine Months Ended September 30	
	2018	2017
	(in millions of dollars)	
	As	Adjusted
Cash Flows from Operating Activities		
Net Income	\$274.3	\$ 727.3
Adjustments to Reconcile Net Income to Net Cash Provided by Operating Activities		
Change in Receivables	(90.6 )	(119.0 )
Change in Deferred Acquisition Costs	(73.2 )	(66.6 )
Change in Insurance Reserves and Liabilities	1,101.6	348.1
Change in Income Taxes	(106.9 )	81.4
Change in Other Accrued Liabilities	25.0	(6.6 )
Non-cash Components of Net Investment Income	(120.9 )	(145.7 )
Net Realized Investment Gain	(1.9 )	(28.9 )
Depreciation	74.9	78.4
Other, Net	1.2	8.2
Net Cash Provided by Operating Activities	1,083.5	876.6
Cash Flows from Investing Activities		
Proceeds from Sales of Fixed Maturity Securities	456.2	303.2
Proceeds from Maturities of Fixed Maturity Securities	2,234.9	1,848.5
Proceeds from Sales and Maturities of Other Investments	350.6	161.7
Purchases of Fixed Maturity Securities	(2,840.0)	(2,063.4)
Purchases of Other Investments	(448.5 )	(313.5 )
Net Purchases of Short-term Investments	(87.0 )	(252.6 )
Net Decrease in Payables for Collateral on Investments	(158.0 )	(7.7 )
Net Purchases of Property and Equipment	(95.6 )	(64.7 )
Net Cash Used by Investing Activities	(587.4 )	(388.5 )
Cash Flows from Financing Activities		
Short-term Debt Repayments	(200.0 )	—
Issuance of Long-term Debt	290.7	—
Long-term Debt Repayments	(45.0 )	(48.5 )
Issuance of Common Stock	3.6	9.5
Repurchase of Common Stock	(205.8 )	(307.2 )
Dividends Paid to Stockholders	(160.2 )	(144.1 )
Other, Net	(42.6 )	(28.1 )
Net Cash Used by Financing Activities	(359.3 )	(518.4 )
Net Increase (Decrease) in Cash and Bank Deposits	136.8	(30.3 )

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Cash and Bank Deposits at Beginning of Year	77.4	100.4
Cash and Bank Deposits at End of Period	\$214.2	\$ 70.1

See notes to consolidated financial statements.

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NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (UNAUDITED)

Unum Group and Subsidiaries

September 30, 2018

Note 1 - Basis of Presentation

The accompanying consolidated financial statements of Unum Group and its subsidiaries (the Company) have been prepared in accordance with U.S. generally accepted accounting principles (GAAP) for interim financial information and with the instructions to Form 10-Q and Article 10 of Regulation S-X. Accordingly, they do not include all of the information and footnotes required by GAAP for complete financial statements. For further information, refer to the consolidated financial statements and footnotes included in our annual report on Form 10-K for the year ended December 31, 2017.

In our opinion, all adjustments (consisting of normal recurring accruals) considered necessary for a fair presentation have been included. Interim results are not necessarily indicative of full year performance.

Note 2 - Accounting Developments

Accounting Updates Adopted in 2018:

Accounting Standards Codification (ASC)	Description	Date of Adoption	Effect on Financial Statements
ASC 230 "Statement of Cash Flows"	This update provided clarifying guidance intended to reduce the diversity in practice in how certain cash receipts and cash payments are presented and classified in the statement of cash flows. The update addressed eight specific cash flow issues that relate to various types of transactions. The guidance is to be applied retrospectively.	January 1, 2018	The adoption of this update resulted in the reclassification of certain cash inflows from investing activities to cash inflows from operating activities within our consolidated statements of cash flows. This reclassification related to cash distributions from equity method investees and the bifurcation of those distributions as either returns on investment or returns of investment. The adoption of this update had no effect on our financial position or results of operations. See the summary tables contained herein for the financial statement impacts of this retrospective adoption.
ASC 606 "Revenue from Contracts with Customers"	These updates superseded virtually all existing guidance regarding the recognition of revenue from customers. Specifically excluded from the scope of these updates are insurance contracts, although our fee-based service products are included within the scope. Our fee-based service products, which are primarily sold in our Unum US segment, are reported	January 1, 2018	The adoption of these updates did not have an impact on our financial position or results of operations and did not result in expanded disclosures due to the immaterial nature of our fee-based service products relative to our overall

in other income within our consolidated statements of operations and represent less than one percent of our total revenue. The core principle of this guidance is that revenue recognition should depict the transfer of goods or services to customers in an amount that reflects the consideration to which an entity expects to be entitled in exchange for those goods or services. Accordingly, we continue to recognize revenue for these fee-based service products as services are rendered. The guidance is to be applied retrospectively for all periods presented or retrospectively with a cumulative-effect adjustment at the date of adoption. business.



## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (UNAUDITED) - Continued

Unum Group and Subsidiaries

September 30, 2018

Note 2 - Accounting Developments - Continued

ASC	Description	Date of Adoption	Effect on Financial Statements
ASC 715 "Compensation - Retirement Benefits"	This update required the service cost component of net periodic pension and postretirement benefit costs to be included as a component of compensation costs in an entity's statement of income. Other components of net periodic pension and postretirement benefit costs are required to be presented separately from the service cost along with a disclosure identifying the line items in which these costs are presented in the statement of income. The amendments in this update are to be applied retrospectively or prospectively depending on the specific requirement of the update.	January 1, 2018	The adoption of this update resulted in the reclassification of service cost from the other expenses line item to the compensation expense line item on our consolidated statements of operations but had no effect on our financial position or results of operations. We elected to use the practical expedient for the retrospective application of this update. See the summary tables contained herein for the financial statement impacts of this retrospective adoption.
ASC 740 "Income Taxes"	This update eliminated the exception that required the tax effect of intra-entity asset transfers other than inventory to be deferred until the transferred asset is sold to a third party or otherwise recovered through use. It required recognition of tax expense from the sale of the asset in the seller's tax jurisdiction when the transfer occurs, even though the pre-tax effects of that transaction are eliminated in consolidation. The guidance is to be applied retrospectively.	January 1, 2018	The adoption of this update did not have an impact on our financial position or results of operations.
ASC 815 "Derivatives and Hedge Accounting"	This update provided targeted improvements to accounting for hedging activities for both nonfinancial and financial risk components, aligns the recognition and presentation of the effects of the hedging instrument and the hedged item in the financial statements, eases certain documentation and effectiveness assessment requirements, and enhances transparency through expanded disclosures. For cash flow and net investment hedges existing at the date of adoption, the guidance is to be applied using a modified retrospective approach through a cumulative-effect adjustment to accumulated	January 1, 2018	We elected to early adopt this update. The adoption of this update did not have an impact on our financial position or results of operations; however, it expanded our disclosures. This update will also simplify hedge documentation requirements and expand available hedging strategies.

other comprehensive income with a corresponding adjustment to retained earnings as of the beginning of the fiscal year the guidance is adopted. The amended presentation and disclosure guidance is required prospectively. Early adoption is permitted.

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (UNAUDITED) - Continued

Unum Group and Subsidiaries

September 30, 2018

Note 2 - Accounting Developments - Continued

ASC	Description	Date of Adoption	Effect on Financial Statements
ASC 825 "Financial Instruments - Overall"	<p>This update changed the accounting and disclosure requirements for certain financial instruments. These changes include a requirement to measure equity investments, other than those that result in consolidation or are accounted for under the equity method, at fair value through net income unless the investment qualifies for certain practicability exceptions. In addition, the update clarified guidance related to the valuation allowance assessment when recognizing deferred tax assets resulting from unrealized losses on available-for-sale fixed maturity securities. Changes also included the modification of certain disclosures around the fair value of financial instruments, including the requirement for separate presentation of financial assets and liabilities by measurement category, as well as the elimination of certain disclosures around methods and significant assumptions used to estimate fair value. The guidance is to be applied using a modified retrospective approach through a cumulative-effect adjustment to accumulated other comprehensive income with a corresponding adjustment to retained earnings as of the beginning of the fiscal year the guidance is adopted.</p>	January 1, 2018	<p>See the summary tables contained herein for the financial statement impacts of this modified retrospective adoption on our financial statement line items at January 1, 2018.</p>

## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (UNAUDITED) - Continued

Unum Group and Subsidiaries

September 30, 2018

Note 2 - Accounting Developments - Continued

## Summary of Financial Statement Impacts of Accounting Updates Adopted in 2018:

For the Nine Months  
Ended September 30,  
2017Historical Accounting Method  
As Adjusted  
Effect of Change  
(in millions of dollars)

Adjustments due to ASC 230

Consolidated Statements of Cash Flow

Cash Flows from Operating Activities

Other, Net

\$(2.4) \$ 8.2 \$ 10.6

Cash Flows from Investing Activities

Proceeds from Sales and Maturities of Other Investments 172.3 161.7 (10.6 )

For the Three Months Ended September 30, 2017

Historical Accounting Method  
As Adjusted  
Effect of Change  
(in millions of dollars)

For the Nine Months Ended September 30, 2017

Historical Accounting Method  
As Adjusted  
Effect of Change  
(in millions of dollars)

Adjustments due to ASC 715

Consolidated Statements of Operations

Compensation Expense

\$221.8 \$ 223.8 \$ 2.0 \$ 644.7 \$ 650.6 \$ 5.9

Other Expenses

193.5 191.5 (2.0 ) 630.5 624.6 (5.9 )

Balance at December 31, 2017

Balance at January 1, 2018

Effect of Change  
(in millions of dollars)

Adjustments due to ASC 825

Consolidated Balance Sheets

Assets

Investments

Other Long-term Investments

\$646.8 \$ 643.0 \$ (3.8 )

Liabilities

Deferred Income Tax

199.0 198.2 (0.8 )

Stockholders' Equity

Accumulated Other Comprehensive Income (Loss) 127.5 110.0 (17.5 )

Retained Earnings 9,542.2 9,556.7 14.5

For the adoption of these updates, certain reclassifications have been made to prior year amounts in order to conform to current year presentation.



## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (UNAUDITED) - Continued

Unum Group and Subsidiaries

September 30, 2018

Note 2 - Accounting Developments - Continued

## Accounting Updates Outstanding:

ASC	Description	Date of Adoption	Effect on Financial Statements
ASC 220 "Income Statement - Reporting Comprehensive Income"	<p>This update allows entities to make an optional accounting policy election to reclassify the stranded tax effects arising as a result of the recognition of the enactment of the tax bill, H.R. 1, An Act to Provide Reconciliation Pursuant to Titles II and V of the Concurrent Resolution on the Budget for Fiscal Year 2018, more commonly known as the Tax Cuts and Jobs Act (TCJA) from accumulated other comprehensive income to retained earnings. Tax effects that are stranded in accumulated other comprehensive income for reasons other than the TCJA may not be reclassified. This update requires additional disclosures on whether an entity elects to reclassify the stranded tax effects and its policy for releasing tax effects from accumulated other comprehensive income. This guidance may be applied in the period of adoption or retrospectively to each period in which the effect of the change in federal income tax rate in the TCJA is recognized, with early adoption permitted.</p>	January 1, 2019	The adoption of this update will expand certain of our disclosures but will have no impact on our financial position or results of operations because we do not intend to make the optional accounting policy election to reclassify the stranded tax effects resulting from the TCJA from accumulated other comprehensive income to retained earnings.
ASC 310 "Receivables - Nonrefundable Fees and Other Costs"	<p>This update shortens the amortization period to the earliest call date for certain callable debt securities held at a premium. This update does not impact securities held at a discount. The guidance is to be applied using a modified retrospective approach through a cumulative-effect adjustment to retained earnings as of the beginning of the period of adoption. Early adoption is permitted.</p>	January 1, 2019	We have determined the population of our callable debt securities that are within the scope of this update and do not expect this update to have a material impact on our financial position or results of operations.
ASC 718 "Compensation - Stock Compensation"	<p>This update generally aligns the accounting guidance for share-based payments issued to non-employees with guidance for share-based payments issued to employees. Specifically, the update requires non-employee share-based payments to be measured using the grant date fair value of the equity instruments that an entity is obligated to issue when the good has been delivered or the service has been rendered rather than being remeasured through the performance completion date. Additionally, for non-employee share-based payments that contain performance conditions, the update will change the criteria regarding the recognition of compensation cost to when achievement of a performance condition is probable rather</p>	January 1, 2019	The adoption of this update is not expected to have a material effect on our financial position or results of operations.

than upon actual achievement of the performance condition. The guidance is to be applied using a modified retrospective approach through a cumulative-effect adjustment to retained earnings as of the beginning of the period of adoption, with early adoption permitted. For purposes of determining the cumulative effect adjustment, the guidance shall be applied only to equity-classified non-employee share-based payments for which a measurement date has not been established and liability-classified non-employee share-based payments that have not been settled as of the date of adoption.

## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (UNAUDITED) - Continued

Unum Group and Subsidiaries

September 30, 2018

Note 2 - Accounting Developments - Continued

ASC	Description	Date of Adoption	Effect on Financial Statements
ASC 842 "Leases"	<p>This update changes the accounting for leases, requiring lessees to report most leases on their balance sheets, regardless of whether the lease is classified as a finance lease or an operating lease. For lessees, the initial lease liability is equal to the present value of lease payments, and a corresponding right-of-use asset, adjusted for certain items, is also recorded. Expense recognition for lessees will remain similar to current accounting requirements for capital and operating leases. For lessors, the guidance modifies the classification criteria and the accounting for sales-type and direct financing leases. The guidance is to be applied using a modified retrospective approach through a cumulative-effect adjustment to retained earnings at either the beginning of the earliest comparative period presented or at the beginning of the period of adoption. The guidance also allows practical expedients related to adoption considerations for leases that commenced before the date of adoption. Early adoption is permitted.</p>	January 1, 2019	<p>The adoption of this update will not have a material impact on our financial position or results of operations, however, it will result in the recognition of a lease liability and a corresponding right-of-use asset on our balance sheet related to our operating leases. We expect to adopt the guidance using a modified retrospective approach at the beginning of the period of adoption and intend to apply practical expedients to leases that commenced prior to the date of adoption. This guidance will also expand our disclosures.</p>
ASC 326 "Financial Instruments - Credit Losses"	<p>This update amends the guidance on the impairment of financial instruments. The update adds an impairment model known as the current expected credit loss model that is based on expected losses rather than incurred losses and will generally result in earlier recognition of allowances for losses. The current expected credit loss model applies to financial instruments such as mortgage loans, fixed maturity securities classified as held-to-maturity, and certain receivables. The update also modifies the other-than-temporary impairment model used for available-for-sale fixed maturity securities such that credit losses are recognized as an allowance rather than as a reduction in the amortized cost of the security. The reversal of previously recognized credit losses on available-for-sale fixed maturity securities is allowed under specified circumstances. Additional disclosures will also be required, including information used to develop the allowance for losses. The guidance is to be applied to most instruments in scope using a modified retrospective approach at the beginning of the earliest comparative period presented with</p>	January 1, 2020	<p>We have not yet determined the expected impact on our financial position or results of operations.</p>



early adoption permitted. For available-for-sale fixed maturity securities, the update is applied prospectively. Other-than-temporary impairment losses recognized on available-for-sale fixed maturity securities prior to adoption of the update cannot be reversed.

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NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (UNAUDITED) - Continued

Unum Group and Subsidiaries

September 30, 2018

Note 2 - Accounting Developments - Continued

ASC	Description	Date of Adoption	Effect on Financial Statements
ASC 350 "Intangibles - Goodwill and Other"	<p>This update eliminates the requirement to calculate the implied fair value of goodwill (the second step in the current two-step test) to measure a goodwill impairment charge. Instead, entities should perform the goodwill impairment test by comparing the fair value of a reporting unit with its carrying amount and recognize an impairment charge for the excess of the carrying amount over the fair value, with the loss not to exceed the total amount of goodwill allocated to that reporting unit. The guidance is to be applied prospectively, with early adoption permitted for goodwill impairment tests performed on testing dates after January 1, 2017.</p>	January 1, 2020	<p>The adoption of this update is not expected to have a material effect on our financial position or results of operations.</p>
ASC 820 "Fair Value Measurement"	<p>This update amends the fair value measurement guidance by removing or clarifying certain existing disclosure requirements, while also adding new disclosure requirements. Specifically, this update removes certain disclosures related to Level 1 and Level 2 transfers and also removes the discussion regarding valuation processes of Level 3 fair value measurements. The update modifies guidance related to investments in certain entities that calculate net asset value to explicitly require disclosure regarding timing of liquidation of the investee's assets and timing of redemption restrictions. The update adds disclosures around the changes in unrealized gains and losses in other comprehensive income for recurring Level 3 investments held at the end of the reporting period and adds disclosures regarding certain unobservable inputs on Level 3 fair value measurements. The guidance is to be applied retrospectively or prospectively depending on the specific requirement of the update. Entities are permitted to early adopt any removed or modified disclosures and may delay adoption of the additional disclosures until their effective date.</p>	January 1, 2020	<p>We have not yet determined the expected impact on our disclosures.</p>
ASC 715 "Compensation - Retirement Benefits"	<p>This update amends the defined benefit pension and other postretirement benefit guidance by removing or clarifying certain existing disclosures requirements, while also adding new disclosure requirements. Specifically, this update removes the requirement to disclose the effects of a one-percentage point change in the assumed healthcare cost trend and the requirement to disclose amounts in accumulated other comprehensive income expected to be recognized as part of net periodic benefit cost of the next year. This update adds a requirement to describe the reasons for significant gains and losses related to changes in the benefit obligation for the period. The update also clarifies that the projected benefit obligation (PBO) and accumulated benefit obligation (ABO) and fair value of plan assets</p>	December 31, 2020	<p>We have not yet determined the expected impact on our disclosures.</p>

are to be disclosed for plans with PBOs or ABOs in excess of plan assets. The guidance is to be applied retrospectively and early adoption is permitted.

## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (UNAUDITED) - Continued

Unum Group and Subsidiaries

September 30, 2018

Note 2 - Accounting Developments - Continued

ASC	Description	Date of Adoption	Effect on Financial Statements
ASC 944 "Financial Services - Insurance"	<p>This update significantly amends the accounting and disclosure requirements for long-duration insurance contracts. These changes include a requirement to review, and if necessary, update cash flow assumptions used to measure the liability for future policy benefits for traditional and limited-payment contracts at least annually, with changes recognized in earnings. In addition, an entity will be required to update the discount rate assumption at each reporting date using a yield that is reflective of an upper-medium grade fixed-income instrument, with changes recognized in other comprehensive income. These changes result in the elimination of the provision for risk of adverse deviation and premium deficiency (or loss recognition) testing. The update also requires that an entity measure all market risk benefits associated with deposit contracts at fair value, with changes recognized in earnings except for the portion attributable to a change in the instrument-specific credit risk, which is to be recognized in other comprehensive income. This update also simplifies the amortization of deferred acquisition costs by requiring amortization on a constant level basis over the expected term of the related contracts. Deferred acquisition costs are required to be written off for unexpected contract terminations but are no longer subject to an impairment test. Significant additional disclosures will also be required, which include disaggregated rollforwards of certain liability balances and the disclosure of qualitative and quantitative information about expected cash flows, estimates, and assumptions. The application of this guidance will vary based upon the specific requirements of the update but will generally result in either a modified retrospective or full retrospective approach with changes applied as of the beginning of the earliest period presented. Early adoption is permitted.</p>	January 1, 2021	We have not yet determined the expected impact on our financial position or results of operations.

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (UNAUDITED) - Continued

Unum Group and Subsidiaries

September 30, 2018

Note 3 - Fair Values of Financial Instruments

Fair Value Measurements for Financial Instruments Carried at Fair Value

We report fixed maturity securities, which are classified as available-for-sale securities, derivative financial instruments, and unrestricted equity securities at fair value in our consolidated balance sheets. We report our investments in private equity partnerships at our share of the partnerships' net asset value (NAV) as a practical expedient for fair value.

The degree of judgment utilized in measuring the fair value of financial instruments generally correlates to the level of pricing observability. Financial instruments with readily available active quoted prices or for which fair value can be measured from actively quoted prices in active markets generally have more pricing observability and less judgment utilized in measuring fair value. An active market for a financial instrument is a market in which transactions for an asset or a similar asset occur with sufficient frequency and volume to provide pricing information on an ongoing basis. A quoted price in an active market provides the most reliable evidence of fair value and should be used to measure fair value whenever available. Conversely, financial instruments rarely traded or not quoted have less observability and are measured at fair value using valuation techniques that require more judgment. Pricing observability is generally impacted by a number of factors, including the type of financial instrument, whether the financial instrument is new to the market and not yet established, the characteristics specific to the transaction, and overall market conditions.

We classify financial instruments in accordance with a fair value hierarchy consisting of three levels based on the observability of valuation inputs:

Level 1 - the highest category of the fair value hierarchy classification wherein inputs are unadjusted and represent quoted prices in active markets for identical assets or liabilities at the measurement date.

Level 2 - valued using inputs (other than prices included in Level 1) that are either directly or indirectly observable for the asset or liability through correlation with market data at the measurement date and for the duration of the instrument's anticipated life.

Level 3 - the lowest category of the fair value hierarchy and reflects the judgment of management regarding what market participants would use in pricing assets or liabilities at the measurement date. Financial assets and liabilities categorized as Level 3 are generally those that are valued using unobservable inputs to extrapolate an estimated fair value.

Valuation Methodologies of Financial Instruments Measured at Fair Value

Valuation techniques used for assets and liabilities accounted for at fair value are generally categorized into three types. The market approach uses prices and other relevant information from market transactions involving identical or comparable assets or liabilities. The income approach converts future amounts, such as cash flows or earnings, to a single present amount, or a discounted amount. The cost approach is based upon the amount that currently would be required to replace the service capacity of an asset, or the current replacement cost.

We use valuation techniques that are appropriate in the circumstances and for which sufficient data are available that can be obtained without undue cost and effort. In some cases, a single valuation technique will be appropriate (for example, when valuing an asset or liability using quoted prices in an active market for identical assets or liabilities). In

other cases, multiple valuation techniques will be appropriate. If we use multiple valuation techniques to measure fair value, we evaluate and weigh the results, as appropriate, considering the reasonableness of the range indicated by those results. A fair value measurement is the point within that range that is most representative of fair value in the circumstances.

## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (UNAUDITED) - Continued

Unum Group and Subsidiaries

September 30, 2018

Note 3 - Fair Values of Financial Instruments - Continued

The selection of the valuation method(s) to apply considers the definition of an exit price and depends on the nature of the asset or liability being valued. For assets and liabilities accounted for at fair value, we generally use valuation techniques consistent with the market approach, and to a lesser extent, the income approach. We believe the market approach provides more observable data than the income approach, considering the type of investments we hold. Our fair value measurements could differ significantly based on the valuation technique and available inputs. When using a pricing service, we obtain the vendor's pricing documentation to ensure we understand their methodologies. We periodically review and approve the selection of our pricing vendors to ensure we are in agreement with their current methodologies. When markets are less active, brokers may rely more on models with inputs based on the information available only to the broker. Our internal investment management professionals, which include portfolio managers and analysts, monitor securities priced by brokers and evaluate their prices for reasonableness based on benchmarking to available primary and secondary market information. In weighing a broker quote as an input to fair value, we place less reliance on quotes that do not reflect the result of market transactions. We also consider the nature of the quote, particularly whether the quote is a binding offer. If prices in an inactive market do not reflect current prices for the same or similar assets, adjustments may be necessary to arrive at fair value. When relevant market data is unavailable, which may be the case during periods of market uncertainty, the income approach can, in suitable circumstances, provide a more appropriate fair value. During 2018, we have applied valuation approaches and techniques on a consistent basis to similar assets and liabilities and consistent with those approaches and techniques used at year end 2017.

## Fixed Maturity and Equity Securities

We use observable and unobservable inputs in measuring the fair value of our fixed maturity and equity securities. For securities categorized as Level 1, fair values equal active Trade Reporting and Compliance Engine (TRACE) pricing or unadjusted broker market maker prices. For securities categorized as Level 2 or Level 3, inputs that may be used in valuing each class of securities at any given time period are disclosed below. Actual inputs used to determine fair values will vary for each reporting period depending on the availability of inputs which may, at times, be affected by the lack of market liquidity.

Instrument	Level 2 Observable Inputs	Level 3 Unobservable Inputs
United States Government and Government Agencies and Authorities		
Valuation Method	Principally the market approach	Not applicable
Valuation Techniques / Inputs	Prices obtained from external pricing services	
States, Municipalities, and Political Subdivisions		
Valuation Method	Principally the market approach	Principally the market approach
Valuation Techniques / Inputs	Prices obtained from external pricing services Relevant reports issued by analysts and rating agencies Audited financial statements	Analysis of similar bonds, adjusted for comparability Non-binding broker quotes Security and issuer level spreads

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Foreign Governments

Valuation Method

Principally the market approach

Principally the market approach

Valuation Techniques /  
Inputs

Prices obtained from external pricing  
services

Non-binding broker quotes

Call provisions

Analysis of similar bonds, adjusted for  
comparability

Non-binding broker quotes

Security and issuer level spreads



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NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (UNAUDITED) - Continued

Unum Group and Subsidiaries

September 30, 2018

Note 3 - Fair Values of Financial Instruments - Continued

Instrument	Level 2 Observable Inputs	Level 3 Unobservable Inputs
<b>Public Utilities</b>		
Valuation Method	Principally the market and income approaches	Principally the market and income approaches
Valuation Techniques / Inputs	<p>TRACE pricing</p> <p>Prices obtained from external pricing services</p> <p>Non-binding broker quotes</p> <p>Benchmark yields</p> <p>Transactional data for new issuances and secondary trades</p> <p>Security cash flows and structures</p> <p>Recent issuance / supply</p> <p>Matrix pricing</p> <p>Security and issuer level spreads</p> <p>Security creditor ratings/maturity/capital structure/optionality</p> <p>Public covenants</p> <p>Comparative bond analysis</p> <p>Relevant reports issued by analysts and rating agencies</p> <p>Audited financial statements</p>	<p>Change in benchmark reference</p> <p>Analysis of similar bonds, adjusted for comparability</p> <p>Discount for size - illiquidity</p> <p>Non-binding broker quotes</p> <p>Lack of marketability</p> <p>Security and issuer level spreads</p> <p>Volatility of credit</p> <p>Matrix pricing</p>
<b>Mortgage/Asset-Backed Securities</b>		
Valuation Method	Principally the market and income approaches	Principally the market approach
Valuation Techniques / Inputs	<p>Prices obtained from external pricing services</p> <p>Non-binding broker quotes</p> <p>Security cash flows and structures</p> <p>Underlying collateral</p> <p>Prepayment speeds/loan performance/delinquencies</p> <p>Relevant reports issued by analysts and rating agencies</p> <p>Audited financial statements</p>	<p>Analysis of similar bonds, adjusted for comparability</p> <p>Non-binding broker quotes</p> <p>Security and issuer level spreads</p>
<b>All Other Corporate Bonds</b>		
Valuation Method	Principally the market and income approaches	Principally the market and income approaches

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Valuation Techniques /  
Inputs

TRACE pricing

Prices obtained from external pricing services

Non-binding broker quotes

Change in benchmark reference

Analysis of similar bonds, adjusted for comparability

Discount for size - illiquidity

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NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (UNAUDITED) - Continued

Unum Group and Subsidiaries

September 30, 2018

Note 3 - Fair Values of Financial Instruments - Continued

Instrument	Level 2 Observable Inputs	Level 3 Unobservable Inputs
All Other Corporate Bonds - Continued		
	Benchmark yields	Non-binding broker quotes
	Transactional data for new issuances and secondary trades	Lack of marketability
	Security cash flows and structures	Security and issuer level spreads
	Recent issuance / supply	Volatility of credit
	Matrix pricing	Matrix pricing
	Security and issuer level spreads	
	Security creditor ratings/maturity/capital structure/optionality	
	Public covenants	
	Comparative bond analysis	
	Relevant reports issued by analysts and rating agencies	
	Audited financial statements	
Redeemable Preferred Stocks		
Valuation Method	Principally the market approach	Principally the market approach
Valuation Techniques / Inputs	Non-binding broker quotes	Non-binding broker quotes
	Benchmark yields	
	Comparative bond analysis	
	Call provisions	
	Relevant reports issued by analysts and rating agencies	
	Audited financial statements	
Equity Securities		
Valuation Method	Principally the market approach	Principally the market and income approaches
Valuation Techniques / Inputs	Prices obtained from external pricing services	Financial statement analysis
	Non-binding broker quotes	Non-binding broker quotes

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (UNAUDITED) - Continued

Unum Group and Subsidiaries

September 30, 2018

Note 3 - Fair Values of Financial Instruments - Continued

The management of our investment portfolio includes establishing pricing policy and reviewing the reasonableness of sources and inputs used in developing pricing. We review all prices obtained to ensure they are consistent with a variety of observable market inputs and to verify the validity of a security's price. In the event we receive a vendor's market price that does not appear reasonable based on our market analysis, we may challenge the price and request further information about the assumptions and methodologies used by the vendor to price the security. We may change the vendor price based on a better data source such as an actual trade. We also review all price changes from the prior month which fall outside a predetermined corridor. The overall valuation process for determining fair values may include adjustments to valuations obtained from our pricing sources when they do not represent a valid exit price. These adjustments may be made when, in our judgment and considering our knowledge of the financial conditions and industry in which the issuer operates, certain features of the financial instrument require that an adjustment be made to the value originally obtained from our pricing sources. These features may include the complexity of the financial instrument, the market in which the financial instrument is traded, counterparty credit risk, credit structure, concentration, or liquidity. Additionally, an adjustment to the price derived from a model typically reflects our judgment of the inputs that other participants in the market for the financial instrument being measured at fair value would consider in pricing that same financial instrument. In the event an asset is sold, we test the validity of the fair value determined by our valuation techniques by comparing the selling price to the fair value determined for the asset in the immediately preceding month end reporting period.

Certain of our investments do not have readily determinable market prices and/or observable inputs or may at times be affected by the lack of market liquidity. For these securities, we use internally prepared valuations combining matrix pricing with vendor purchased software programs, including valuations based on estimates of future profitability, to estimate the fair value. Additionally, we may obtain prices from independent third-party brokers to aid in establishing valuations for certain of these securities. Key assumptions used by us to determine fair value for these securities include risk free interest rates, risk premiums, performance of underlying collateral (if any), and other factors involving significant assumptions which may or may not reflect those of an active market.

The parameters and inputs used to validate a price on a security may be adjusted for assumptions about risk and current market conditions on a quarter to quarter basis, as certain features may be more significant drivers of valuation at the time of pricing. Changes to inputs in valuations are not changes to valuation methodologies; rather, the inputs are modified to reflect direct or indirect impacts on asset classes from changes in market conditions.

At September 30, 2018, 20.5 percent of our fixed maturity securities were valued using active trades from TRACE pricing or broker market maker prices for which there was current market activity in that specific security (comparable to receiving one binding quote). The prices obtained were not adjusted, and the assets were classified as Level 1.

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (UNAUDITED) - Continued

Unum Group and Subsidiaries

September 30, 2018

Note 3 - Fair Values of Financial Instruments - Continued

The remaining 79.5 percent of our fixed maturity securities were valued based on non-binding quotes or other observable and unobservable inputs, as discussed below:

66.1 percent of our fixed maturity securities were valued based on prices from pricing services that generally use observable inputs such as prices for securities or comparable securities in active markets in their valuation techniques. These assets were classified as Level 2.

3.6 percent of our fixed maturity securities were valued based on one or more non-binding broker quotes, if validated by observable market data, or on TRACE prices for identical or similar assets absent current market activity. When only one price is available, it is used if observable inputs and analysis confirms that it is appropriate. These assets, for which we were able to validate the price using other observable market data, were classified as Level 2.

9.8 percent of our fixed maturity securities were valued based on prices of comparable securities, matrix pricing, market models, and/or internal models or were valued based on non-binding quotes with no other observable market data. These assets were classified as either Level 2 or Level 3, with the categorization dependent on whether there was other observable market data.

#### Derivatives

Fair values for derivatives other than embedded derivatives in modified coinsurance arrangements are based on market quotes or pricing models and represent the net amount of cash we would have paid or received if the contracts had been settled or closed as of the last day of the period. We analyze credit default swap spreads relative to the average credit spread embedded within the LIBOR-setting syndicate in determining the effect of credit risk on our derivatives' fair values. If net counterparty credit risk for a derivative asset is determined to be material and is not adequately reflected in the LIBOR-based fair value obtained from our pricing sources, we adjust the valuations obtained from our pricing sources. For purposes of valuing net counterparty risk, we measure the fair value of a group of financial assets and financial liabilities on the basis of the price that would be received to sell a net long position or transfer a net short position for a particular risk exposure in an orderly transaction between market participants at the measurement date under current market conditions. In regard to our own credit risk component, we adjust the valuation of derivative liabilities wherein the counterparty is exposed to our credit risk when the LIBOR-based valuation of our derivatives obtained from pricing sources does not effectively include an adequate credit component for our own credit risk.

Fair values for our embedded derivative in a modified coinsurance arrangement are estimated using internal pricing models and represent the hypothetical value of the duration mismatch of assets and liabilities, interest rate risk, and third party credit risk embedded in the modified coinsurance arrangement.

We consider transactions in inactive markets to be less representative of fair value. We use all available observable inputs when measuring fair value, but when significant unobservable inputs are used, we classify these assets or liabilities as Level 3.

## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (UNAUDITED) - Continued

Unum Group and Subsidiaries

September 30, 2018

Note 3 - Fair Values of Financial Instruments - Continued

## Private Equity Partnerships

Our private equity partnerships represent funds that are primarily invested in private credit, private equity, and real assets, as described below. Distributions received from the funds arise from income generated by the underlying investments as well as the liquidation of the underlying investments. There is generally not a public market for these investments.

The following table presents additional information about our private equity partnerships as of September 30, 2018, including commitments for additional investments which may or may not be funded:

Investment Category	Fair Value (in millions of dollars)	Redemption Term / Redemption Notice	Unfunded Commitments (in millions of dollars)
Private Credit	(a) \$ 162.5	Not redeemable	\$ 71.8
	20.1	Initial 2 year lock on each new investment / Quarterly after 2 year lock with 90 days notice	8.8
Total Private Credit	182.6		80.6
Private Equity	(b) 126.5	Not redeemable	186.4
Real Assets	(c) 127.4	Not redeemable	84.6
	30.2	Quarterly / 90 days notice	—
Total Real Assets	157.6		84.6
Total Partnerships	\$ 466.7		\$ 351.6

(a) Private Credit - The limited partnerships described in this category employ various investment strategies, generally providing direct lending or other forms of debt financing including first-lien, second-lien, mezzanine, and subordinated loans. The limited partnerships have credit exposure to corporates, physical assets, and/or financial assets within a variety of industries (including manufacturing, healthcare, energy, business services, technology, materials, and retail) in North America and, to a lesser extent, outside of North America. As of September 30, 2018, the estimated remaining life of the investments that do not allow for redemptions is approximately 24 percent in the next 3 years, 46 percent during the period from 3 to 5 years, 27 percent during the period from 5 to 10 years, and 3 percent after the period of 15 years.

(b) Private Equity - The limited partnerships described in this category employ various strategies generally investing in controlling or minority control equity positions directly in companies and/or assets across various industries (including manufacturing, healthcare, energy, business services, technology, materials, and retail), primarily in private markets within North America and, to a lesser extent, outside of North America. As of September 30, 2018, the estimated remaining life of the investments that do not allow for redemptions is approximately 26 percent

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in the next 3 years, 26 percent during the period from 3 to 5 years, 45 percent during the period from 5 to 10 years, 1 percent during the period from 10 to 15 years, and 2 percent after the period of 15 years.

Real Assets - The limited partnerships described in this category employ various strategies, which include investing in the equity and/or debt financing of physical assets, including infrastructure (energy, power, water/wastewater, communications), transportation (including airports, ports, toll roads, aircraft, railcars) and real estate in North (c) America, Europe, South America, and Asia. As of September 30, 2018, the estimated remaining life of the investments that do not allow for redemptions is approximately 2 percent in the next 3 years, 21 percent during period from 3 to 5 years, 74 percent during the period from 5 to 10 years, and 3 percent during the period from 10 to 15 years.

## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (UNAUDITED) - Continued

Unum Group and Subsidiaries

September 30, 2018

Note 3 - Fair Values of Financial Instruments - Continued

The following tables present information about financial instruments measured at fair value on a recurring basis by fair value level, based on the observability of the inputs used:

	September 30, 2018				
	Level 1	Level 2	Level 3	NAV	Total
(in millions of dollars)					
<b>Assets</b>					
<b>Fixed Maturity Securities</b>					
United States Government and Government Agencies and Authorities	\$679.6	\$1,099.9	\$—	\$—	\$1,779.5
States, Municipalities, and Political Subdivisions	—	2,256.1	63.9	—	2,320.0
Foreign Governments	—	766.8	31.6	—	798.4
Public Utilities	333.7	6,933.8	122.4	—	7,389.9
Mortgage/Asset-Backed Securities	—	1,626.5	0.5	—	1,627.0
All Other Corporate Bonds	7,798.7	20,425.6	891.8	—	29,116.1
Redeemable Preferred Stocks	—	18.9	21.5	—	40.4
<b>Total Fixed Maturity Securities</b>	<b>8,812.0</b>	<b>33,127.6</b>	<b>1,131.7</b>	<b>—</b>	<b>43,071.3</b>
<b>Other Long-term Investments</b>					
<b>Derivatives</b>					
Foreign Exchange Contracts	—	20.4	—	—	20.4
Credit Default Swaps	—	0.5	—	—	0.5
Equity Securities	14.9	12.6	1.1	—	28.6
Private Equity Partnerships	—	—	—	466.7	466.7
<b>Total Other Long-term Investments</b>	<b>14.9</b>	<b>33.5</b>	<b>1.1</b>	<b>466.7</b>	<b>516.2</b>
<b>Total Financial Instrument Assets Carried at Fair Value</b>	<b>\$8,826.9</b>	<b>\$33,161.1</b>	<b>\$1,132.8</b>	<b>\$466.7</b>	<b>\$43,587.5</b>
<b>Liabilities</b>					
<b>Other Liabilities</b>					
<b>Derivatives</b>					
Interest Rate Swaps and Forwards	\$—	\$7.3	\$—	\$—	\$7.3
Foreign Exchange Contracts	—	39.2	—	—	39.2
Embedded Derivative in Modified Coinsurance Arrangement	—	—	13.8	—	13.8
<b>Total Derivatives</b>	<b>—</b>	<b>46.5</b>	<b>13.8</b>	<b>—</b>	<b>60.3</b>
<b>Total Financial Instrument Liabilities Carried at Fair Value</b>	<b>\$—</b>	<b>\$46.5</b>	<b>\$13.8</b>	<b>\$—</b>	<b>\$60.3</b>



## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (UNAUDITED) - Continued

Unum Group and Subsidiaries

September 30, 2018

Note 3 - Fair Values of Financial Instruments - Continued

	December 31, 2017				Total
	Level 1	Level 2	Level 3	NAV	
	(in millions of dollars)				
Assets					
Fixed Maturity Securities					
United States Government and Government Agencies and Authorities	\$460.1	\$1,022.4	\$—	\$—	\$1,482.5
States, Municipalities, and Political Subdivisions	—	2,336.9	—	—	2,336.9
Foreign Governments	—	863.9	—	—	863.9
Public Utilities	154.2	7,874.6	207.7	—	8,236.5
Mortgage/Asset-Backed Securities	—	1,973.6	—	—	1,973.6
All Other Corporate Bonds	3,556.1	25,816.2	1,150.1	—	30,522.4
Redeemable Preferred Stocks	—	19.2	22.8	—	42.0
Total Fixed Maturity Securities	4,170.4	39,906.8	1,380.6	—	45,457.8
Other Long-term Investments					
Derivatives					
Foreign Exchange Contracts	—	19.5	—	—	19.5
Equity Securities	0.2	10.4	1.1	—	11.7
Private Equity Partnerships	—	—	—	407.2	407.2
Total Other Long-term Investments	0.2	29.9	1.1	407.2	438.4
Total Financial Instrument Assets Carried at Fair Value	\$4,170.6	\$39,936.7	\$1,381.7	\$407.2	\$45,896.2
Liabilities					
Other Liabilities					
Derivatives					
Interest Rate Swaps	\$—	\$5.1	\$—	\$—	\$5.1
Foreign Exchange Contracts	—	46.9	—	—	46.9
Credit Default Swaps	—	0.2	—	—	0.2
Embedded Derivative in Modified Coinsurance Arrangement	—	—	15.9	—	15.9
Total Derivatives	—	52.2	15.9	—	68.1
Total Financial Instrument Liabilities Carried at Fair Value	\$—	\$52.2	\$15.9	\$—	\$68.1

## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (UNAUDITED) - Continued

Unum Group and Subsidiaries

September 30, 2018

Note 3 - Fair Values of Financial Instruments - Continued

Transfers of assets between Level 1 and Level 2 are as follows:

	Three Months Ended September 30			
	2018		2017	
	Transfers into			
	Level 1 from Level 2	Level 2 from Level 1	Level 1 from Level 2	Level 2 from Level 1
	(in millions of dollars)			
Fixed Maturity Securities				
United States Government and Government Agencies and Authorities	\$225.5	\$ 38.1	\$751.9	\$ —
Public Utilities	77.7	323.4	236.7	387.5
All Other Corporate Bonds	2,650.2	2,519.1	3,022.8	2,944.7
Total Fixed Maturity Securities	\$2,953.4	\$ 2,880.6	\$4,011.4	\$ 3,332.2
	Nine Months Ended September 30			
	2018		2017	
	Transfers into			
	Level 1 from Level 2	Level 2 from Level 1	Level 1 from Level 2	Level 2 from Level 1
	(in millions of dollars)			
Fixed Maturity Securities				
United States Government and Government Agencies and Authorities	\$233.4	\$ —	\$465.8	\$ —
Public Utilities	244.0	57.4	463.6	67.1
All Other Corporate Bonds	4,710.3	1,200.1	4,966.7	1,249.9
Total Fixed Maturity Securities	\$5,187.7	\$ 1,257.5	\$5,896.1	\$ 1,317.0
Equity Securities	\$—	\$ 0.2	\$—	\$ —

Transfers between Level 1 and Level 2 occurred due to the change in availability of either a TRACE or broker market maker price. Depending on current market conditions, the availability of these Level 1 prices can vary from period to period. For fair value measurements of financial instruments that were transferred either into or out of Level 1 or 2, we reflect the transfers using the fair value at the beginning of the period.

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (UNAUDITED) - Continued

Unum Group and Subsidiaries

September 30, 2018

Note 3 - Fair Values of Financial Instruments - Continued

Changes in assets and liabilities measured at fair value on a recurring basis using significant unobservable inputs (Level 3) are as follows:

	Three Months Ended September 30, 2018							Fair Value of End of Period
	Fair Value of Beginning of Period	Total Realized and Unrealized Investment Gains (Losses) Included in Earnings	Other Comprehensive Income or Loss	Purchases	Sales	Level 3 Transfers Into	Level 3 Transfers Out	
Fixed Maturity Securities								
States, Municipalities, and Political Subdivisions	\$36.5	\$ —	(1.5 )	\$ —	\$ —	\$28.9	\$ —	\$63.9
Foreign Governments	31.5	—	0.1	—	—	—	—	31.6
Public Utilities	169.2	—	(1.2 )	—	—	66.9	(112.5)	122.4
Mortgage/Asset-Backed Securities	0.5	—	—	—	—	—	—	0.5
All Other Corporate Bonds	816.3	—	(6.9 )	—	(21)	0 358.8	(255.4)	891.8
Redeemable Preferred Stocks	21.6	—	(0.1 )	—	—	—	—	21.5
Total Fixed Maturity Securities	1,075.6	—	(9.6 )	—	(21)	0 454.6	(367.9)	1,131.7
Equity Securities	1.1	—	—	—	—	—	—	1.1
Embedded Derivative in Modified Coinsurance Arrangement	(19.9 )	6.1	—	—	—	—	—	(13.8 )

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (UNAUDITED) - Continued

Unum Group and Subsidiaries

September 30, 2018

Note 3 - Fair Values of Financial Instruments - Continued

	Three Months Ended September 30, 2017							Fair Value End of Period
	Fair Value Beginning of Period	Total Realized and Unrealized Investment Gains (Losses) Included in	Other Comprehensive Income or Loss	Purchases	Sales	Level 3 Transfers Into	Out of	
Fixed Maturity Securities								
States, Municipalities, and Political Subdivisions	\$36.8	\$—	\$(1.1)	\$—	\$—	\$52.9	\$—	\$88.6
Public Utilities	192.5	—	—	—	—	133.8	(118.2)	208.1
All Other Corporate Bonds	853.2	—	14.3	38.9	(33)	2390.0	(169.9)	1,093.3
Redeemable Preferred Stocks	23.1	—	(0.1)	—	—	—	—	23.0
Total Fixed Maturity Securities	1,105.6	—	13.1	38.9	(33)	2576.7	(288.1)	1,413.0
Equity Securities	1.2	—	0.1	—	—	—	—	1.3
Embedded Derivative in Modified Coinsurance Arrangement	(31.9)	)	6.7	—	—	—	—	(25.2)

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (UNAUDITED) - Continued

Unum Group and Subsidiaries

September 30, 2018

Note 3 - Fair Values of Financial Instruments - Continued

	Nine Months Ended September 30, 2018					Level 3		Fair Value of End of Period
	Total Realized and Unrealized Investment Gains (Losses) Included in					Transfers		
	Fair Value of Year	Other Comprehensive Income or Loss	Purchases	Sales	Into	Out of		
	(in millions of dollars)							
Fixed Maturity Securities								
States, Municipalities, and Political Subdivisions	\$—	\$ (1.6 )	\$ —	—\$(0.4)	\$65.9	\$ —	\$63.9	
Foreign Governments	—	(1.2 )	—	—	32.8	—	31.6	
Public Utilities	207.7	(6.7 )	—	—	120.7	(199.3)	122.4	
Mortgage/Asset-Backed Securities	—	—	—	—	0.5	—	0.5	
All Other Corporate Bonds	1,150.8	(49.5 )	47.0	(117.7)	471.0	(614.9)	891.8	
Redeemable Preferred Stocks	22.8	(1.3 )	—	—	—	—	21.5	
Total Fixed Maturity Securities	1,380.6	(60.3 )	47.0	(118.1)	690.9	(814.2)	1,131.7	
Equity Securities	1.1	—	—	—	—	—	1.1	
Embedded Derivative in Modified Coinsurance Arrangement	(15.2)	—	—	—	—	—	(13.8 )	

## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (UNAUDITED) - Continued

Unum Group and Subsidiaries

September 30, 2018

Note 3 - Fair Values of Financial Instruments - Continued

	Nine Months Ended September 30, 2017							
	Fair Value Beginning of Year  (in millions of dollars)	Total Realized and Unrealized Investment Gains (Losses) Included in		Purchases	Sales	Level 3 Transfers		Fair Value End of Period
Earnings		Other Comprehensive Income or Loss	Into			Out of		
Fixed Maturity Securities								
States, Municipalities, and Political Subdivisions	\$89.5	\$—	(\$ 0.9 )	\$ —	\$ —	\$ —	\$ —	\$88.6
Public Utilities	265.3	—	0.2	8.0	(4.8)	78.0	(138.6)	208.1
All Other Corporate Bonds	1,459.7	(0)	625.1	88.9	(13)	438.0	(786.0)	1,093.3
Redeemable Preferred Stocks	23.2	—	(0.2 )	—	—	—	—	23.0
Total Fixed Maturity Securities	1,837.7	(0)	624.2	96.9	(136.6)	516.0	(924.6)	1,413.0
Equity Securities	1.2	—	0.1	—	—	—	—	1.3
Embedded Derivative in Modified Coinsurance Arrangement	(46.7 )	21.5	—	—	—	—	—	(25.2 )

Realized and unrealized investment gains and losses presented in the preceding tables represent gains and losses only for the time during which the applicable financial instruments were classified as Level 3. The transfers between levels resulted primarily from a change in observability of three inputs used to determine fair values of the securities transferred: (1) transactional data for new issuance and secondary trades, (2) broker/dealer quotes and pricing, primarily related to changes in the level of activity in the market and whether the market was considered orderly, and (3) comparable bond metrics from which to perform an analysis. For fair value measurements of financial instruments that were transferred either into or out of Level 3, we reflect the transfers using the fair value at the beginning of the period. We believe this allows for greater transparency, as all changes in fair value that arise during the reporting period of the transfer are disclosed as a component of our Level 3 reconciliation. Gains which are included in earnings and are attributable to the change in fair value of assets or liabilities valued using significant unobservable inputs and still held at period end were \$6.1 million and \$2.1 million for the three and nine months ended September 30, 2018, respectively, and \$6.7 million and \$21.5 million for the three and nine months ended September 30, 2017, respectively. These amounts relate entirely to the change in fair value of an embedded derivative in a modified coinsurance arrangement and are reported as a component of realized investment gains and losses.

## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (UNAUDITED) - Continued

Unum Group and Subsidiaries

September 30, 2018

Note 3 - Fair Values of Financial Instruments - Continued

The table below provides quantitative information regarding the significant unobservable inputs used in Level 3 fair value measurements derived from internal models. Certain securities classified as Level 3 are excluded from the table below due to limitations in our ability to obtain the underlying inputs used by external pricing sources.

		September 30, 2018			
		Fair Value	Valuation Method	Unobservable Input	Range/Weighted Average
		(in millions of dollars)			
Fixed Maturity Securities					
All Other Corporate Bonds - Private	\$223.1	Market Approach	Comparability Adjustment Lack of Marketability Volatility of Credit Market Convention	(a) 0.69% - 0.69% / 0.69% (b) 0.25% - 0.25% / 0.25% (c) 0.14% - 5.56% / 0.56% (d) Priced at Par	
Equity Securities - Private	1.1	Market Approach	Market Convention	(d) Priced at Cost or Owner's Equity	
Embedded Derivative in Modified Coinsurance Arrangement	(13.8 )	Discounted Cash Flows	Projected Liability Cash Flows	(e) Actuarial Assumptions	
		December 31, 2017			
		Fair Value	Valuation Method	Unobservable Input	Range/Weighted Average
		(in millions of dollars)			
Fixed Maturity Securities					
All Other Corporate Bonds - Private	\$244.4	Market Approach	Comparability Adjustment Lack of Marketability Volatility of Credit Market Convention	(a) 0.20% - 0.20% / 0.20% (b) 0.25% - 0.25% / 0.25% (c) 0.12% - 6.25% / 0.50% (d) Priced at Par	
Equity Securities - Private	1.1	Market Approach	Market Convention	(d) Priced at Cost or Owner's Equity	
Embedded Derivative in Modified Coinsurance Arrangement	(15.9 )	Discounted Cash Flows	Projected Liability Cash Flows	(e) Actuarial Assumptions	

(a) Represents basis point adjustments for changes in benchmark spreads associated with various industry sectors

(b) Represents basis point adjustments to apply a discount due to the illiquidity of an investment

(c) Represents basis point adjustments for credit-specific factors

(d) Represents a decision to price based on par value, cost, or owner's equity when limited data is available

(e) Represents various actuarial assumptions required to derive the liability cash flows including incidence, termination, and lapse rates

Isolated increases in unobservable inputs other than market convention will result in a lower fair value measurement, whereas isolated decreases will result in a higher fair value measurement. The unobservable input for market convention is not sensitive to input movements. The projected liability cash flows used in the fair value measurement of our Level 3 embedded derivative are based on expected claim payments. If claim payments increase, the projected liability cash flows will increase, resulting in a decrease in the fair value of the embedded derivative. Decreases in

projected liability cash flows will result in an increase in the fair value of the embedded derivative.



NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (UNAUDITED) - Continued

Unum Group and Subsidiaries

September 30, 2018

Note 3 - Fair Values of Financial Instruments - Continued

Fair Value Measurements for Financial Instruments Not Carried at Fair Value

The methods and assumptions used to estimate fair values of financial instruments not carried at fair value are discussed as follows:

**Mortgage Loans:** Fair values are estimated using discounted cash flow analyses and interest rates currently being offered for similar loans to borrowers with similar credit ratings and maturities. Loans with similar characteristics are aggregated for purposes of the calculations.

**Policy Loans:** Fair values for policy loans, net of reinsurance ceded, are estimated using discounted cash flow analyses and interest rates currently being offered to policyholders with similar policies. Carrying amounts for ceded policy loans, which equal \$3,451.5 million and \$3,307.5 million as of September 30, 2018 and December 31, 2017, respectively, approximate fair value and are reported on a gross basis in our consolidated balance sheets. A change in interest rates for ceded policy loans will not impact our financial position because the benefits and risks are fully ceded to reinsuring counterparties.

**Miscellaneous Long-term Investments:** Carrying amounts for tax credit partnerships equal the unamortized balance of our contractual commitments and approximate fair value. Our shares of FHLB common stock are carried at cost, which approximates fair value.

**Long-term Debt:** Fair values for long-term debt are obtained from independent pricing services or discounted cash flow analyses based on current incremental borrowing rates for similar types of borrowing arrangements.

**FHLB Funding Agreements:** Funding agreements with the FHLB represent cash advances used for the purpose of investing in fixed maturity securities. Carrying amounts approximate fair value.

**Unfunded Commitments to Investment Partnerships:** Unfunded equity commitments represent amounts that we have committed to fund certain investment partnerships. These commitments are legally binding, subject to the partnerships meeting specified conditions. Carrying amounts of these financial instruments approximate fair value.

## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (UNAUDITED) - Continued

Unum Group and Subsidiaries

September 30, 2018

Note 3 - Fair Values of Financial Instruments - Continued

The following table presents the carrying amounts and estimated fair values of our financial instruments not measured at fair value and indicates the level in the fair value hierarchy of the estimated fair value measurement based on the observability of the inputs used:

	September 30, 2018			Total	Carrying Value
	Estimated Fair Value				
	Level 1	Level 2	Level 3		
	(in millions of dollars)				
<b>Assets</b>					
Mortgage Loans	\$—	\$2,214.0	\$—	\$2,214.0	\$2,222.0
Policy Loans	—	—	3,809.8	3,809.8	3,720.2
Other Long-term Investments					
Miscellaneous Long-term Investments	—	32.1	100.6	132.7	132.7
Total Financial Instrument Assets Not Carried at Fair Value	\$—	\$2,246.1	\$3,910.4	\$6,156.5	\$6,074.9
<b>Liabilities</b>					
Long-term Debt	\$47.7	\$3,070.2	\$—	\$3,117.9	\$2,983.5
Payables for Collateral on Investments					
Federal Home Loan Bank (FHLB) Funding Agreements	—	219.5	—	219.5	219.5
Other Liabilities					
Unfunded Commitments	—	3.7	—	3.7	3.7
Total Financial Instrument Liabilities Not Carried at Fair Value	\$47.7	\$3,293.4	\$—	\$3,341.1	\$3,206.7

## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (UNAUDITED) - Continued

Unum Group and Subsidiaries

September 30, 2018

Note 3 - Fair Values of Financial Instruments - Continued

	December 31, 2017				Carrying Value
	Estimated Fair Value				
	Level 1	Level 2	Level 3	Total	
	(in millions of dollars)				
<b>Assets</b>					
Mortgage Loans	\$—	\$2,306.2	\$—	\$2,306.2	\$2,213.2
Policy Loans	—	—	3,677.5	3,677.5	3,571.1
Other Long-term Investments					
Miscellaneous Long-term Investments	—	34.1	128.2	162.3	162.3
Total Financial Instrument Assets Not Carried at Fair Value	\$—	\$2,340.3	\$3,805.7	\$6,146.0	\$5,946.6
<b>Liabilities</b>					
Long-term Debt	\$1,171.8	\$1,876.9	\$—	\$3,048.7	\$2,738.4
Payables for Collateral on Investments					
Federal Home Loan Bank (FHLB) Funding Agreements	—	350.0	—	350.0	350.0
Other Liabilities					
Unfunded Commitments	—	3.7	—	3.7	3.7
Total Financial Instrument Liabilities Not Carried at Fair Value	\$1,171.8	\$2,230.6	\$—	\$3,402.4	\$3,092.1

The carrying values of financial instruments such as short-term investments, cash and bank deposits, accounts and premiums receivable, accrued investment income, securities lending agreements, and short-term debt approximate fair value due to the short-term nature of the instruments. As such, these financial instruments are not included in the above chart.

Fair values for insurance contracts other than investment contracts are not required to be disclosed. However, the fair values of liabilities under all insurance contracts are taken into consideration in our overall management of interest rate risk, which seeks to minimize exposure to changing interest rates through the matching of investment maturities with amounts due under insurance contracts.

## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (UNAUDITED) - Continued

Unum Group and Subsidiaries

September 30, 2018

Note 4 - Investments

## Fixed Maturity Securities

At September 30, 2018 and December 31, 2017, all fixed maturity securities were classified as available-for-sale. The amortized cost and fair values of securities by security type are shown as follows:

	September 30, 2018			
	Amortized Cost	Gross Unrealized Gain	Gross Unrealized Loss	Fair Value
	(in millions of dollars)			
United States Government and Government Agencies and Authorities	\$1,691.7	\$ 113.4	\$ 25.6	\$1,779.5
States, Municipalities, and Political Subdivisions	2,049.2	280.5	9.7	2,320.0
Foreign Governments	644.1	156.0	1.7	798.4
Public Utilities	6,592.2	851.1	53.4	7,389.9
Mortgage/Asset-Backed Securities	1,591.0	57.1	21.1	1,627.0
All Other Corporate Bonds	27,306.0	2,195.0	384.9	29,116.1
Redeemable Preferred Stocks	39.0	1.6	0.2	40.4
Total Fixed Maturity Securities	\$39,913.2	\$ 3,654.7	\$ 496.6	\$43,071.3
	December 31, 2017			
	Amortized Cost	Gross Unrealized Gain	Gross Unrealized Loss	Fair Value
	(in millions of dollars)			
United States Government and Government Agencies and Authorities	\$1,311.1	\$ 176.1	\$ 4.7	\$1,482.5
States, Municipalities, and Political Subdivisions	1,942.8	395.4	1.3	2,336.9
Foreign Governments	673.0	191.3	0.4	863.9
Public Utilities	6,952.7	1,296.4	12.6	8,236.5
Mortgage/Asset-Backed Securities	1,873.2	105.1	4.7	1,973.6
All Other Corporate Bonds	26,988.7	3,633.5	99.8	30,522.4
Redeemable Preferred Stocks	39.0	3.0	—	42.0
Total Fixed Maturity Securities	\$39,780.5	\$ 5,800.8	\$ 123.5	\$45,457.8

## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (UNAUDITED) - Continued

Unum Group and Subsidiaries

September 30, 2018

Note 4 - Investments - Continued

The following charts indicate the length of time our fixed maturity securities have been in a gross unrealized loss position.

	September 30, 2018			
	Less Than 12 Months		12 Months or Greater	
	Fair Value	Gross Unrealized Loss	Fair Value	Gross Unrealized Loss
	(in millions of dollars)			
United States Government and Government Agencies and Authorities	\$390.6	\$ 10.4	\$181.3	\$ 15.2
States, Municipalities, and Political Subdivisions	359.3	7.5	34.1	2.2
Foreign Governments	34.4	0.7	12.3	1.0
Public Utilities	633.4	33.6	228.4	19.8
Mortgage/Asset-Backed Securities	515.6	9.1	212.7	12.0
All Other Corporate Bonds	7,839.8	282.6	1,164.0	102.3
Redeemable Preferred Stocks	10.8	0.2	—	—
Total Fixed Maturity Securities	\$9,783.9	\$ 344.1	\$1,832.8	\$ 152.5
	December 31, 2017			
	Less Than 12 Months		12 Months or Greater	
	Fair Value	Gross Unrealized Loss	Fair Value	Gross Unrealized Loss
	(in millions of dollars)			
United States Government and Government Agencies and Authorities	\$157.9	\$ 3.0	\$58.8	\$ 1.8
States, Municipalities, and Political Subdivisions	45.7	0.5	22.3	0.7
Foreign Governments	13.2	0.4	—	—
Public Utilities	213.2	7.9	133.5	4.7
Mortgage/Asset-Backed Securities	252.5	1.4	144.7	3.3
All Other Corporate Bonds	1,355.1	26.8	785.2	73.0
Total Fixed Maturity Securities	\$2,037.6	\$ 40.0	\$1,144.5	\$ 83.5

## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (UNAUDITED) - Continued

Unum Group and Subsidiaries

September 30, 2018

Note 4 - Investments - Continued

The following is a distribution of the maturity dates for fixed maturity securities. The maturity dates have not been adjusted for possible calls or prepayments.

	September 30, 2018				
	Total	Unrealized Gain Position		Unrealized Loss Position	
	Amortized	Gross Gain	Fair Value	Gross Loss	Fair Value
	Cost				
	(in millions of dollars)				
1 year or less	\$992.6	\$ 13.5	\$ 949.8	\$ 5.4	\$ 50.9
Over 1 year through 5 years	6,062.7	298.6	5,345.8	41.6	973.9
Over 5 years through 10 years	12,558.1	826.6	7,993.7	185.4	5,205.6
Over 10 years	18,708.8	2,458.9	16,266.6	243.1	4,658.0
	38,322.2	3,597.6	30,555.9	475.5	10,888.4
Mortgage/Asset-Backed Securities	1,591.0	57.1	898.7	21.1	728.3
Total Fixed Maturity Securities	\$39,913.2	\$ 3,654.7	\$ 31,454.6	\$ 496.6	\$ 11,616.7
	December 31, 2017				
	Total	Unrealized Gain Position		Unrealized Loss Position	
	Amortized	Gross Gain	Fair Value	Gross Loss	Fair Value
	Cost				

## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (UNAUDITED) - Continued

Unum Group and Subsidiaries

September 30, 2018

Note 4 - Investments - Continued

The following chart depicts an analysis of our fixed maturity security portfolio between investment-grade and below-investment-grade categories as of September 30, 2018:

	Fair Value	Gross Unrealized Gain	Gross Unrealized Loss Amount	Percent of Total Gross Unrealized Loss	
	(in millions of dollars)				
Investment-Grade	\$39,839.9	\$ 3,577.7	\$411.2	82.8	%
Below-Investment-Grade	3,231.4	77.0	85.4	17.2	
Total Fixed Maturity Securities	\$43,071.3	\$ 3,654.7	\$496.6	100.0	%

The unrealized losses on investment-grade fixed maturity securities principally relate to changes in interest rates or changes in market or sector credit spreads which occurred subsequent to the acquisition of the securities. Below-investment-grade fixed maturity securities are generally more likely to develop credit concerns than investment-grade securities. At September 30, 2018, the unrealized losses in our below-investment-grade fixed maturity securities were generally due to credit spreads in certain industries or sectors and, to a lesser extent, credit concerns related to specific securities. For each specific security in an unrealized loss position, we believe that there are positive factors which mitigate credit concerns and that the securities for which we have not recorded an other-than-temporary impairment will recover in value.

As of September 30, 2018, we held 550 individual investment-grade fixed maturity securities and 91 individual below-investment-grade fixed maturity securities that were in an unrealized loss position, of which 174 investment-grade fixed maturity securities and 23 below-investment-grade fixed maturity securities had been in an unrealized loss position continuously for over one year.

In determining when a decline in fair value below amortized cost of a fixed maturity security is other than temporary, we evaluate the following factors:

- Whether we expect to recover the entire amortized cost basis of the security
- Whether we intend to sell the security or will be required to sell the security before the recovery of its amortized cost basis
- Whether the security is current as to principal and interest payments
- The significance of the decline in value
  - The time period during which there has been a significant decline in value
- Current and future business prospects and trends of earnings
- The valuation of the security's underlying collateral
- Relevant industry conditions and trends relative to their historical cycles
- Market conditions
- Rating agency and governmental actions
- Bid and offering prices and the level of trading activity
- Adverse changes in estimated cash flows for securitized investments

Changes in fair value subsequent to the balance sheet date

Any other key measures for the related security

While determining other-than-temporary impairments is a judgmental area, we utilize a formal, well-defined, and disciplined process to monitor and evaluate our fixed income investment portfolio, supported by issuer specific research and documentation as of the end of each period. The process results in a thorough evaluation of problem investments and the recording of losses on a timely basis for investments determined to have an other-than-temporary impairment.

We held no fixed maturity securities as of September 30, 2018 or December 31, 2017 for which a portion of an other-than-temporary impairment was recognized in accumulated other comprehensive income.



## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (UNAUDITED) - Continued

Unum Group and Subsidiaries

September 30, 2018

Note 4 - Investments - Continued

At September 30, 2018, we had commitments of \$115.1 million to fund private placement fixed maturity securities, the amount of which may or may not be funded.

## Variable Interest Entities

We invest in variable interests issued by variable interest entities. These investments include tax credit partnerships, private equity partnerships, and special purpose entities. For those variable interests that are not consolidated in our financial statements, we are not the primary beneficiary because we have neither the power to direct the activities that are most significant to economic performance nor the responsibility to absorb a majority of the expected losses. The determination of whether we are the primary beneficiary is performed at the time of our initial investment and at the date of each subsequent reporting period.

As of September 30, 2018, the carrying amount of our variable interest entity investments that are not consolidated in our financial statements was \$567.3 million, comprised of \$100.6 million of tax credit partnerships and \$466.7 million of private equity partnerships. At December 31, 2017, the carrying amount of our variable interest entity investments that are not consolidated in our financial statements was \$535.4 million, comprised of \$128.2 million of tax credit partnerships and \$407.2 million of private equity partnerships. These variable interest entity investments are reported as other long-term investments in our consolidated balance sheets.

The Company invests in tax credit partnerships primarily for the receipt of income tax credits and tax benefits derived from passive losses on the investments. Amounts recognized in the consolidated statements of operations are as follows:

	Three Months Ended September 30 2018		Nine Months Ended September 30 2017	
	2018	2017	2018	2017
	(in millions of dollars)			
Income Tax Credits	\$10.4	\$10.4	\$31.1	\$31.3
Amortization, net of tax	(7.1 )	(5.8 )	(21.1 )	(17.4 )
Income Tax Benefit	\$3.3	\$4.6	\$10.0	\$13.9

Contractually, we are a limited partner in these tax credit partnerships, and our maximum exposure to loss is limited to the carrying value of our investment, which includes \$3.7 million of unfunded unconditional commitments at September 30, 2018. See Note 3 for commitments to fund private equity partnerships.

We are the sole beneficiary of a special purpose entity which is consolidated in our financial statements. This entity is a securitized asset trust containing a highly rated bond for principal protection which we contributed into the trust at the time it was established. There are no restrictions on the asset held in this trust, and the trust is free to dispose of the asset at any time. The fair values of the bond were \$155.6 million and \$154.1 million as of September 30, 2018 and December 31, 2017, respectively. The bond is reported as a component of fixed maturity securities in our consolidated balance sheets.

## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (UNAUDITED) - Continued

Unum Group and Subsidiaries

September 30, 2018

Note 4 - Investments - Continued

## Mortgage Loans

Our mortgage loan portfolio is well diversified by both geographic region and property type to reduce risk of concentration. All of our mortgage loans are collateralized by commercial real estate. When issuing a new loan, our general policy is not to exceed a loan-to-value ratio, or the ratio of the loan balance to the estimated fair value of the underlying collateral, of 75 percent. We update the loan-to-value ratios at least every three years for each loan, and properties undergo a general inspection at least every two years. Our general policy for newly issued loans is to have a debt service coverage ratio greater than 1.25 times on a normalized 25 year amortization period. We update our debt service coverage ratios annually. Mortgage loans by property type and geographic region are presented below.

	September 30, 2018		December 31, 2017	
	(in millions of dollars)			
	Carrying Amount	Percent of Total	Carrying Amount	Percent of Total
<b>Property Type</b>				
Apartment	\$428.9	19.3 %	\$360.0	16.3 %
Industrial	626.5	28.2	601.2	27.2
Office	587.8	26.5	692.3	31.3
Retail	533.9	24.0	527.6	23.8
Other	44.9	2.0	32.1	1.4
<b>Total</b>	<b>\$2,222.0</b>	<b>100.0%</b>	<b>\$2,213.2</b>	<b>100.0%</b>
<b>Region</b>				
New England	\$50.3	2.3 %	\$56.1	2.5 %
Mid-Atlantic	161.8	7.3	155.5	7.0
East North Central	343.9	15.5	282.0	12.8
West North Central	205.0	9.2	210.1	9.5
South Atlantic	478.7	21.5	494.4	22.3
East South Central	89.4	4.0	88.8	4.0
West South Central	213.3	9.6	247.4	11.2
Mountain	243.0	10.9	251.2	11.4
Pacific	436.6	19.7	427.7	19.3
<b>Total</b>	<b>\$2,222.0</b>	<b>100.0%</b>	<b>\$2,213.2</b>	<b>100.0%</b>

We evaluate each of our mortgage loans individually for impairment and assign an internal credit quality rating based on a comprehensive rating system used to evaluate the credit risk of the loan. The factors we use to derive our internal credit ratings may include the following:

↳ Loan-to-value ratio

↳ Debt service coverage ratio based on current operating income

↳ Property location, including regional economics, trends and demographics

↳ Age, condition, and construction quality of property

↳ Current and historical occupancy of property

↳ Lease terms relative to market

- Tenant size and financial strength
- Borrower's financial strength
- Borrower's equity in transaction
- Additional collateral, if any

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## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (UNAUDITED) - Continued

Unum Group and Subsidiaries

September 30, 2018

Note 4 - Investments - Continued

Although all available and applicable factors are considered in our analysis, loan-to-value and debt service coverage ratios are the most critical factors in determining whether we will initially issue the loan and also in assigning values and determining impairment. We assign an overall rating to each loan using an internal rating scale of Aa (highest quality) to B (lowest quality). We review and adjust, as needed, our internal credit quality ratings on an annual basis. This review process is performed more frequently for mortgage loans deemed to have a higher risk of delinquency.

Mortgage loans, sorted by the applicable credit quality indicators, are as follows:

	September 30, 2018	December 31, 2017
	(in millions of dollars)	
Internal Rating		
Aa	\$0.1	\$ 0.4
A	462.9	445.7
Baa	1,748.4	1,753.0
Ba	10.6	14.1
Total	\$2,222.0	\$ 2,213.2
Loan-to-Value Ratio		
<= 65%	\$1,104.4	\$1,101.7
> 65% <= 75%	1,072.2	1,041.6
> 75% <= 85%	24.8	49.3
> 85%	20.6	20.6
Total	\$2,222.0	\$2,213.2

At September 30, 2018 we held one mortgage loan that was greater than 90 days past due regarding principal and/or interest payments which was modified in a troubled debt restructuring during the second quarter of 2018. The loan had a principal balance of \$3.6 million prior to the restructuring, wherein the terms of the loan were modified to reduce monthly payments to interest-only at the current note rate and to permit a discounted payoff by September 2018. At the time of restructuring in the second quarter of 2018, we recorded an allowance for credit losses and recognized an impairment loss of \$0.2 million resulting in a net realizable value for the loan of \$3.4 million. The payoff of the loan did not occur in September 2018 and therefore, the loan was considered impaired as of September 30, 2018. No further allowance for credit losses was necessary for the loan. There were no troubled debt restructurings during the three and nine months ended September 30, 2017. At December 31, 2017, we held no mortgage loans that were greater than 90 days past due regarding principal and/or interest payments.

Our average investment in impaired mortgage loans was \$1.1 million for the three and nine months ended September 30, 2018. We did not hold any impaired mortgage loans during the three and nine months ended September 30, 2017, nor did we recognize any interest income on mortgage loans subsequent to impairment during the three and nine months ended September 30, 2018 or 2017.

There have been no changes to our accounting policies or methodology from the prior period regarding estimating the allowance for credit losses on our mortgage loans. There was no activity in the allowance for credit losses during the three and nine months ended September 30, 2018 or 2017 other than the previously mentioned impairment loss of \$0.2 million.

At September 30, 2018, we had commitments of \$47.3 million to fund certain commercial mortgage loans, the amount of which may or may not be funded.

#### Transfers of Financial Assets

To manage our cash position more efficiently, we may enter into repurchase agreements with unaffiliated financial institutions. We generally use repurchase agreements as a means to finance the purchase of invested assets or for short-term general business purposes until projected cash flows become available from our operations or existing investments. Our repurchase agreements are typically outstanding for less than 30 days. We post collateral through our repurchase agreement transactions whereby the

## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (UNAUDITED) - Continued

Unum Group and Subsidiaries

September 30, 2018

Note 4 - Investments - Continued

counterparty commits to purchase securities with the agreement to resell them to us at a later, specified date. The fair value of collateral posted is generally 102 percent of the cash received.

Our investment policy also permits us to lend fixed maturity securities to unaffiliated financial institutions in short-term securities lending agreements. These agreements increase our investment income with minimal risk. Our securities lending policy requires that a minimum of 102 percent of the fair value of the securities loaned be maintained as collateral. We may receive cash and/or securities as collateral under these agreements. Cash received as collateral is typically reinvested in short-term investments. If securities are received as collateral, we are not permitted to sell or re-post them.

As of September 30, 2018, the carrying amount of fixed maturity securities loaned to third parties under our securities lending program was \$181.9 million, for which we received collateral in the form of cash and securities of \$2.1 million and \$187.6 million, respectively. As of December 31, 2017, the carrying amount of fixed maturity securities loaned to third parties under our securities lending program was \$159.2 million, for which we received collateral in the form of cash and securities of \$30.5 million and \$135.6 million, respectively. We had no outstanding repurchase agreements at September 30, 2018 or December 31, 2017.

The remaining contractual maturities of our securities lending agreements disaggregated by class of collateral pledged are as follows:

	September 30, 2018	December 31, 2017
	Overnight and Continuous	
	(in millions of dollars)	
United States		
Government and		
Government	\$ —	\$ 0.2
Agencies and		
Authorities		
Public Utilities	—	0.5
All Other Corporate	2.1	29.8
Bonds	2.1	30.5
Total Borrowings	2.1	30.5
Gross Amount of		
Recognized		
Liability for	2.1	30.5
Securities Lending		
Transactions		
Amounts Related to		
Agreements Not		
Included in	\$ —	\$ —
Offsetting		
Disclosure		
Contained Herein		

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Certain of our U.S. insurance subsidiaries are members of regional FHLBs. Membership, which requires that we purchase a minimum amount of FHLB common stock on which we receive dividends, provides access to low-cost funding. Advances received from the FHLB are used for the purchase of fixed maturity securities. Additional common stock purchases may be required, based on the amount of funds we borrow from the FHLBs. The carrying value of common stock owned, collateral posted, and advances received are as follows:

	September 30, 2018		December 31, 2017	
	(in millions of dollars)			
Carrying Value of FHLB Common Stock	\$32.1	\$	34.1	
Advances from FHLB	219.5	350.0		
Carrying Value of Collateral Posted to FHLB				
Fixed Maturity Securities	\$217.0	\$	213.3	
Commercial Mortgage Loans	228.1	331.5		
Total Carrying Value of Collateral Posted to FHLB	\$445.1	\$	544.8	

## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (UNAUDITED) - Continued

Unum Group and Subsidiaries

September 30, 2018

Note 4 - Investments - Continued

## Offsetting of Financial Instruments

We enter into master netting agreements with each of our derivatives counterparties. These agreements provide for conditional rights of set-off upon the occurrence of an early termination event. An early termination event is considered a default, and it allows the non-defaulting party to offset its contracts in a loss position against any gain positions or payments due to the defaulting party. Under our agreements, default type events are defined as failure to pay or deliver as contractually agreed, misrepresentation, bankruptcy, or merger without assumption. See Note 5 for further discussion of collateral related to our derivative contracts.

We have securities lending agreements with unaffiliated financial institutions that post collateral to us in return for the use of our fixed maturity securities. A right of set-off exists that allows us to keep and apply collateral received in the event of default by the counterparty. Default within a securities lending agreement would typically occur if the counterparty failed to return the securities borrowed from us as contractually agreed. In addition, if we default by not returning collateral received, the counterparty has a right of set-off against our securities or any other amounts due to us.

Shown below are our financial instruments that either meet the accounting requirements that allow them to be offset in our balance sheets or that are subject to an enforceable master netting arrangement or similar agreement. Our accounting policy is to not offset these financial instruments in our balance sheets. Net amounts disclosed below have been reduced by the amount of collateral pledged to or received from our counterparties.

September 30, 2018

	Gross Amount of Recognized Financial Instruments	Gross Amount Offset in Balance Sheet	Net Amount Presented in Balance Sheet	Gross Amount Not Offset in Balance Sheet	Cash Collateral	Net Amount
(in millions of dollars)						
<b>Financial Assets:</b>						
Derivatives	\$20.9	\$ —	—\$ 20.9	\$(4.4 )	\$(16.5 )	\$ —
Securities Lending	181.9	—	181.9	(179.8 )	(2.1 )	—
Total	\$202.8	\$ —	—\$ 202.8	\$(184.2)	\$(18.6 )	\$ —
<b>Financial Liabilities:</b>						
Derivatives	\$46.5	\$ —	—\$ 46.5	\$(41.9 )	\$ —	\$ 4.6
Securities Lending	2.1	—	2.1	(2.1 )	—	—
Total	\$48.6	\$ —	—\$ 48.6	\$(44.0 )	\$ —	\$ 4.6



## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (UNAUDITED) - Continued

Unum Group and Subsidiaries

September 30, 2018

Note 4 - Investments - Continued

	December 31, 2017					
	Gross Amount of Recognized Financial Instruments		Gross Amount Not Offset in Balance Sheet		Gross Amount Not Offset in Balance Sheet	
	Gross Amount	Net Amount Presented in Balance Sheet	Financial Instruments	Collateral	Financial Cash	Net Amount
	(in millions of dollars)					
<b>Financial Assets:</b>						
Derivatives	\$ 19.5	\$ —	—\$ 19.5	\$(4.2 )	\$(15.3 )	\$ —
Securities Lending	159.2	—	159.2	(128.7 )	(30.5 )	—
Total	\$ 178.7	\$ —	—\$ 178.7	\$(132.9 )	\$(45.8 )	\$ —
<b>Financial Liabilities:</b>						
Derivatives	\$ 52.2	\$ —	—\$ 52.2	\$(42.9 )	\$ —	\$ 9.3
Securities Lending	30.5	—	30.5	(30.5 )	—	—
Total	\$ 82.7	\$ —	—\$ 82.7	\$(73.4 )	\$ —	\$ 9.3

## Net Investment Income

Net investment income reported in our consolidated statements of operations is as follows:

	Three Months Ended September 30		Nine Months Ended September 30	
	2018	2017	2018	2017
	(in millions of dollars)			
Fixed Maturity Securities	\$560.4	\$564.8	\$1,682.7	\$1,700.5
Derivatives	16.5	14.4	48.1	41.8
Mortgage Loans	27.9	25.8	84.3	76.8
Policy Loans	4.7	4.5	13.7	13.3
Other Long-term Investments				
Equity Securities <sup>1</sup>	1.7	0.4	2.0	1.0
Private Equity Partnerships <sup>2</sup>	10.5	3.7	28.8	17.3
Other	1.4	2.5	5.0	7.8
Short-term Investments	7.9	3.5	17.5	8.0
Gross Investment Income	631.0	619.6	1,882.1	1,866.5
Less Investment Expenses	8.4	7.1	26.8	24.0
Less Investment Income on Participation Fund Account Assets	3.4	3.5	10.2	10.6
Net Investment Income	\$619.2	\$609.0	\$1,845.1	\$1,831.9

<sup>1</sup> The net unrealized loss recognized in net investment income for the three and nine months ended September 30, 2018 related to equity securities still held at September 30, 2018 was \$0.3 million and \$0.6 million, respectively.

<sup>2</sup> The net unrealized gain recognized in net investment income for the three and nine months ended September 30, 2018 related to private equity partnerships still held at September 30, 2018 was \$2.7 million and \$8.2 million, respectively.

## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (UNAUDITED) - Continued

Unum Group and Subsidiaries

September 30, 2018

Note 4 - Investments - Continued

## Realized Investment Gain and Loss

Realized investment gains and losses are as follows:

	Three Months Ended September 30		Nine Months Ended September 30	
	2018	2017	2018	2017
	(in millions of dollars)			
Fixed Maturity Securities				
Gross Gains on Sales	\$4.8	\$4.3	\$9.4	\$8.6
Gross Losses on Sales	(3.8 )	(1.2 )	(8.3 )	(3.5 )
Other-Than-Temporary Impairment Loss	—	—	(1.0 )	—
Mortgage Loans and Other Invested Assets				
Gross Gains on Sales	0.1	0.8	0.2	3.4
Gross Losses on Sales	—	—	—	(0.2 )
Impairment Loss	(0.6 )	(0.9 )	(0.8 )	(0.9 )
Embedded Derivative in Modified Coinsurance Arrangement	6.1	6.7	2.1	21.5
All Other Derivatives	0.2	0.2	0.9	(0.3 )
Foreign Currency Transactions	(0.1 )	(0.1 )	(0.6 )	0.3
Net Realized Investment Gain	\$6.7	\$9.8	\$1.9	\$28.9

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (UNAUDITED) - Continued

Unum Group and Subsidiaries

September 30, 2018

Note 5 - Derivative Financial Instruments

Purpose of Derivatives

We are exposed to certain risks relating to our ongoing business operations. The primary risks managed by using derivative instruments are interest rate risk, risk related to matching duration for our assets and liabilities, foreign currency risk, and credit risk. Historically, we have utilized current and forward interest rate swaps, current and forward currency swaps, forward treasury locks, currency forward contracts, forward contracts on specific fixed income securities, and credit default swaps. Transactions hedging interest rate risk are primarily associated with our individual and group long-term care and individual and group disability products. All other product portfolios are periodically reviewed to determine if hedging strategies would be appropriate for risk management purposes. We do not use derivative financial instruments for speculative purposes.

Derivatives designated as cash flow hedges and used to reduce our exposure to interest rate and duration risk are as follows:

Interest rate swaps are used to hedge interest rate risks and to improve the matching of assets and liabilities. An interest rate swap is an agreement in which we agree with other parties to exchange, at specified intervals, the difference between fixed rate and variable rate interest amounts. We use interest rate swaps to hedge the anticipated purchase of fixed maturity securities thereby protecting us from the potential adverse impact of declining interest rates on the associated policy reserves. We also use interest rate swaps to hedge the potential adverse impact of rising interest rates in anticipation of issuing fixed rate long-term debt.

Forward treasury locks are used to minimize interest rate risk associated with the anticipated purchase or disposal of fixed maturity securities. A forward treasury lock is a derivative contract without an initial investment where we and the counterparty agree to purchase or sell a specific U.S. Treasury bond at a future date at a pre-determined price.

Derivatives designated as fair value hedges and used to reduce our exposure to interest rate and duration risk are as follows:

Interest rate swaps are used to effectively convert certain of our fixed rate securities into floating rate securities which are used to fund our floating rate long-term debt. Under these swap agreements, we receive a variable rate of interest and pay a fixed rate of interest. Additionally, we use interest rate swaps to effectively convert certain fixed rate, long-term debt into floating rate long-term debt. Under these swap agreements, we receive a fixed rate of interest and pay a variable rate of interest.

Derivatives designated as either cash flow or fair value hedges and used to reduce our exposure to foreign currency risk are as follows:

Foreign currency interest rate swaps are used to hedge the currency risk of certain foreign currency-denominated fixed maturity securities owned for portfolio diversification. Under these swap agreements, we agree to pay, at specified intervals, fixed rate foreign currency-denominated principal and interest payments in exchange for fixed rate payments in the functional currency of the operating segment.



## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (UNAUDITED) - Continued

Unum Group and Subsidiaries

September 30, 2018

Note 5 - Derivative Financial Instruments - Continued

Derivatives not designated as hedging instruments and used to reduce our exposure to foreign currency risk, credit losses on securities owned, and interest rate risk are as follows:

Foreign currency interest rate swaps previously designated as hedges were used to hedge the currency risk of certain foreign currency-denominated fixed maturity securities owned for portfolio diversification. These derivatives were effective hedges prior to novation to a new counterparty. In conjunction with the novation, these derivatives were re-designated as hedges. We agree to pay, at specified intervals, fixed rate foreign currency-denominated principal and interest payments in exchange for fixed rate payments in the functional currency of the operating segment. We hold offsetting swaps wherein we agree to pay fixed rate principal and interest payments in the functional currency of the operating segment in exchange for fixed rate foreign currency-denominated payments.

Credit default swaps are used as economic hedges against credit risk but do not qualify for hedge accounting. A credit default swap is an agreement in which we agree with another party to pay, at specified intervals, a fixed-rate fee in exchange for insurance against a credit event on a specific investment. If a defined credit event occurs, our counterparty may either pay us a net cash settlement or we may surrender the specific investment to them in exchange for cash equal to the full notional amount of the swap. Credit events typically include events such as bankruptcy, failure to pay, or certain types of debt restructuring.

Interest rate swap was used to effectively convert certain of our floating rate, long-term debt into fixed rate long-term debt. Under this swap agreement, we received a variable rate of interest and paid a fixed rate of interest.

## Derivative Risks

The basic types of risks associated with derivatives are market risk (that the value of the derivative will be adversely impacted by changes in the market, primarily the change in interest and exchange rates) and credit risk (that the counterparty will not perform according to the terms of the contract). The market risk of the derivatives should generally offset the market risk associated with the hedged financial instrument or liability. To help limit the credit exposure of the derivatives, we enter into master netting agreements with our counterparties whereby contracts in a gain position can be offset against contracts in a loss position. We also typically enter into bilateral, cross-collateralization agreements with our counterparties to help limit the credit exposure of the derivatives. These agreements require the counterparty in a loss position to submit acceptable collateral with the other counterparty in the event the net loss position meets or exceeds an agreed upon amount. Credit exposure on derivatives is limited to the value of those contracts in a net gain position, including accrued interest receivable less collateral held. At September 30, 2018, we had no credit exposure on derivatives. The table below summarizes the nature and amount of collateral received from and posted to our derivative counterparties.

	September 30, 2018	December 31, 2017
	(in millions of dollars)	
Carrying Value of Collateral Received from Counterparties		
Cash	\$ 16.6	\$ 15.7
Carrying Value of Collateral Posted to Counterparties		
Fixed Maturity Securities	\$ 43.6	\$ 46.4

See Note 4 for further discussion of our master netting agreements.

The majority of our derivative instruments contain provisions that require us to maintain specified issuer credit ratings and financial strength ratings. Should our ratings fall below these specified levels, we would be in violation of the provisions, and our derivatives counterparties could terminate our contracts and request immediate payment. The aggregate fair value of all derivative instruments with credit risk-related contingent features that were in a liability position was \$46.5 million and \$52.2 million at September 30, 2018 and December 31, 2017, respectively.

## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (UNAUDITED) - Continued

Unum Group and Subsidiaries

September 30, 2018

Note 5 - Derivative Financial Instruments - Continued

## Derivative Transactions

The table below summarizes, by notional amounts, the activity for each category of derivatives. The notional amounts represent the basis upon which our counterparty pay and receive amounts are calculated.

	Swaps			Credit Default	Forwards	Total
	Receive Variable/ Fixed	Receive/ Pay Fixed	Receive Fixed/ Pay Variable			
	(in millions of dollars)					
Balance at June 30, 2017	\$102.0	\$ 591.7	\$ 250.0	\$ 70.0	\$ —	\$1,013.7
Additions	—	—	—	—	24.7	24.7
Terminations	54.0	48.6	—	—	24.7	127.3
Balance at September 30, 2017	\$48.0	\$ 543.1	\$ 250.0	\$ 70.0	\$ —	\$911.1
Balance at December 31, 2016	\$105.5	\$ 616.5	\$ 250.0	\$ 70.0	\$ 10.0	\$1,052.0
Additions	—	—	—	—	40.7	40.7
Terminations	57.5	73.4	—	—	50.7	181.6
Balance at September 30, 2017	\$48.0	\$ 543.1	\$ 250.0	\$ 70.0	\$ —	\$911.1
Balance at June 30, 2018	\$—	\$ 537.4	\$ 250.0	\$ —	\$ 20.6	\$808.0
Additions	—	31.9	—	11.2	—	43.1
Terminations	—	34.6	—	—	20.6	55.2
Balance at September 30, 2018	\$—	\$ 534.7	\$ 250.0	\$ 11.2	\$ —	\$795.9
Balance at December 31, 2017	\$48.0	\$ 536.5	\$ 250.0	\$ 70.0	\$ —	\$904.5
Additions	—	58.3	—	11.2	47.4	116.9
Terminations	48.0	60.1	—	70.0	47.4	225.5
Balance at September 30, 2018	\$—	\$ 534.7	\$ 250.0	\$ 11.2	\$ —	\$795.9

## Cash Flow Hedges

As of September 30, 2018 and December 31, 2017, we had \$302.7 million and \$343.9 million, respectively, notional amount of receive fixed, pay fixed, open current and forward foreign currency interest rate swaps to hedge fixed income foreign currency-denominated securities.

As of September 30, 2018, we expect to amortize approximately \$68.4 million of net deferred gains on derivative instruments during the next twelve months. This amount will be reclassified from accumulated other comprehensive income into earnings and reported on the same income statement line item as the hedged item. The income statement line items that will be affected by this amortization are net investment income and interest and debt expense. Additional amounts that may be reclassified from accumulated other comprehensive income into earnings to offset the earnings impact of foreign currency translation of hedged items are not estimable.

As of September 30, 2018, we are hedging the variability of future cash flows associated with forecasted transactions through the year 2038.





## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (UNAUDITED) - Continued

Unum Group and Subsidiaries

September 30, 2018

Note 5 - Derivative Financial Instruments - Continued

## Fair Value Hedges

As of December 31, 2017, we had \$48.0 million notional amount of receive variable, pay fixed interest rate swaps to hedge the changes in fair value of certain fixed rate securities held which matured in the second quarter of 2018 along with the hedged securities. These swaps effectively converted the associated fixed rate securities into floating rate securities, which were used to fund our floating rate long-term debt. The change in fair value of the hedged fixed maturity securities attributable to the hedged benchmark interest rate resulted in a loss of \$0.6 million for the nine months ended September 30, 2018, and \$0.8 million and \$2.8 million for the three and nine months ended September 30, 2017, respectively, with an offsetting gain on the related interest rate swaps.

As of September 30, 2018, we had \$58.3 million notional amount of receive fixed, pay fixed, open current and forward foreign currency interest rate swaps to hedge fixed income foreign currency-denominated securities. The change in fair value of the hedged fixed maturity securities attributable to the change in the foreign currency exchange rate resulted in a loss of \$0.3 million and \$1.7 million during the three and nine months ended September 30, 2018, respectively, with an offsetting gain on the related forward foreign currency interest rate swaps.

As of September 30, 2018 and December 31, 2017, we had \$250.0 million notional amount of receive fixed, pay variable interest rate swaps to hedge the changes in the fair value of certain fixed rate long-term debt. These swaps effectively convert the associated fixed rate long-term debt into floating rate debt and provide for a better matching of interest rates with our short-term investments, which have frequent interest rate resets similar to a floating rate security. We did not have any change in fair value of the hedged debt attributable to the hedged benchmark interest rate during the three months ended September 30, 2018. The change in fair value of the hedged debt attributable to the hedged benchmark interest rate resulted in a gain (loss) of \$2.8 million for the nine months ended September 30, 2018, and \$0.3 million and \$(0.3) million for the three and nine months ended September 30, 2017, respectively, with an offsetting gain (loss) on the related interest rate swaps.

The following table summarizes the carrying amount of hedged assets and liabilities and the related cumulative basis adjustments related to our fair value hedges.

	Carrying Amount of Hedged Assets (Liabilities)	Cumulative Amount of Fair Value Hedging Adjustment Included in the Carrying Amount of the Hedged Assets (Liabilities)
	September 30, 2018	December 31, 2017
	(in millions of dollars)	
Fixed maturity securities:		
Receive variable interest rate, pay fixed interest rate	\$— \$ 48.5	\$ — \$ 0.6
Receive fixed functional currency interest, pay fixed foreign currency interest	23.3—	(1.7) —
Long-term Debt	(242.2) 44.8	) 7.3 4.5

For the three and nine months ended September 30, 2018, \$1.2 million and \$0.2 million of the derivative instruments' gain was excluded from the assessment of hedge effectiveness. For the three and nine months ended September 30, 2017, no component of the derivative instruments' gain or loss was excluded from the assessment of hedge effectiveness. There were no instances wherein we discontinued fair value hedge accounting due to a hedged firm commitment no longer qualifying as a fair value hedge.

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (UNAUDITED) - Continued

Unum Group and Subsidiaries

September 30, 2018

Note 5 - Derivative Financial Instruments - Continued

Derivatives not Designated as Hedging Instruments

As of September 30, 2018 and December 31, 2017, we held \$173.7 million and \$192.6 million, respectively, notional amount of receive fixed, pay fixed, foreign currency interest rate swaps. These derivatives are not designated as hedges, and as such, changes in fair value related to these derivatives are reported in earnings as a component of net realized investment gain or loss.

As of September 30, 2018 and December 31, 2017, we held \$11.2 million and \$70.0 million, respectively, notional amount of single name credit default swaps. We entered into these swaps in order to mitigate the credit risk associated with specific securities owned.

As of December 31, 2016, we held \$3.5 million notional amount of a receive variable, pay fixed interest rate swap acquired through our purchase of Starmount in the third quarter of 2016. This swap effectively converted Starmount's floating rate long-term debt into fixed rate debt. During the second quarter of 2017, we purchased and retired the debt and terminated the interest rate swap. We recorded a loss of \$0.1 million on the swap termination in our consolidated statements of operations as a component of net realized investment gains and losses. See Note 12.

We have an embedded derivative in a modified coinsurance arrangement for which we include in our realized investment gains and losses a calculation intended to estimate the value of the option of our reinsurance counterparty to cancel the reinsurance contract with us. However, neither party can unilaterally terminate the reinsurance agreement except in extreme circumstances resulting from regulatory supervision, delinquency proceedings, or other direct regulatory action. Cash settlements or collateral related to this embedded derivative are not required at any time during the reinsurance contract or at termination of the reinsurance contract. There are no credit-related counterparty triggers, and any accumulated embedded derivative gain or loss reduces to zero over time as the reinsured business winds down.

## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (UNAUDITED) - Continued

Unum Group and Subsidiaries

September 30, 2018

Note 5 - Derivative Financial Instruments - Continued

## Locations and Amounts of Derivative Financial Instruments

The following tables summarize the location and fair values of derivative financial instruments, as reported in our consolidated balance sheets.

	September 30, 2018			
	Derivative Assets Balance Sheet Location (in millions of dollars)	Derivative Liabilities Balance Sheet Location Fair Value		
Designated as Hedging Instruments				
Cash Flow Hedges				
Forwards	Other L-T Investments	\$—	Other Liabilities	\$—
Foreign Exchange Contracts	Other L-T Investments	18.3	Other Liabilities	14.7
Total Cash Flow Hedges		18.3		14.7
Fair Value Hedges				
Interest Rate Swaps	Other L-T Investments	—	Other Liabilities	7.3
Foreign Exchange Contracts	Other L-T Investments	2.1	Other Liabilities	0.7
Total Fair Value Hedges		2.1		8.0
Total Designated as Hedging Instruments		\$20.4		\$22.7
Not Designated as Hedging Instruments				
Credit Default Swaps	Other L-T Investments	\$0.5	Other Liabilities	\$—
Foreign Exchange Contracts	Other L-T Investments	—	Other Liabilities	23.8
Embedded Derivative in Modified Coinsurance Arrangement	Other L-T Investments	—	Other Liabilities	13.8
Total Not Designated as Hedging Instruments		\$0.5		\$37.6

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (UNAUDITED) - Continued

Unum Group and Subsidiaries

September 30, 2018

Note 5 - Derivative Financial Instruments - Continued

	December 31, 2017			
	Derivative Assets		Derivative Liabilities	
	Fair	Balance Sheet	Fair	Balance Sheet
	Value	Location	Value	Location
	(in millions of dollars)			
Designated as Hedging Instruments				
Cash Flow Hedges				
Foreign Exchange Contracts	Other L-T Investments	\$ 19.5	Other Liabilities	\$ 19.4
Total Cash Flow Hedges		19.5		19.4
Fair Value Hedges				
Interest Rate Swaps	Other L-T Investments	—	Other Liabilities	5.1
Total Fair Value Hedges		—		5.1
Total Designated as Hedging Instruments		\$ 19.5		\$ 24.5
Not Designated as Hedging Instruments				
Credit Default Swaps			Other Liabilities	\$ 0.2
Foreign Exchange Contracts			Other Liabilities	27.5
Embedded Derivative in Modified Coinsurance Arrangement			Other Liabilities	15.9
Total Not Designated as Hedging Instruments				\$ 43.6

## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (UNAUDITED) - Continued

Unum Group and Subsidiaries

September 30, 2018

Note 5 - Derivative Financial Instruments - Continued

The following table summarizes the location of gains and losses of derivative financial instruments designated as hedging instruments, as reported in our consolidated statements of operations.

	Three Months Ended September 30						
	2018			2017			
	Net Investment Income	Net Realized Investment Gain (Loss)	Interest and Debt Expense	Net Investment Income	Net Realized Investment Gain (Loss)	Interest and Debt Expense	
(in millions of dollars)							
Total Income and Expense Presented in the Consolidated Statements of Operations of Which Hedged Items are Recorded	\$619.2	\$ 6.7	\$ 42.7	\$609.0	\$ 9.8	\$ 40.1	
Gain (Loss) on Cash Flow Hedging Relationships							
Interest Rate Swaps:							
Hedged items	75.8	—	8.5	79.7	—	11.4	
Derivatives Designated as Hedging Instruments	16.7	—	0.6	15.6	—	0.5	
Foreign Exchange Contracts							
Hedged items	4.6	0.4	—	6.5	5.2	—	
Derivatives Designated as Hedging Instruments	(0.3	) (0.4	) —	(0.5	) (5.2	) —	
Gain (Loss) on Fair Value Hedging Relationships							
Interest Rate Swaps:							
Hedged items	—	—	3.6	1.2	(0.5	) 3.6	
Derivatives Designated as Hedging Instruments	—	—	0.6	(0.8	) 0.5	(0.1	)
Foreign Exchange Contracts							
Hedged items	0.1	(0.3	) —	—	—	—	
Derivatives Designated as Hedging Instruments	0.1	0.3	—	—	—	—	

## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (UNAUDITED) - Continued

Unum Group and Subsidiaries

September 30, 2018

Note 5 - Derivative Financial Instruments - Continued

	Nine Months Ended September 30					
	2018			2017		
	Net Investment Income	Net Realized Gain (Loss)	Interest and Debt Expense	Net Investment Income	Net Realized Gain (Loss)	Interest and Debt Expense
	(in millions of dollars)					
Total Income and Expense Presented in the Consolidated Statements of Operations of Which Hedged Items are Recorded	\$1,845.1	\$ 1.9	\$ 125.3	\$1,831.9	\$ 28.9	\$ 119.8
Gain (Loss) on Cash Flow Hedging Relationships						
Interest Rate Swaps:						
Hedged items	230.3	0.1	31.3	242.6	0.2	34.2
Derivatives Designated as Hedging Instruments	49.1	(0.3 )	1.7	45.3	—	1.6
Foreign Exchange Contracts						
Hedged items	14.3	1.3	—	17.1	6.7	—
Derivatives Designated as Hedging Instruments	(0.8 )	(1.3 )	—	(0.9 )	(6.7 )	—
Gain (Loss) on Fair Value Hedging Relationships						
Interest Rate Swaps:						
Hedged items	1.0	2.2	10.8	4.1	(3.1 )	10.8
Derivatives Designated as Hedging Instruments	(0.5 )	(2.2 )	1.2	(2.8 )	3.1	(0.6 )
Foreign Exchange Contracts						
Hedged items	0.5	(1.7 )	—	—	—	—
Derivatives Designated as Hedging Instruments	0.2	1.7	—	—	—	—



## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (UNAUDITED) - Continued

Unum Group and Subsidiaries

September 30, 2018

Note 5 - Derivative Financial Instruments - Continued

The following table summarizes the location of gains and losses of derivative financial instruments designated as cash flow hedging instruments, as reported in our consolidated statements of comprehensive income (loss).

	Three Months Ended September 30 2018		Nine Months Ended September 30 2017	
	2018	2017	2018	2017

(in millions of dollars)

Gain (Loss) Recognized in Other  
Comprehensive Income (Loss) on  
Derivatives

Interest Rate Swaps and Forwards	\$—	\$(0.1 )	\$(0.1 )	\$(0.1 )
Foreign Exchange Contracts	(10.1 )	(12.0 )	0.6	(21.2 )
Total	\$(10.1)	\$(12.1)	\$0.5	\$(21.3)

The following table summarizes the location of gains and losses on our derivatives not designated as hedging instruments, as reported in our consolidated statements of operations.

	Three Months Ended September 30 2018		Nine Months Ended September 30 2017	
	2018	2017	2018	2017

(in millions of dollars)

Net Realized Investment Gain (Loss)				
Credit Default Swaps	\$(0.3)	\$0.1	\$(0.3)	\$(0.3 )
Interest Rate Swaps	—	—	(0.3 )	(0.1 )
Foreign Exchange Contracts	0.5	0.1	1.5	0.1
Embedded Derivative in Modified Coinsurance Arrangement	6.1	6.7	2.1	21.5
Total	\$6.3	\$6.9	\$3.0	\$21.2

## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (UNAUDITED) - Continued

Unum Group and Subsidiaries

September 30, 2018

Note 6 - Accumulated Other Comprehensive Income (Loss)

Components of our accumulated other comprehensive income (loss), after tax, and related changes are as follows:

	Net Unrealized Gain (Loss) on Securities	Net Gain on Hedges	Foreign Currency Translation Adjustment	Unrecognized Pension and Postretirement Benefit Costs	Total
(in millions of dollars)					
Balance at June 30, 2018	\$224.5	\$266.8	\$ (268.8 )	\$ (498.7 )	\$ (276.2 )
Other Comprehensive Income (Loss) Before Reclassifications	(564.3 )	(4.8 )	(15.2 )	0.5	(583.8 )
Amounts Reclassified from Accumulated Other Comprehensive Income or Loss	(0.9 )	(12.0 )	—	4.4	(8.5 )
Net Other Comprehensive Income (Loss)	(565.2 )	(16.8 )	(15.2 )	4.9	(592.3 )
Balance at September 30, 2018	\$(340.7)	\$250.0	\$ (284.0 )	\$ (493.8 )	\$(868.5)
Balance at June 30, 2017	\$558.2	\$304.5	\$ (297.1 )	\$ (460.7 )	\$104.9
Other Comprehensive Income (Loss) Before Reclassifications	4.4	(7.9 )	31.8	(1.0 )	27.3
Amounts Reclassified from Accumulated Other Comprehensive Income or Loss	(5.2 )	(5.9 )	—	3.2	(7.9 )
Net Other Comprehensive Income (Loss)	(0.8 )	(13.8 )	31.8	2.2	19.4
Balance at September 30, 2017	\$557.4	\$290.7	\$ (265.3 )	\$ (458.5 )	\$124.3
Balance at December 31, 2017	\$607.8	\$282.3	\$ (254.5 )	\$ (508.1 )	\$127.5
Adjustment to Adopt Accounting Standard Update - Note 2	(17.5 )	—	—	—	(17.5 )
Other Comprehensive Income (Loss) Before Reclassifications	(930.8 )	2.9	(29.5 )	1.3	(956.1 )
Amounts Reclassified from Accumulated Other Comprehensive Income or Loss	(0.2 )	(35.2 )	—	13.0	(22.4 )
Net Other Comprehensive Income (Loss)	(931.0 )	(32.3 )	(29.5 )	14.3	(978.5 )
Balance at September 30, 2018	\$(340.7)	\$250.0	\$ (284.0 )	\$ (493.8 )	\$(868.5)
Balance at December 31, 2016	\$440.6	\$327.5	\$ (354.0 )	\$ (465.1 )	\$ (51.0 )
Other Comprehensive Income (Loss) Before Reclassifications	125.7	(14.0 )	88.7	(3.0 )	197.4
Amounts Reclassified from Accumulated Other Comprehensive Income or Loss	(8.9 )	(22.8 )	—	9.6	(22.1 )
Net Other Comprehensive Income (Loss)	116.8	(36.8 )	88.7	6.6	175.3
Balance at September 30, 2017	\$557.4	\$290.7	\$ (265.3 )	\$ (458.5 )	\$124.3

## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (UNAUDITED) - Continued

Unum Group and Subsidiaries

September 30, 2018

Note 6 - Accumulated Other Comprehensive Income (Loss) - Continued

The net unrealized gain (loss) on securities consists of the following components:

	September 30 2018	June 30 2018	January 1 2018	Change at September 30, 2018	
				Three Months Ended	Nine Months Ended
(in millions of dollars)					
Fixed Maturity Securities	\$3,158.1	\$3,543.7	\$5,665.2	\$(385.6)	\$(2,507.1)
Deferred Acquisition Costs	(31.5 )	(34.1 )	(51.4 )	2.6	19.9
Reserves for Future Policy and Contract Benefits	(3,684.9 )	(3,367.1 )	(5,094.7 )	(317.8 )	1,409.8
Reinsurance Recoverable	273.3	288.1	375.8	(14.8 )	(102.5 )
Income Tax	(55.7 )	(206.1 )	(304.6 )	150.4	248.9
Total	\$(340.7 )	\$224.5	\$590.3	\$(565.2)	\$(931.0 )

	September 30 2017	June 30 2017	December 31 2016	Change at September 30, 2017	
				Three Months Ended	Nine Months Ended
(in millions of dollars)					
Fixed Maturity Securities	\$5,587.7	\$5,492.2	\$4,664.6	\$95.5	\$923.1
Other Investments	5.2	(4.6 )	(22.7 )	9.8	27.9
Deferred Acquisition Costs	(46.2 )	(45.8 )	(38.9 )	(0.4 )	(7.3 )
Reserves for Future Policy and Contract Benefits	(5,057.4 )	(4,948.2 )	(4,253.2 )	(109.2)	(804.2 )
Reinsurance Recoverable	371.6	360.7	321.3	10.9	50.3
Income Tax	(303.5 )	(296.1 )	(230.5 )	(7.4 )	(73.0 )
Total	\$557.4	\$558.2	\$440.6	\$(0.8)	\$116.8

## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (UNAUDITED) - Continued

Unum Group and Subsidiaries

September 30, 2018

Note 6 - Accumulated Other Comprehensive Income (Loss) - Continued

Amounts reclassified from accumulated other comprehensive income or loss were recognized in our consolidated statements of operations as follows:

	Three Months Ended September 30 2018		Nine Months Ended September 30 2017	
	2018	2017	2018	2017
	(in millions of dollars)			
Net Unrealized Gain (Loss) on Securities				
Net Realized Investment Gain (Loss)				
Net Gain on Sales of Securities and Other Invested Assets	\$1.2	\$8.2	\$1.3	\$13.8
Other-Than-Temporary Impairment Loss	—	—	(1.0 )	—
	1.2	8.2	0.3	13.8
Income Tax Expense	0.3	3.0	0.1	4.9
Total	\$0.9	\$5.2	\$0.2	\$8.9
Net Gain on Hedges				
Net Investment Income				
Gain on Interest Rate Swaps and Forwards	\$16.4	\$15.1	\$48.1	\$44.2
Loss on Foreign Exchange Contracts	(0.3 )	(0.4 )	(0.9 )	(0.9 )
Net Realized Investment Gain (Loss)				
Gain on Interest Rate Swaps	—	—	0.2	—
Loss on Foreign Exchange Contracts	(0.4 )	(5.2 )	(1.3 )	(6.7 )
Interest and Debt Expense				
Loss on Interest Rate Swaps	(0.6 )	(0.5 )	(1.6 )	(1.5 )
	15.1	9.0	44.5	35.1
Income Tax Expense	3.1	3.1	9.3	12.3
Total	\$12.0	\$5.9	\$35.2	\$22.8
Unrecognized Pension and Postretirement Benefit Costs				
Other Expenses				
Amortization of Net Actuarial Loss	\$(5.6 )	\$(5.1 )	\$(16.8 )	\$(15.2 )
Amortization of Prior Service Credit	0.1	0.2	0.2	0.5
	(5.5 )	(4.9 )	(16.6 )	(14.7 )
Income Tax Benefit	(1.1 )	(1.7 )	(3.6 )	(5.1 )
Total	\$(4.4 )	\$(3.2 )	\$(13.0 )	\$(9.6 )

## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (UNAUDITED) - Continued

Unum Group and Subsidiaries

September 30, 2018

Note 7 - Liability for Unpaid Claims and Claim Adjustment Expenses

Changes in the liability for unpaid claims and claim adjustment expenses are as follows:

	2018	2017
	(in millions of dollars)	
Balance at January 1	\$23,222.0	\$23,249.5
Less Reinsurance Recoverable	2,182.0	2,163.6
Net Balance at January 1	21,040.0	21,085.9
Incurred Related to		
Current Year	4,421.9	4,046.2
Prior Years		
Interest	807.2	836.5
All Other Incurred	(65.6 )	(143.3 )
Foreign Currency	(70.2 )	150.0
Total Incurred	5,093.3	4,889.4
Paid Related to		
Current Year	(1,589.1 )	(1,463.9 )
Prior Years	(3,491.2 )	(3,478.8 )
Total Paid	(5,080.3 )	(4,942.7 )
Net Balance at September 30	21,053.0	21,032.6
Plus Reinsurance Recoverable	2,204.0	2,163.9
Balance at September 30	\$23,257.0	\$23,196.5

The majority of the net balances are related to disability claims with long-tail payouts on which interest earned on assets backing liabilities is an integral part of pricing and reserving. Interest accrued on prior year reserves has been calculated on the opening reserve balance less one-half of the period's claim payments relative to prior years at our average reserve discount rate for the respective periods.

## 2018 Long-term Care Reserve Increase

Policy reserves for our long-term care block of business are determined using the gross premium valuation method and, prior to the third quarter of 2018, were valued based on assumptions established as of December 31, 2014, the date of our last assumption update under loss recognition. Gross premium valuation assumptions do not change after the date of loss recognition unless reserves are again determined to be deficient. We undertake a review of policy reserve adequacy annually during the fourth quarter of each year, or more frequently if appropriate, using best estimate assumptions as of the date of the review.

During the third quarter of 2018, we completed our annual review of policy reserve adequacy, which incorporated our most recent experience and included a review of all assumptions, including active policy terminations, claims incidence, claim terminations, morbidity, premium rate increases, and new money yield rates. The review utilized internal and external data and outside consulting firms for quality assurance and industry benchmarking. Based on our analysis, during the third quarter of 2018, we updated our reserve assumptions and determined that our policy and claim reserves should be increased by \$750.8 million, or \$593.1 million after tax, to reflect our current estimate of

future benefit obligations. This increase was primarily driven by the update to our liability and interest rate assumptions, particularly claims incidence and claim termination rates, which resulted in an increase to reserves of approximately \$2.2 billion. Partially offsetting the increase was the update to our assumptions for premium rate increases which decreased reserves approximately \$1.4 billion, resulting in the net increase to reserves of \$750.8 million. Of this amount, approximately \$236 million was related to our liability for unpaid claims and claims adjustment expenses, which can be primarily attributed to prior year incurred claims, thereby impacting the results shown in the preceding chart.

## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (UNAUDITED) - Continued

Unum Group and Subsidiaries

September 30, 2018

Note 7 - Liability for Unpaid Claims and Claim Adjustment Expenses - Continued

"Incurred Related to Prior Years - All Other Incurred", excluding the third quarter of 2018 long-term care reserve increase discussed in the preceding paragraphs, is primarily impacted by the level of claim resolutions in the period relative to the long-term expectations reflected in the reserves in our Unum US group disability and Colonial Life products. Our claim resolution rate assumption used in determining reserves is our expectation of the resolution rate we will experience over the life of the block of business and will vary from actual experience in any one period, both favorably and unfavorably.

## Reconciliation

A reconciliation of policy and contract benefits and reserves for future policy and contract benefits as reported in our consolidated balance sheets to the liability for unpaid claims and claim adjustment expenses is as follows:

	September 30	
	2018	2017
	(in millions of dollars)	
Policy and Contract Benefits	\$1,674.1	\$1,539.0
Reserves for Future Policy and Contract Benefits	45,092.7	45,456.9
Total	46,766.8	46,995.9
Less:		
Life Reserves for Future Policy and Contract Benefits	8,303.4	8,209.6
Accident and Health Active Life Reserves	11,521.5	10,532.4
Adjustment Related to Unrealized Investment Gains and Losses	3,684.9	5,057.4
Liability for Unpaid Claims and Claim Adjustment Expenses	\$23,257.0	\$23,196.5

The adjustment related to unrealized investment gains and losses reflects the changes that would be necessary to policyholder liabilities if the unrealized investment gains and losses related to the corresponding available-for-sale securities had been realized. Changes in this adjustment are reported as a component of other comprehensive income or loss.

## Note 8 - Segment Information

We have three principal operating business segments: Unum US, Unum UK, and Colonial Life. Our other segments are Closed Block and Corporate.

## Acquisition of Business

On October 1, 2018, we completed our purchase of Pramerica Zycie TUiR SA ("Pramerica"), a financial protection benefits provider in Poland. The acquisition of Pramerica will expand our European presence, which we believe to be an attractive market for financial protection benefits. This acquisition is not expected to materially impact our results of operations or financial position for 2018.





## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (UNAUDITED) - Continued

Unum Group and Subsidiaries

September 30, 2018

Note 8 - Segment Information - Continued

Segment information is as follows:

	Three Months Ended September 30 2018		Nine Months Ended September 30 2017	
	2018	2017	2018	2017
	(in millions of dollars)			
Premium Income				
Unum US				
Group Disability				
Group Long-term Disability	\$444.1	\$435.2	\$1,322.7	\$1,307.3
Group Short-term Disability	180.4	161.1	527.7	477.3
Group Life and Accidental Death & Dismemberment				
Group Life	399.3	370.0	1,189.6	1,101.7
Accidental Death & Dismemberment	39.6	37.2	116.9	110.5
Supplemental and Voluntary				
Individual Disability	109.5	104.4	319.1	318.1
Voluntary Benefits	222.3	210.8	676.0	639.2
Dental and Vision	51.0	42.2	149.3	124.9
	1,446.2	1,360.9	4,301.3	4,079.0
Unum UK				
Group Long-term Disability	91.3	87.0	271.8	251.6
Group Life	27.1	26.7	83.6	76.9
Supplemental	19.6	17.8	61.1	51.1
	138.0	131.5	416.5	379.6
Colonial Life				
Accident, Sickness, and Disability	231.9	222.3	691.8	661.5
Life	81.4	74.6	243.9	223.8
Cancer and Critical Illness	86.7	81.8	258.0	244.0
	400.0	378.7	1,193.7	1,129.3
Closed Block				
Individual Disability	102.7	117.9	319.0	357.7
Long-term Care	163.0	162.4	485.8	486.4
All Other	1.9	2.2	6.5	6.7
	267.6	282.5	811.3	850.8
Total Premium Income	\$2,251.8	\$2,153.6	\$6,722.8	\$6,438.7

## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (UNAUDITED) - Continued

Unum Group and Subsidiaries

September 30, 2018

Note 8 - Segment Information - Continued

	Unum US	Unum UK	Colonial Life	Closed Block	Corporate	Total
	(in millions of dollars)					
Three Months Ended September 30, 2018						
Premium Income	\$1,446.2	\$138.0	\$400.0	\$267.6	\$—	\$2,251.8
Net Investment Income	200.3	26.4	36.7	348.0	7.8	619.2
Other Income	30.7	—	0.4	18.9	0.1	50.1
Adjusted Operating Revenue	\$1,677.2	\$164.4	\$437.1	\$634.5	\$7.9	\$2,921.1
Adjusted Operating Income (Loss)	\$270.9	\$26.1	\$84.2	\$32.2	\$(47.1)	\$366.3
Three Months Ended September 30, 2017						
Premium Income	\$1,360.9	\$131.5	\$378.7	\$282.5	\$—	\$2,153.6
Net Investment Income	201.0	28.5	36.0	337.2	6.3	609.0
Other Income	26.5	0.6	0.3	18.9	0.4	46.7
Adjusted Operating Revenue	\$1,588.4	\$160.6	\$415.0	\$638.6	\$6.7	\$2,809.3
Adjusted Operating Income (Loss)	\$258.4	\$26.5	\$81.7	\$26.6	\$(36.2)	\$357.0
	Unum US	Unum UK	Colonial Life	Closed Block	Corporate	Total
	(in millions of dollars)					
Nine Months Ended September 30, 2018						
Premium Income	\$4,301.3	\$416.5	\$1,193.7	\$811.3	\$—	\$6,722.8
Net Investment Income	591.0	86.1	114.2	1,031.3	22.5	1,845.1
Other Income	88.5	—	1.0	56.8	1.6	147.9
Adjusted Operating Revenue	\$4,980.8	\$502.6	\$1,308.9	\$1,899.4	\$24.1	\$8,715.8
Adjusted Operating Income (Loss)	\$765.9	\$83.5	\$249.8	\$90.7	\$(122.9)	\$1,067.0
Nine Months Ended September 30, 2017						
Premium Income	\$4,079.0	\$379.6	\$1,129.3	\$850.8	\$—	\$6,438.7
Net Investment Income	609.1	88.3	107.8	1,012.5	14.2	1,831.9
Other Income	85.3	0.6	0.8	59.9	1.5	148.1
Adjusted Operating Revenue	\$4,773.4	\$468.5	\$1,237.9	\$1,923.2	\$15.7	\$8,418.7
Adjusted Operating Income (Loss)	\$745.3	\$82.0	\$245.9	\$90.8	\$(113.6)	\$1,050.4

## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (UNAUDITED) - Continued

Unum Group and Subsidiaries

September 30, 2018

Note 8 - Segment Information - Continued

	September 30 2018	December 31 2017
	(in millions of dollars)	
Assets		
Unum US	\$17,297.1	\$18,109.1
Unum UK	3,211.3	3,428.1
Colonial Life	4,145.2	4,184.1
Closed Block	34,360.5	35,051.2
Corporate	3,235.7	3,240.6
Total Assets	\$62,249.8	\$64,013.1

We measure and analyze our segment performance on the basis of "adjusted operating revenue" and "adjusted operating income" or "adjusted operating loss", which differ from total revenue and income (loss) before income tax as presented in our consolidated statements of operations due to the exclusion of net realized investment gains and losses and certain other items as specified in the reconciliations below. We believe adjusted operating revenue and adjusted operating income or loss are better performance measures and better indicators of the revenue and profitability and underlying trends in our business. These performance measures are in accordance with GAAP guidance for segment reporting, but they should not be viewed as a substitute for total revenue, income (loss) before income tax, or net income (loss).

Realized investment gains or losses depend on market conditions and do not necessarily relate to decisions regarding the underlying business of our segments. Our investment focus is on investment income to support our insurance liabilities as opposed to the generation of realized investment gains or losses. Although we may experience realized investment gains or losses which will affect future earnings levels, a long-term focus is necessary to maintain profitability over the life of the business since our underlying business is long-term in nature, and we need to earn the interest rates assumed in calculating our liabilities.

We may at other times exclude certain other items from our discussion of financial ratios and metrics in order to enhance the understanding and comparability of our operational performance and the underlying fundamentals, but this exclusion is not an indication that similar items may not recur and does not replace net income or net loss as a measure of our overall profitability. See Notes 7 and 11 for further discussion regarding the long-term care reserve increase and the loss from a guaranty fund assessment.

A reconciliation of total revenue to "adjusted operating revenue" and income (loss) before income tax to "adjusted operating income" is as follows:

	Three Months Ended September 30		Nine Months Ended September 30	
	2018	2017	2018	2017
	(in millions of dollars)			
Total Revenue	\$2,927.8	\$2,819.1	\$8,717.7	\$8,447.6
Excluding:				

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Net Realized Investment Gain	6.7	9.8	1.9	28.9
Adjusted Operating Revenue	\$2,921.1	\$2,809.3	\$8,715.8	\$8,418.7
Income (Loss) Before Income Tax	\$(377.8 )	\$366.8	\$318.1	\$1,058.7
Excluding:				
Net Realized Investment Gain	6.7	9.8	1.9	28.9
Loss from Guaranty Fund Assessment	—	—	—	(20.6 )
Long-term Care Reserve Increase	(750.8 )	—	(750.8 )	—
Adjusted Operating Income	\$366.3	\$357.0	\$1,067.0	\$1,050.4

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## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (UNAUDITED) - Continued

Unum Group and Subsidiaries

September 30, 2018

Note 9 - Employee Benefit Plans

## Defined Benefit Pension and Other Postretirement Benefit (OPEB) Plans

We sponsor several defined benefit pension and OPEB plans for our employees, including non-qualified pension plans. The U.S. qualified and non-qualified defined benefit pension plans comprise the majority of our total benefit obligation and benefit cost. We maintain a separate defined benefit plan for eligible employees in our U.K. operation. The U.S. defined benefit pension plans were closed to new entrants on December 31, 2013, the OPEB plan was closed to new entrants on December 31, 2012, and the U.K. plan was closed to new entrants on December 31, 2002.

The following table provides the components of the net periodic benefit cost (credit) for the defined benefit pension and OPEB plans.

	Three Months Ended September 30					
	Pension Benefits					
	U.S. Plans		U.K. Plan		OPEB	
	2018	2017	2018	2017	2018	2017
	(in millions of dollars)					
Service Cost	\$2.3	\$2.0	\$—	\$—	\$—	\$—
Interest Cost	19.9	21.1	1.5	1.6	1.2	1.4
Expected Return on Plan Assets	(26.1)	(25.8)	(2.3 )	(2.1 )	(0.1 )	(0.1 )
Amortization of:						
Net Actuarial Loss	5.4	4.9	0.2	0.2	—	—
Prior Service Credit	—	(0.1 )	—	—	(0.1 )	(0.1 )
Total	\$1.5	\$2.1	\$(0.6)	\$(0.3)	\$1.0	\$1.2
	Nine Months Ended September 30					
	Pension Benefits					
	U.S. Plans		U.K. Plan		OPEB	
	2018	2017	2018	2017	2018	2017
	(in millions of dollars)					
Service Cost	\$6.9	\$5.9	\$—	\$—	\$—	\$—
Interest Cost	59.8	63.3	4.6	4.6	3.7	4.4
Expected Return on Plan Assets	(78.4)	(77.3)	(7.0 )	(5.9 )	(0.4 )	(0.4 )
Amortization of:						
Net Actuarial Loss	16.3	14.7	0.5	0.5	—	—
Prior Service Credit	—	(0.2 )	—	—	(0.2 )	(0.3 )
Total	\$4.6	\$6.4	\$(1.9)	\$(0.8)	\$3.1	\$3.7

The service cost component of net periodic pension and postretirement benefit cost is included as a component of compensation expense in our consolidated statements of operations. All other components of net periodic pension and postretirement benefit cost are included in other expenses.

## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (UNAUDITED) - Continued

Unum Group and Subsidiaries

September 30, 2018

Note 10 - Stockholders' Equity and Earnings (Loss) Per Common Share

## Earnings (Loss) Per Common Share

Net income (loss) per common share is determined as follows:

	Three Months		Nine Months	
	Ended September 30		Ended September 30	
	2018	2017	2018	2017
	(in millions of dollars, except share data)			
Numerator				
Net Income (Loss)	\$(284.7)	\$ 252.3	\$ 274.3	\$ 727.3
Denominator (000s)				
Weighted Average Common Shares - Basic	218,892.8	225,288.1	220,513.2	227,375.5
Dilution for Assumed Exercises of Stock Options and Nonvested Stock Awards	—	741.7	433.2	805.0
Weighted Average Common Shares - Assuming Dilution	218,892.8	226,029.8	220,946.4	228,180.5
Net Income (Loss) Per Common Share				
Basic	\$(1.30 )	\$ 1.12	\$ 1.24	\$ 3.20
Assuming Dilution	\$(1.30 )	\$ 1.12	\$ 1.24	\$ 3.19

We use the treasury stock method to account for the effect of outstanding stock options, nonvested restricted stock units, and nonvested performance share units on the computation of diluted earnings per share. Under this method, these potential common shares will each have a dilutive effect, as individually measured, when the average market price of Unum Group common stock during the period exceeds the exercise price of the stock options and the grant price of the nonvested restricted stock units and the nonvested performance share units. The outstanding stock options have exercise prices ranging from \$23.35 to \$26.29, the nonvested restricted stock units have grant prices ranging from \$27.85 to \$55.26, and the nonvested performance share units have grant prices ranging from \$27.85 to \$49.86.

In computing earnings per share assuming dilution, only potential common shares that are dilutive (those that reduce earnings per share) are included. Potential common shares are not used when computing earnings per share assuming dilution if the results would be antidilutive, such as when a net loss is reported. For the three and nine months ended September 30, 2018, there were approximately 1.0 million and 0.6 million potential common shares, respectively, that were excluded in the computation of diluted earnings per share because the impact would be antidilutive, based on then current market prices and the effects of a reported net loss. There were approximately 0.4 million potential common shares that were antidilutive for both the three and nine months ended September 30, 2017.

## Common Stock

During the second quarter of 2018, our board of directors authorized the repurchase of up to \$750.0 million of Unum Group's outstanding common stock through November 24, 2019. This authorization replaced the previous authorization of \$750.0 million that was scheduled to expire on November 25, 2018. The remaining repurchase amount under the new program was \$650.0 million at September 30, 2018.



## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (UNAUDITED) - Continued

Unum Group and Subsidiaries

September 30, 2018

Note 10 - Stockholders' Equity and Earnings (Loss) Per Common Share - Continued

Common stock repurchases, which are accounted for using the cost method and classified as treasury stock until otherwise retired, were as follows:

	Three Months Ended September 30 2017	Nine Months Ended September 30 2018	2017
Shares Repurchased	—2.0	4.4	6.3
Cost of Shares Repurchased (1)	\$—\$100.2	\$200.3	\$300.3

(1) Includes commissions of \$0.1 million for the three months ended September 30, 2017, and \$0.2 million for each of the nine months ended September 30, 2018 and 2017.

## Preferred Stock

Unum Group has 25.0 million shares of preferred stock authorized with a par value of \$0.10 per share. No preferred stock has been issued to date.

## Note 11 - Commitments and Contingent Liabilities

## Contingent Liabilities

We are a defendant in a number of litigation matters that have arisen in the normal course of business. Further, state insurance regulatory authorities and other federal and state authorities regularly make inquiries and conduct investigations concerning our compliance with applicable insurance and other laws and regulations. Given the complexity and scope of our litigation and regulatory matters, it is not possible to predict the ultimate outcome of all pending investigations or legal proceedings or provide reasonable estimates of potential losses, except if noted in connection with specific matters.

In some of these matters, no specified amount is sought. In others, very large or indeterminate amounts, including punitive and treble damages, are asserted. There is a wide variation of pleading practice permitted in the United States courts with respect to requests for monetary damages, including some courts in which no specified amount is required and others which allow the plaintiff to state only that the amount sought is sufficient to invoke the jurisdiction of that court. Further, some jurisdictions permit plaintiffs to allege damages well in excess of reasonably possible verdicts. Based on our extensive experience and that of others in the industry with respect to litigating or resolving claims through settlement over an extended period of time, we believe that the monetary damages asserted in a lawsuit or claim bear little relation to the merits of the case, or the likely disposition value. Therefore, the specific monetary relief sought is not stated.

Unless indicated otherwise in the descriptions below, reserves have not been established for litigation and contingencies. An estimated loss is accrued when it is both probable that a liability has been incurred and the amount of the loss can be reasonably estimated.



## Claims Handling Matters

We and our insurance subsidiaries, in the ordinary course of our business, are engaged in claim litigation where disputes arise as a result of a denial or termination of benefits. Most typically these lawsuits are filed on behalf of a single claimant or policyholder, and in some of these individual actions punitive damages are sought, such as claims alleging bad faith in the handling of insurance claims. For our general claim litigation, we maintain reserves based on experience to satisfy judgments and settlements in the normal course. We expect that the ultimate liability, if any, with respect to general claim litigation, after consideration of the reserves maintained, will not be material to our consolidated financial condition. Nevertheless, given the inherent unpredictability of litigation, it is possible that an adverse outcome in certain claim litigation involving punitive damages could, from time to time, have a material adverse effect on our consolidated results of operations in a period, depending on the results of operations for the particular period.

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (UNAUDITED) - Continued

Unum Group and Subsidiaries

September 30, 2018

Note 11 - Commitments and Contingent Liabilities - Continued

From time to time class action allegations are pursued where the claimant or policyholder purports to represent a larger number of individuals who are similarly situated. Since each insurance claim is evaluated based on its own merits, there is rarely a single act or series of actions which can properly be addressed by a class action. Nevertheless, we monitor these cases closely and defend ourselves appropriately where these allegations are made.

Miscellaneous Matters

Similar to other insurers, we were recently the subject of an examination by a third party acting on behalf of a number of state treasurers concerning our compliance with the unclaimed property laws of the participating states. We cooperated fully with this examination and in the fourth quarter of 2017, we started the process to reach a Global Resolution Agreement with the third party regarding settlement of the examination, which we finalized in January of 2018. Under the terms of the agreement, the third party acting on behalf of the signatory states compared insured data to the Social Security Administration's Death Master File (SSDMF) to identify deceased insureds and contract holders where a valid claim has not been made. During the fourth quarter of 2017, we established reserves which reflect our estimate of the liability expected to be paid as we execute on the terms of the settlement. We also are cooperating with a Delaware Market Conduct examination involving the same issue, which is currently inactive. The legal and regulatory environment around unclaimed death benefits continues to evolve. It is possible that the current settlement and/or similar investigations by other state jurisdictions may result in payments to beneficiaries, the payment of abandoned funds under state law, and/or administrative penalties, the total of which may be in excess of the reserves established.

In 2009, a Pennsylvania-based insurance company and its affiliates were ordered into rehabilitation, and the Pennsylvania Insurance Commissioner, who was appointed as the Rehabilitator, filed petitions for liquidation with the Commonwealth Court of Pennsylvania. Under Pennsylvania law, payment of covered claims and other related insurance obligations are provided, within prescribed limits, by state guaranty associations. These guaranty associations assess fees to meet these obligations on insurance companies that sell insurance within the state, which are generally based on a company's pro rata portion of average premiums written or received for several years prior to the insolvency. In March 2017, a formal order of liquidation was issued, and as such, we were subject to an assessment by those guaranty associations that are responsible for policyholder claims, and accordingly accrued, in the first quarter of 2017, an estimated loss contingency. We continue to submit payment to satisfy this assessment as requests for payment are received from the guaranty associations.

Securities Class Actions: Three alleged securities class action lawsuits have been filed against Unum Group and individual defendants as follows:

On June 13, 2018, an alleged securities class action lawsuit entitled Cynthia Pittman v. Unum Group, Richard McKenney, John McGarry, and Daniel Waxenberg was filed in the United States District Court for the Eastern District of Tennessee. The plaintiff seeks to represent purchasers of Unum Group publicly traded securities between January 31, 2018 and May 2, 2018. The plaintiff alleges the Company caused its shares to trade at artificially high levels by failing to disclose information about the rate of long-term care policy terminations and long-term care claim incidence resulting in misleading statements about capital management plans and long-term care reserves. The complaint asserts claims under Sections 10(b) and 20(a) of the Securities Exchange Act of 1934 and Rule 10b-5 thereunder and seeks compensatory damages in an amount to be proven at trial. The Company strongly denies these allegations and will vigorously defend the litigation.

On July 13, 2018, an alleged securities class action lawsuit entitled Scott Cunningham v. Unum Group, Richard McKenney, John McGarry, and Daniel Waxenberg was filed in the United States District Court for the Eastern

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District of Tennessee. The allegations, class period, and damages claimed mirror those in the Pittman matter. The Company strongly denies these allegations and will vigorously defend the litigation.

On July 25, 2018, an alleged securities class action lawsuit entitled City of Taylor Police and Fire Retirement System v. Unum Group, Richard McKenney, John McGarry, Steve Zabel, and Daniel Waxenberg was filed in the United States District Court for the Eastern District of Tennessee. The plaintiff seeks to represent purchasers of Unum Group publicly traded securities between October 27, 2016 and May 1, 2018. The allegations and damages claimed mirror those in the Pittman matter. The Company strongly denies these allegations and will vigorously defend the litigation.

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (UNAUDITED) - Continued

Unum Group and Subsidiaries

September 30, 2018

Note 11 - Commitments and Contingent Liabilities - Continued

These lawsuits are in a very preliminary stage, the outcome is uncertain, and the Company is unable to estimate a range of reasonably possible losses. Reserves have not been established for these matters. Although we believe these claims lack merit, an adverse outcome in one or more of these actions could, depending on the nature, scope, and amount of the ruling, materially adversely affect our consolidated results of operations in a period.

Shareholder Derivative Actions: Two alleged derivative lawsuits have been filed against individual defendants and Unum Group, as nominal defendant, as follows:

On September 27, 2018, a purported shareholder derivative lawsuit entitled Vladimir Gusinsky Revocable Trust, Derivatively on Behalf of Unum Group v. Richard P. McKenney, John F. McGarry, Daniel J. Waxenberg, Steve Zabel, Kevin T. Kabat, E. Michael Caulfield, Gloria C. Larson, Timothy F. Keaney, Theodore H. Bunting, Jr., Cynthia L. Egan, Ronald P. O'Hanley, Francis L. Shammo, Joseph J. Echevarria, Thomas R. Watjen, Pamela H. Godwin, Edward J. Muhl, and Unum Group as nominal defendant was filed in the United States District Court for the District of Delaware. The complaint purports to assert claims on behalf of the Company against certain current and past members of our Board of Directors and Mr. McKenney for alleged misleading statements about the Company's long-term care business in the Company's proxy statement filed with the Securities and Exchange Commission on April 13, 2017 in violation of Section 14(a) of the Securities Exchange Act of 1934. The complaint also purports to assert claims on behalf of the Company against all individual defendants arising out of the Company's long-term care business for breach of fiduciary duties, waste of corporate assets and unjust enrichment. The Company strongly denies these allegations and will vigorously defend the litigation.

On October 23, 2018, a purported shareholder derivative lawsuit entitled Steven Jenkins, Derivatively on Behalf of Unum Group v. Richard P. McKenney, John F. McGarry, Daniel J. Waxenberg, Steve Zabel, Kevin T. Kabat, E. Michael Caulfield, Gloria C. Larson, Timothy F. Keaney, Theodore H. Bunting, Jr., Cynthia L. Egan, Ronald P. O'Hanley, Francis J. Shammo, Joseph J. Echevarria, Thomas R. Watjen, Pamela H. Godwin, Edward J. Muhl, and Unum Group as nominal defendant was filed in the United States District Court for the District of Delaware. The defendants, allegations, and damages claimed mirror those in the Gusinsky matter. The Company strongly denies these allegations and will vigorously defend the litigation.

These lawsuits are in a very preliminary stage, the outcome is uncertain, and the Company is unable to estimate a range of reasonably possible losses. Reserves have not been established for these matters. Although we believe these claims lack merit, an adverse outcome in one or more of these actions could, depending on the nature, scope, and amount of the ruling, materially adversely affect our consolidated results of operations in a period.

Note 12 - Other

Debt

In July 2018, our \$200.0 million 7.00% senior unsecured notes matured.

In May 2018, we issued \$300.0 million of 6.25% junior subordinated notes due 2058. The notes are redeemable at or above par on or after June 15, 2023 and rank equally in the right of payment with our other junior subordinated debt securities.

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During the nine months ended September 30, 2018, we made principal payments of \$45.0 million on our senior secured non-recourse notes issued by Northwind Holdings, LLC.

At September 30, 2018, letters of credit totaling \$2.1 million had been issued from the credit facility, but there were no borrowed amounts outstanding.

In June 2017, we purchased and retired the remaining \$3.4 million of principal on our senior secured floating rate notes acquired through our purchase of Starmount. In conjunction with this retirement, we also terminated the interest rate swap associated with the hedge of these notes and recorded a \$0.1 million loss in our consolidated statements of operations as a component of net realized investment gains and losses. See Note 5 for further discussion.

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (UNAUDITED) - Continued

Unum Group and Subsidiaries

September 30, 2018

Note 12 - Other - Continued

Income Tax

On December 22, 2017, the U.S. Federal government enacted the TCJA, which reduces the federal corporate tax rate from 35 percent to 21 percent effective January 1, 2018. Securities and Exchange Commission Staff Accounting Bulletin (SAB) 118 has provided guidance for companies that have not completed their accounting for the income tax effects of the TCJA, allowing for a measurement period of up to one year after the enactment date to finalize the recording of the related tax impacts. During the fourth quarter of 2017, our income tax expense included a provisional benefit of \$31.5 million, consisting of a \$97.9 million benefit related to the revaluation of our net deferred tax liabilities associated with our U.S. operations to the newly enacted U.S. corporate tax rate and a tax expense of \$66.4 million resulting from the tax on undistributed and previously untaxed foreign earnings and profits (Repatriation Tax). As of September 30, 2018, we have not completed our accounting for the tax effects of the enactment of the TCJA; however, we increased our provisional Repatriation Tax estimate by \$11.5 million to \$77.9 million. We will continue to refine our calculations as additional analysis is completed and record the final amounts during the one year measurement period after the enactment date as allowed by SAB 118. Tax rate estimates recorded at December 31, 2017 and September 30, 2018 may be impacted by changes in accounting and tax interpretations of the TCJA legislation.

During the third quarter of 2018, we recorded a \$266.5 million gross unrecognized tax benefit liability for a tax reserving position we have taken on our 2017 tax return which, if recognized, would decrease our tax expense by \$112.9 million. We recognize interest expense and penalties, if applicable, related to unrecognized tax benefits in tax expense, net of federal income tax. We have not recorded penalties with respect to the unrecognized tax benefit recorded in the third quarter of 2018 as the technical merits of the position have authority to prevent any assessment of penalty. We have not recorded interest with respect to the unrecognized tax benefit, as we currently have sufficient funds on account with the IRS to prevent the accrual of interest. We believe it is reasonably possible this item could reverse in the next 12 months.

## ITEM 2. MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS

### Executive Summary

Unum Group, a Delaware general business corporation, and its insurance and non-insurance subsidiaries, which collectively with Unum Group we refer to as the Company, operate in the United States, the United Kingdom, and, to a limited extent, in certain other countries. The principal operating subsidiaries in the United States are Unum Life Insurance Company of America, Provident Life and Accident Insurance Company, The Paul Revere Life Insurance Company, Colonial Life & Accident Insurance Company, Starmount Life Insurance Company, and in the United Kingdom, Unum Limited. We are a leading provider of financial protection benefits in the United States and the United Kingdom. Our products include disability, life, accident, critical illness, dental and vision, and other related services. We market our products primarily through the workplace.

We have three principal operating business segments: Unum US, Unum UK, and Colonial Life. Our other segments are the Closed Block and Corporate segments. These segments are discussed more fully under "Segment Results" included herein in this Item 2.

The benefits we provide help protect people from the financial hardship of illness, injury, or loss of life by providing support when it is needed most. As one of the leading providers of employee benefits in the U.S. and the U.K., we offer a broad portfolio of products and services through the workplace.

Specifically, we offer group, individual, and voluntary benefits, either as stand-alone products or combined with other coverages, that help employers of all sizes attract and retain a stronger workforce while protecting the incomes and livelihood of their employees. We believe employer-sponsored benefits represent the single most effective way to provide workers with access to the information and options they need to protect their financial stability. Working people and their families, particularly those at lower and middle incomes, are perhaps the most vulnerable in today's economy yet are often overlooked by many providers of financial services and products. For many of these people, employer-sponsored benefits are the primary defense against the potentially catastrophic fallout of death, illness, or injury.

We have established a corporate culture consistent with the social values our products provide. We are committed not only to meeting the needs of our customers who depend on us, but also to operating with integrity and being accountable for our actions. Our sound and consistent business practices, strong internal compliance program, and comprehensive risk management strategy enable us to operate efficiently as well as to identify and address potential areas of risk in our business. We have also applied these same values to our social responsibility efforts. Because we see important links between the obligations we have to all of our stakeholders, we place a strong emphasis on contributing to positive change in our communities.

This discussion and analysis should be read in conjunction with the consolidated financial statements and notes thereto in Part I, Item 1 contained in this Form 10-Q and with the "Cautionary Statement Regarding Forward-Looking Statements" included below the Table of Contents, as well as the discussion, analysis, and consolidated financial statements and notes thereto in Part I, Items 1 and 1A, and Part II, Items 6, 7, 7A, and 8 of our annual report on Form 10-K for the year ended December 31, 2017.

## Operating Performance and Capital Management

For the third quarter of 2018, we reported a net loss of \$284.7 million, or \$1.30 per common share, compared to net income of \$252.3 million, or \$1.12 per diluted common share, in the same period of 2017. For the first nine months of 2018, net income was \$274.3 million or \$1.24 per diluted common share, compared to net income of \$727.3 million or \$3.19 per diluted common share in the same period of 2017. Net income (loss) includes net realized investment gains and losses. Also included in net income (loss) for the third quarter and first nine months of 2018 is a reserve increase related to our long-term care block of business of \$750.8 million before tax and \$593.1 million after tax, or \$2.71 and \$2.68 per diluted common share for the third quarter and first nine months of 2018, respectively. Excluding net realized investment gains and losses and the long-term care reserve increase, after-tax adjusted operating income in the third quarter of 2018 was \$300.6 million, or \$1.37 per diluted common share, compared to \$246.1 million, or \$1.09 per diluted common share, in the same period of 2017. After-tax adjusted operating income was \$863.3 million, or \$3.91 per diluted common share, in the first nine months of 2018. Net income, for the first nine months of 2017, also included a loss from a guaranty fund assessment related to an unaffiliated insurer that was declared insolvent of \$20.6 million before tax and \$13.4 million after tax, or \$0.06 per diluted common share. Excluding net realized investment gains and losses and the loss from a guaranty fund assessment, after-tax adjusted operating income was \$722.6 million, or \$3.17 per diluted common share, in the first nine months of 2017. See additional information in Note 11 of the "Notes to Consolidated Financial Statements" contained herein in Item 1 and "Reconciliation of Non-GAAP and Other Financial Measures" contained in this Item 2 for further discussion and a reconciliation of these items.

Our Unum US segment reported an increase in adjusted operating income of 4.8 percent and 2.8 percent in the third quarter and first nine months of 2018, respectively, compared to the same periods of 2017, with growth in premium income and favorable benefits experience partially offset by slightly lower net investment income. The benefit ratio for our Unum US segment was 67.5 percent, and 67.1 percent in the third quarter and first nine months of 2018, respectively, compared to 67.7 percent for both the third quarter and first nine months of 2017. Unum US sales decreased 5.6 percent and 1.3 percent in the third quarter and first nine months of 2018, respectively, compared to the same periods of 2017. Persistency was generally favorable relative to the prior year and is consistent with our expectations.

Our Unum UK segment reported a decrease in adjusted operating income, as measured in Unum UK's local currency, of 1.0 percent and 3.7 percent in the third quarter and first nine months of 2018, respectively, compared to the same periods of 2017, due to lower net investment income, partially offset by higher premium income and stable benefits experience. The benefit ratio for Unum UK was 74.2 percent and 74.3 percent in the third quarter and first nine months of 2018, respectively, compared to 74.9 percent and 74.0 percent in the same periods of 2017. Unum UK sales in local currency increased 2.4 percent in the third quarter of 2018 compared to the same period of 2017 but decreased 5.2 percent in the first nine months of 2018, compared to the same period of 2017. Persistency was favorable relative to the prior year and is consistent with our expectations.

Our Colonial Life segment reported an increase in adjusted operating income of 3.1 percent and 1.6 percent in the third quarter and first nine months of 2018, respectively, compared to the same periods of 2017, due primarily to growth in premium income and higher net investment income. The benefit ratio for Colonial Life was 51.5 percent and 51.4 percent in the third quarter and first nine months of 2018, respectively, compared to 51.8 percent and 51.3 percent in the same periods of 2017. Colonial Life sales increased 13.0 percent and 11.6 percent in the third quarter and first nine months of 2018, respectively, compared to the same periods of 2017. Persistency was unfavorable relative to the prior year but is consistent with our expectations.

Our Closed Block segment reported a loss of \$718.6 million and \$660.1 million in the third quarter and first nine months of 2018, respectively. Excluding the long-term care reserve increase, adjusted operating income increased 21.1



percent in the third quarter of 2018, compared to the same period of 2017, due primarily an increase in net investment income and overall favorable benefits experience, partially offset by lower premium income. Adjusted operating income during the first nine months of 2018 was generally consistent with the same period of 2017. Benefits experience in our individual disability line of business remains consistent with our expectations and was favorable in the third quarter and first nine months of 2018 compared to the same prior year periods. Benefits experience in our long-term care line of business, excluding the reserve increase, was consistent with our expectations in the third quarter of 2018.

Although our profit margins continue to be pressured by the impact of the low interest rate environment on our net investment income yields, our invested asset quality remains strong. The net unrealized gain on our fixed maturity securities was \$3.2 billion at September 30, 2018 compared to \$5.7 billion at December 31, 2017, with the decline due to an increase in U.S. Treasury rates and credit spreads during the first nine months of 2018. The earned book yield on our investment portfolio was 5.17 percent for the first nine months of 2018 compared to a yield of 5.23 percent for full year 2017.

We believe our capital and financial positions are strong. At September 30, 2018, the risk-based capital (RBC) ratio for our traditional U.S. insurance subsidiaries, calculated on a weighted average basis using the NAIC Company Action Level formula, was approximately 385 percent, which is in line with our expectations. During the first nine months of 2018, we repurchased 4.4 million shares of Unum Group common stock under our share repurchase program, at a cost of approximately \$200 million. Our weighted average common shares outstanding, assuming dilution, equaled 218.9 million and 226.0 million for the third quarter of 2018 and 2017, respectively, and 220.9 million and 228.2 million for the first nine months of 2018 and 2017, respectively, reflecting our capital management strategy of returning capital to shareholders through repurchases of our common stock. As of September 30, 2018, Unum Group and our intermediate holding companies held fixed maturity securities, short-term investments, and cash of \$973 million.

#### Long-term Care Reserve Increase

Policy reserves for our long-term care block of business are determined using the gross premium valuation method and, prior to the third quarter of 2018, were valued based on assumptions established as of December 31, 2014, the date of our last assumption update under loss recognition. Gross premium valuation assumptions do not change after the date of loss recognition unless reserves are again determined to be deficient. We undertake a review of policy reserve adequacy annually during the fourth quarter of each year, or more frequently if appropriate, using best estimate assumptions as of the date of the review.

During the third quarter of 2018, we completed our annual review of policy reserve adequacy, which incorporated our most recent experience and included a review of all assumptions. The review utilized internal and external data and outside consulting firms for quality assurance and industry benchmarking. Based on our analysis, during the third quarter of 2018, we updated our reserve assumptions as discussed in the following paragraphs. In addition, we have also included a sensitivity analysis for these assumptions for both favorable and unfavorable deviations applied throughout the entire life of the block. This sensitivity analysis was completed as of the date of our assumption update announcement and will not be updated unless reserves are again determined to be deficient in the future.

We updated our active policy termination assumptions, which are affected by both policyholder mortality and lapses. We aligned our mortality assumptions with industry data based on a 2012 individual annuitant mortality industry table, adjusted for our experience in earlier policy durations. We also lowered our lapse assumptions for individual policies based on emerging company experience, which resulted in an ultimate lapse rate of 0.25 percent. A six percent unfavorable change in the active policy termination assumption would result in approximately a \$330 million decrease to reserve margin and a six percent favorable change would result in approximately a \$320 million increase to reserve margin.

We updated our claims incidence assumptions to consider both the elevated claim levels that we have recently experienced as well as longer term experience based on our analysis of numerous claim factors, including variations by age, gender, product, premium funding method, and other factors. A 2.5 percent unfavorable change in the claim incidence assumption would result in approximately a \$290 million decrease to reserve margin and a 2.5 percent favorable change would result in approximately a \$300 million increase to reserve margin.

We updated our claim termination assumptions, which are primarily affected by the death, and to a lesser extent, the recovery of the insured to largely reflect our experience, which considers seasonality as well as the dynamics of an overall aging block. A three percent unfavorable change in the claim termination assumption would result in approximately a \$370 million decrease to reserve margin and a three percent favorable change would result in approximately a \$360 million increase to reserve margin.

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We have observed morbidity improvement in our own claims experience over a ten year period of approximately three percent per year, normalized for variables such as age and claim type. However, we believe that a longer-term view is the best way to evaluate this type of improvement. Accordingly, we updated our morbidity assumptions to reflect minor improvement, one percent per year, including a partially offsetting assumption of 0.6 percent per year mortality improvement. If no improvement occurs in the morbidity and mortality assumptions, reserve margin would decrease by approximately \$1 billion. If a three percent per year improvement in the morbidity and mortality assumptions occurs, reserve margin would increase by approximately \$1.6 billion.

We updated our premium rate increase assumptions to reflect both our estimate of previously filed rate increases, informed by our historical approval rates, and our anticipated future rate filings. The impact of the update to the premium rate increase assumptions resulted in approximately a \$1.4 billion decrease to reserves, of which approximately \$700 million relates to currently outstanding requests pending approval with the remaining \$700 million related to future rate increase submissions, with a focus on group policies, that will be completed and filed during the next several quarters. A ten percent

change in the premium rate increase success rate assumption would result in an approximately \$140 million change in reserve margin depending on whether the change was favorable or unfavorable.

We updated our discount rate assumption to reflect our expectation for the low interest rate environment to persist and our expected impact on future long-term care new money yield rates. Our updated expectation for long-term care new money yield rates assumes a rate of 5.5 percent through 2021 and then a gradual increase to 6.25 percent by 2025, when we assume no further increase. A 0.25 percent change in the new money yield rate assumption would result in an approximately \$250 million change in reserve margin depending on whether the change was favorable or unfavorable.

Using these revised best estimate assumptions, we determined that our policy and claim reserves should be increased by \$750.8 million, or \$593.1 million after-tax, during the third quarter of 2018 to reflect our current estimate of future benefit obligations. This increase was primarily driven by the update to our liability and interest rate assumptions, particularly claims incidence and claim termination rates, which resulted in an increase to reserves of approximately \$2.2 billion. Partially offsetting the increase was the update to our assumptions for premium rate increases which decreased reserves approximately \$1.4 billion as previously discussed, resulting in the net increase to reserves of \$750.8 million.

#### U.S. Tax Reform

On December 22, 2017, the U.S. Federal government enacted a tax bill, H.R.1, An Act to Provide Reconciliation Pursuant to Titles II and V of the Concurrent Resolution on the Budget for Fiscal Year 2018, more commonly known as the Tax Cuts and Jobs Act (TCJA). The TCJA, among other things, included a reduction to the U.S. corporate statutory tax rate from 35 percent to 21 percent, the impact of which resulted in a favorable comparison in our effective tax rate in the third quarter and first nine months of 2018 compared to the same periods of 2017. See Note 12 of the "Notes to Consolidated Financial Statements" contained herein in Item 1 and "Consolidated Operating Results" contained herein in Item 2 for further details.

#### U.K. Referendum

During 2016, the U.K. held a referendum and voted to leave the EU. The U.K. subsequently invoked Article 50 of the Treaty on European Union (EU) and is due to leave the EU on March 29, 2019. We may see some continued dampening of growth in the U.K. as well as earnings volatility due to the current disruption and uncertainty in the U.K. economy. We may also experience volatility in the fair values of our investments in U.K. and EU-based issuers, but we do not expect a material increase in other-than-temporary impairments or defaults, nor do we believe this volatility will impact our ability to hold these investments. The magnitude and longevity of potential negative economic impacts on our growth will depend on the agreements reached by the U.K. and EU as a result of exit negotiations and the resulting response of the U.K. marketplace. There are currently no indications that capital requirements for our U.K. operations will change, but economic conditions may cause volatility in our solvency ratios. Our reported consolidated financial results may continue to be impacted by fluctuations in the British pound sterling to dollar exchange rate. Further discussion is contained herein in "Unum UK Segment" in this Item 2.

#### Definitive Purchase Agreement

On October 1, 2018, we completed our purchase of Pramerica Zycie TUiR SA ("Pramerica"), a financial protection benefits provider in Poland. The acquisition of Pramerica will expand our European presence, which we believe to be an attractive market for financial protection benefits. This acquisition is not expected to materially impact our results of operations or financial position for 2018 or alter our share repurchase and common stock dividend strategy.

## Consolidated Company Outlook

We believe our disciplined approach to providing financial protection products at the workplace puts us in a position of strength as we seek to capitalize on the growing and largely unfilled need for our products and services. We believe the need for our products and services remains strong, and we intend to continue protecting our solid margins and returns through our pricing and risk actions. We continue to invest in our infrastructure and our employees, with a focus on quality and simplification of processes and offerings. Our strategy is centered on market expansion, enhancing the customer experience, providing an innovative product portfolio of financial protection choices, and investing in new solutions to further improve productivity.

Our outlook for the remainder of 2018 is for continued solid premium growth trends in our core businesses, with stable persistency and a disciplined approach to sales growth. We expect to have generally stable benefits experience due to our focus on disciplined pricing, risk selection, and management of renewals. We will maintain our commitment to expense discipline and improving our operational efficiencies.

We do not expect that the long-term care reserve increase will impact our ability to execute on our capital deployment plans, including our share repurchase strategy. We currently intend to resume share repurchases beginning in the fourth quarter of 2018.

The low interest rate environment continues to place pressure on our profit margins. Accordingly, we will continue to gradually increase our allocation to alternative assets, particularly in our long-term care line of business, while still adhering to our disciplined risk management strategy. This increase in allocation may cause an increase in volatility in our net investment income. Our reported consolidated financial results may also continue to be unfavorably impacted by political and economic uncertainty in the U.K., specifically lower interest rates, wage inflation and employer spending, and claims volatility due to the U.K. Referendum. As a result of tax reform, we expect our quarterly effective tax rate going forward to generally be in the range of 19 percent to 20 percent and our insurance subsidiaries to generate stronger statutory earnings and long-term cash generation. While we intend to maintain aggregate capital levels in our statutory entities consistent with our current levels, our year-end 2018 RBC ratios will decline primarily as a result of the higher RBC factors adopted by the NAIC in response to the lower U.S. statutory income tax rate.

We continue to analyze and employ strategies that we believe will help us navigate the current environment and allow us to maintain solid operating margins and significant financial flexibility to support the needs of our businesses, while also continuing to return capital to our shareholders and exploring merger and acquisition opportunities to enhance our business lines. We have substantial leverage to rising interest rates and an improving economy which generates payroll growth and wage inflation. We believe that consistent operating results, combined with the implementation of strategic initiatives and the effective deployment of capital, will allow us to meet our long-term financial objectives.

Further discussion is contained in this Item 2 and in the "Notes to Consolidated Financial Statements" contained herein in Item 1.

#### Reconciliation of Non-GAAP and Other Financial Measures

We analyze our performance using non-GAAP financial measures. A non-GAAP financial measure is a numerical measure of a company's performance, financial position, or cash flows that excludes or includes amounts that are not normally excluded or included in the most directly comparable measure calculated and presented in accordance with GAAP. The non-GAAP financial measure of "after-tax adjusted operating income" differs from net income (loss) as presented in our consolidated operating results and statements of operations prepared in accordance with GAAP due to the exclusion of net realized investment gains and losses and certain other items as specified in the reconciliations below. We believe after-tax adjusted operating income is a better performance measure and better indicator of the profitability and underlying trends in our business.

Realized investment gains or losses depend on market conditions and do not necessarily relate to decisions regarding the underlying business of our segments. Our investment focus is on investment income to support our insurance liabilities as opposed to the generation of realized investment gains or losses. Although we may experience realized investment gains or losses which will affect future earnings levels, a long-term focus is necessary to maintain profitability over the life of the business since our underlying business is long-term in nature, and we need to earn the interest rates assumed in calculating our liabilities.

We may at other times exclude certain other items from our discussion of financial ratios and metrics in order to enhance the understanding and comparability of our operational performance and the underlying fundamentals, but this exclusion is not an indication that similar items may not recur and does not replace net income or net loss as a measure of our overall profitability. See "Executive Summary" contained herein in this Item 2 and Note 7 of the

"Notes to Consolidated Financial Statements" contained herein in Item 1 for further discussion regarding the long-term care reserve increase. See Note 11 of the "Notes to Consolidated Financial Statements" contained herein in Item 1 for further discussion regarding the loss from a guaranty fund assessment.

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A reconciliation of GAAP financial measures to our non-GAAP financial measures is as follows:

	Three Months Ended September 30			
	2018		2017	
	(in millions)	per share *	(in millions)	per share *
Net Income (Loss)	\$(284.7)	\$(1.30)	\$252.3	\$1.12
Excluding:				
Net Realized Investment Gain (net of tax expense (benefit) of \$(1.1); \$3.6)	7.8	0.04	6.2	0.03
Long-term Care Reserve Increase (net of tax benefit of \$157.7; \$-)	(593.1 )	(2.71 )	—	—
After-tax Adjusted Operating Income	\$300.6	\$1.37	\$246.1	\$1.09
	Nine Months Ended September 30			
	2018		2017	
	(in millions)	per share *	(in millions)	per share *
Net Income	\$274.3	\$1.24	\$727.3	\$3.19
Excluding:				
Net Realized Investment Gain (net of tax expense (benefit) of \$(2.2); \$10.8)	4.1	0.01	18.1	0.08
Loss from Guaranty Fund Assessment (net of tax benefit of \$-; \$7.2)	—	—	(13.4 )	(0.06 )
Long-term Care Reserve Increase (net of tax benefit of \$157.7; \$-)	(593.1 )	(2.68 )	—	—
After-tax Adjusted Operating Income	\$863.3	\$3.91	\$722.6	\$3.17

\* Assuming Dilution

We measure and analyze our segment performance on the basis of "adjusted operating revenue" and "adjusted operating income" or "adjusted operating loss", which differ from total revenue and income (loss) before income tax as presented in our consolidated statements of operations due to the exclusion of net realized investment gains and losses and certain other items as specified in the reconciliations below. These performance measures are in accordance with GAAP guidance for segment reporting, but they should not be viewed as a substitute for total revenue, income (loss) before income tax, or net income (loss).

A reconciliation of total revenue to "adjusted operating revenue" and income (loss) before income tax to "adjusted operating income" is as follows:

	Three Months Ended September 30		Nine Months Ended September 30	
	2018	2017	2018	2017
	(in millions of dollars)			
Total Revenue	\$2,927.8	\$2,819.1	\$8,717.7	\$8,447.6
Excluding:				
Net Realized Investment Gain	6.7	9.8	1.9	28.9
Adjusted Operating Revenue	\$2,921.1	\$2,809.3	\$8,715.8	\$8,418.7
Income (Loss) Before Income Tax	\$(377.8 )	\$366.8	\$318.1	\$1,058.7
Excluding:				
Net Realized Investment Gain	6.7	9.8	1.9	28.9



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Loss from Guaranty Fund Assessment	—	—	—	(20.6 )
Long-Term Care Reserve Increase	(750.8 )	—	(750.8 )	—
Adjusted Operating Income	\$366.3	\$357.0	\$1,067.0	\$1,050.4

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### Critical Accounting Estimates

We prepare our financial statements in accordance with GAAP. The preparation of financial statements in conformity with GAAP requires us to make estimates and assumptions that affect amounts reported in our financial statements and accompanying notes. Estimates and assumptions could change in the future as more information becomes known, which could impact the amounts reported and disclosed in our financial statements.

The accounting estimates deemed to be most critical to our financial position and results of operations are those related to reserves for policy and contract benefits, deferred acquisition costs, valuation of investments, pension and postretirement benefit plans, income taxes, and contingent liabilities. There have been no significant changes in our critical accounting estimates during the first nine months of 2018.

For additional information, refer to our significant accounting policies in Note 1 of the "Notes to Consolidated Financial Statements" in Part II, Item 8 and "Critical Accounting Estimates" in Part II, Item 7 of our annual report on Form 10-K for the year ended December 31, 2017.

### Accounting Developments

See Note 2 of the "Notes to Consolidated Financial Statements" contained herein in Item 1 for further information on accounting developments.

Consolidated Operating Results  
(in millions of dollars)

	Three Months Ended September 30			Nine Months Ended September 30		
	2018	% Change	2017 As Adjusted	2018	% Change	2017 As Adjusted
<b>Revenue</b>						
Premium Income	\$2,251.8	4.6	% \$2,153.6	\$6,722.8	4.4	% \$6,438.7
Net Investment Income	619.2	1.7	609.0	1,845.1	0.7	1,831.9
Net Realized Investment Gain	6.7	(31.6 )	9.8	1.9	(93.4 )	28.9
Other Income	50.1	7.3	46.7	147.9	(0.1 )	148.1
Total Revenue	2,927.8	3.9	2,819.1	8,717.7	3.2	8,447.6
<b>Benefits and Expenses</b>						
Benefits and Change in Reserves for Future Benefits	2,578.9	46.1	1,765.6	6,190.9	17.6	5,266.6
Commissions	276.8	5.5	262.4	832.6	4.9	793.9
Interest and Debt Expense	42.7	6.5	40.1	125.3	4.6	119.8
Deferral of Acquisition Costs	(166.8 )	7.8	(154.8 )	(501.8 )	6.7	(470.1 )
Amortization of Deferred Acquisition Costs	136.9	10.7	123.7	428.6	6.2	403.5
Compensation Expense	224.2	0.2	223.8	666.1	2.4	650.6
Other Expenses	212.9	11.2	191.5	657.9	5.3	624.6
Total Benefits and Expenses	3,305.6	34.8	2,452.3	8,399.6	13.7	7,388.9
Income (Loss) Before Income Tax Expense (Benefit)	(377.8 )	(203.0 )	366.8	318.1	(70.0 )	1,058.7
Income Tax Expense (Benefit)	(93.1 )	(181.3 )	114.5	43.8	(86.8 )	331.4
Net Income (Loss)	\$(284.7 )	(212.8 )	\$252.3	\$274.3	(62.3 )	\$727.3

The comparability of our financial results between years is affected by the fluctuation in the British pound sterling to dollar exchange rate. The functional currency of our U.K. operations is the British pound sterling. In periods when the pound strengthens relative to the preceding period, translating pounds into dollars increases current period results relative to the prior period. In periods when the pound weakens, translating pounds into dollars decreases current period results relative to the prior period.

Our weighted average pound/dollar exchange rate was 1.305 and 1.312 for the three months ended September 30, 2018 and 2017, and 1.351 and 1.277 for the nine months ended September 30, 2018 and 2017, respectively. If 2017 results had been translated at the exchange rates of 2018, our adjusted operating revenue and adjusted operating income by segment would have both been lower by less than \$1 million in the third quarter of 2017, and higher by approximately \$28 million and \$5 million, respectively, in the nine months of 2017. However, it is important to distinguish between translating and converting foreign currency. We view foreign currency translation as a financial reporting item and not a reflection of operations or profitability in the U.K.

Premium income for the third quarter and the first nine months of 2018 increased relative to the same periods of 2017, with growth in each of our principal operating business segments, as measured in local currency, due to overall sales growth, the expansion of our dental and vision products, and generally favorable persistency. Premium income continues to decline, as expected, in our Closed Block segment.

Net investment income increased in the third quarter and the first nine months of 2018 relative to the same periods of 2017 due to an increase in the level of invested assets and higher miscellaneous investment income, partially offset by a decline in the yield on invested assets.

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There were no other-than-temporary impairment losses on fixed maturity securities included in net realized investment gains and losses for the third quarter of 2018 and 2017, or for the first nine months of 2017. We recognized \$1.0 million of other-than-temporary impairment losses on fixed maturity securities in net realized investment gains and losses during the first nine months of 2018. Also included in net realized investment gains and losses were changes in the fair value of an embedded derivative in a modified coinsurance arrangement, which resulted in realized gains of \$6.1 million and \$6.7 million in the third quarters of 2018 and 2017, respectively, and \$2.1 million and \$21.5 million in the first nine months of 2018 and 2017, respectively. See Note 4 in the "Notes to Consolidated Financial Statements" contained herein in Item 1 for further information on realized investment gains and losses.

Overall benefits experience was unfavorable in the third quarter and first nine months of 2018 relative to the same prior year periods. Excluding the third quarter of 2018 long-term care reserve increase, overall benefits experience was generally stable relative to the prior year periods. The benefits experience for each of our operating business segments is discussed more fully in "Segment Results" as follows.

Commissions and the deferral of acquisition costs increased in the third quarter and first nine months of 2018 relative to the same periods of 2017 driven primarily by sales growth. Growth in the level of the deferred asset resulted in higher amortization in the third quarter and first nine months of 2018 compared to the same prior year periods.

Interest and debt expense was higher in the third quarter and first nine months of 2018 relative to the same periods of 2017 due to a higher level of outstanding debt and a higher overall rate of interest.

Other expenses, including compensation expense, increased in the third quarter and first nine months of 2018 relative to the same periods of 2017. Excluding the loss from a guaranty fund assessment related to an unaffiliated insurer that was declared insolvent included in the first nine months of 2017, the year-over-year growth rates in compensation and other expenses more than offset the premium growth rate, resulting in a slight increase in the other expense ratios relative to the prior year periods as we continue balancing our investments in the growth of our businesses with our continued focus on expense management and operating efficiencies.

Our effective income tax rates for the third quarter and first nine months of 2018 were 24.7 percent and 13.8 percent of income before income tax, respectively, compared to 31.2 percent and 31.3 percent for the prior year periods. The decline in the 2018 effective rate was due to the enactment of the TCJA in the fourth quarter of 2017, which reduced the federal corporate tax rate from 35 percent to 21 percent effective January 1, 2018. Our effective tax rate differed from the U.S. statutory rate in effect for the third quarter and first nine months of 2018 due to favorable tax credits and adjustments related to our prior year tax return, which includes a partial offset related to an increase in our estimate of the Repatriation Tax. Our effective tax rate differed from the U.S. statutory rate in effect for the third quarter and first nine months of 2017 due primarily to tax credits as well as foreign earnings which were taxed at lower rates than the U.S. statutory rate. See Note 12 in the "Notes to Consolidated Financial Statements" contained herein in Item 1 for further discussion.

## Consolidated Sales Results

Shown below are sales results for our three principal operating business segments.  
(in millions)

	Three Months Ended September 30			Nine Months Ended September 30		
	2018	% Change	2017	2018	% Change	2017
Unum US	\$152.7	(5.6 )%	\$161.8	\$625.0	(1.3 )%	\$633.3
Unum UK	£13.0	2.4 %	£12.7	£45.9	(5.2 )%	£48.4
Colonial Life	\$120.8	13.0 %	\$106.9	\$356.9	11.6 %	\$319.9

Sales shown in the preceding chart generally represent the annualized premium income on new sales which we expect to receive and report as premium income during the next 12 months following or beginning in the initial quarter in which the sale is reported, depending on the effective date of the new sale. Sales do not correspond to premium income reported as revenue in accordance with GAAP. This is because new annualized sales premiums reflect current sales performance and what we expect to recognize as premium income over a 12 month period, while premium income reported in our financial statements is reported on an "as earned" basis rather than an annualized basis and also includes renewals and persistency of in-force policies written in prior years as well as current new sales.

Sales, persistency of the existing block of business, employment and salary growth, and the effectiveness of a renewal program are indicators of growth in premium income. Trends in new sales, as well as existing market share, also indicate the potential for growth in our respective markets and the level of market acceptance of price changes and new product offerings. Sales results may fluctuate significantly due to case size and timing of sales submissions.

See "Segment Results" as follows for a discussion of sales by segment.

## Segment Results

Our reporting segments are comprised of the following: Unum US, Unum UK, Colonial Life, Closed Block, and Corporate.

## Unum US Segment

The Unum US segment includes group long-term and short-term disability insurance, group life and accidental death and dismemberment products, and supplemental and voluntary lines of business, which are comprised of individual disability, voluntary benefits, and dental and vision products.

## Unum US Operating Results

Shown below are financial results for the Unum US segment. In the sections following, financial results and key ratios are also presented for the major lines of business within the segment.

(in millions of dollars, except ratios)

	Three Months Ended September 30			Nine Months Ended September 30		
	2018	% Change	2017	2018	% Change	2017
Adjusted Operating Revenue						
Premium Income	\$1,446.2	6.3 %	\$1,360.9	\$4,301.3	5.4 %	\$4,079.0
Net Investment Income	200.3	(0.3 )	201.0	591.0	(3.0 )	609.1
Other Income	30.7	15.8	26.5	88.5	3.8	85.3
Total	1,677.2	5.6	1,588.4	4,980.8	4.3	4,773.4
Benefits and Expenses						
Benefits and Change in Reserves for Future Benefits	975.7	6.0	920.7	2,885.9	4.6	2,759.8
Commissions	154.4	7.1	144.1	467.5	5.8	442.0
Deferral of Acquisition Costs	(84.6 )	8.2	(78.2 )	(259.1 )	6.2	(244.0 )
Amortization of Deferred Acquisition Costs	73.7	13.0	65.2	241.4	5.7	228.3
Other Expenses	287.1	3.2	278.2	879.2	4.4	842.0
Total	1,406.3	5.7	1,330.0	4,214.9	4.6	4,028.1
Adjusted Operating Income	\$270.9	4.8	\$258.4	\$765.9	2.8	\$745.3
Operating Ratios (% of Premium Income):						
Benefit Ratio	67.5 %		67.7 %	67.1 %		67.7 %
Other Expense Ratio	19.9 %		20.4 %	20.4 %		20.6 %
Adjusted Operating Income Ratio	18.7 %		19.0 %	17.8 %		18.3 %

## Unum US Group Disability Operating Results

Shown below are financial results and key performance indicators for Unum US group disability.  
(in millions of dollars, except ratios)

	Three Months Ended September 30			Nine Months Ended September 30			
	2018	% Change	2017	2018	% Change	2017	
<b>Adjusted Operating Revenue</b>							
<b>Premium Income</b>							
Group Long-term Disability	\$444.1	2.0	% \$435.2	\$1,322.7	1.2	%	\$1,307.3
Group Short-term Disability	180.4	12.0	161.1	527.7	10.6		477.3
Total Premium Income	624.5	4.7	596.3	1,850.4	3.7		1,784.6
Net Investment Income	112.9	(0.7	) 113.7	330.0	(5.0	)	347.3
Other Income	28.0	17.6	23.8	80.9	10.2		73.4
Total	765.4	4.3	733.8	2,261.3	2.5		2,205.3
<b>Benefits and Expenses</b>							
Benefits and Change in Reserves for Future Benefits	476.2	4.2	457.1	1,406.8	2.9		1,366.8
Commissions	46.7	2.0	45.8	141.0	2.8		137.1
Deferral of Acquisition Costs	(12.1	) (2.4	) (12.4	) (36.8	) 2.8		(35.8
Amortization of Deferred Acquisition Costs	11.2	12.0	10.0	33.6	12.4		29.9
Other Expenses	150.4	5.0	143.3	459.1	5.2		436.2
Total	672.4	4.4	643.8	2,003.7	3.6		1,934.2
Adjusted Operating Income	\$93.0	3.3	\$90.0	\$257.6	(5.0	)	\$271.1
<b>Operating Ratios (% of Premium Income):</b>							
Benefit Ratio	76.3	%	76.7	% 76.0	%		76.6
Other Expense Ratio	24.1	%	24.0	% 24.8	%		24.4
Adjusted Operating Income Ratio	14.9	%	15.1	% 13.9	%		15.2
<b>Persistency:</b>							
Group Long-term Disability				91.0	%		89.5
Group Short-term Disability				88.2	%		86.3

Premium income in the third quarter and first nine months of 2018 increased compared to the same periods of 2017 with growth in the in-force block due to prior period sales and improved persistency. Net investment income was lower in the third quarter and first nine months of 2018 relative to the same periods of 2017 due to a decrease in the level of invested assets and a decline in yield on invested assets, partially offset by higher miscellaneous investment income. Other income is comprised primarily of fees from administrative services products.

Benefits experience was favorable in the third quarter and first nine months of 2018 relative to the same periods of 2017 due primarily to lower claims incidence and favorable claim recovery experience in the group long-term disability product line, partially offset by higher claims incidence in certain of our group short-term disability products.

Commissions were higher in the third quarter and first nine months of 2018 compared to the same periods of 2017 due to prior period sales growth. The deferral of acquisition costs were slightly lower in the third quarter of 2018 compared to the same period of 2017 due primarily to lower deferrable expenses in our group long-term disability



product line. The deferral of acquisition costs were higher in the first nine months of 2018 compared to the same period of 2017 due to prior period sales growth. The amortization of deferred acquisition costs increased in the third quarter and first nine months of 2018 relative to the same periods of 2017 due to growth in the level of the deferred asset. Our other expense ratio was higher in the third quarter and

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first nine months of 2018 compared to the same periods of 2017 due primarily to an increase in operational investments in our business balanced with our continued focus on expense management and operating efficiencies.

Unum US Group Life and Accidental Death and Dismemberment Operating Results

Shown below are financial results and key performance indicators for Unum US group life and accidental death and dismemberment.

(in millions of dollars, except ratios)

	Three Months Ended September 30			Nine Months Ended September 30			
	2018	% Change	2017	2018	% Change	2017	
<b>Adjusted Operating Revenue</b>							
<b>Premium Income</b>							
Group Life	\$399.3	7.9	% \$370.0	\$1,189.6	8.0	% \$1,101.7	
Accidental Death & Dismemberment	39.6	6.5	37.2	116.9	5.8	110.5	
Total Premium Income	438.9	7.8	407.2	1,306.5	7.8	1,212.2	
Net Investment Income	26.4	(3.3 )	27.3	80.4	(2.8 )	82.7	
Other Income	1.2	(14.3 )	1.4	3.4	(5.6 )	3.6	
Total	466.5	7.0	435.9	1,390.3	7.1	1,298.5	
<b>Benefits and Expenses</b>							
Benefits and Change in Reserves for Future Benefits	315.3	8.5	290.6	927.1	7.3	864.1	
Commissions	34.9	4.8	33.3	106.5	8.7	98.0	
Deferral of Acquisition Costs	(9.5 )	—	(9.5 )	(29.4 )	6.5	(27.6 )	
Amortization of Deferred Acquisition Costs	9.0	13.9	7.9	27.0	13.0	23.9	
Other Expenses	52.8	(1.3 )	53.5	163.3	0.1	163.1	
Total	402.5	7.1	375.8	1,194.5	6.5	1,121.5	
Adjusted Operating Income	\$64.0	6.5	\$60.1	\$195.8	10.6	\$177.0	
<b>Operating Ratios (% of Premium Income):</b>							
Benefit Ratio	71.8	%	71.4	% 71.0	%	71.3	%
Other Expense Ratio	12.0	%	13.1	% 12.5	%	13.5	%
Adjusted Operating Income Ratio	14.6	%	14.8	% 15.0	%	14.6	%
<b>Persistency:</b>							
Group Life				91.2	%	87.7	%
Accidental Death & Dismemberment				90.0	%	86.8	%

Premium income increased in the third quarter and first nine months of 2018 compared to the same periods of 2017 due to prior period sales growth and favorable persistency. Net investment income was lower in the third quarter and first nine months of 2018 compared to the same periods of 2017 due to a decline in yield on invested assets, partially offset by an increase in the level of invested assets and higher miscellaneous investment income.

Benefits experience was less favorable in the third quarter of 2018 compared to the same period of 2017, driven primarily by higher claims incidence in our group life product line and unfavorable benefits experience in our accidental death and dismemberment product line. Benefits experience was favorable in the first nine months of 2018 compared to the same period of 2017, driven by favorable waiver of premium results in our group life product line and favorable experience in our accidental death and dismemberment product line.



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Commissions were higher in the third quarter and first nine months of 2018 compared to the same periods of 2017 due to prior period sales growth. The deferral of acquisition costs in the third quarter of 2018 were consistent with the same period of 2017, but higher in the first nine months of 2018 compared to the same period of 2017 due primarily to prior period sales growth. The amortization of deferred acquisition costs increased in the third quarter and first nine months of 2018 relative to the same periods of 2017 due to growth in the level of the deferred asset. The other expense ratio improved in the third quarter and first nine months of 2018 compared to the same periods of 2017 due to growth in premium income and our continued focus on expense management and operating efficiencies balanced with continued investment in the growth of our business.

Unum US Supplemental and Voluntary Operating Results

Shown below are financial results and key performance indicators for Unum US supplemental and voluntary product lines.

(in millions of dollars, except ratios)

	Three Months Ended September 30			Nine Months Ended September 30		
	2018	% Change	2017	2018	% Change	2017
<b>Adjusted Operating Revenue</b>						
<b>Premium Income</b>						
Individual Disability	\$109.5	4.9 %	\$104.4	\$319.1	0.3 %	\$318.1
Voluntary Benefits	222.3	5.5	210.8	676.0	5.8	639.2
Dental and Vision	51.0	20.9	42.2	149.3	19.5	124.9
Total Premium Income	382.8	7.1	357.4	1,144.4	5.7	1,082.2
Net Investment Income	61.0	1.7	60.0	180.6	0.8	179.1
Other Income	1.5	15.4	1.3	4.2	(49.4 )	8.3
Total	445.3	6.4	418.7	1,329.2	4.7	1,269.6
<b>Benefits and Expenses</b>						
Benefits and Change in Reserves for Future Benefits	184.2	6.5	173.0	552.0	4.4	528.9
Commissions	72.8	12.0	65.0	220.0	6.3	206.9
Deferral of Acquisition Costs	(63.0 )	11.9	(56.3 )	(192.9 )	6.8	(180.6 )
Amortization of Deferred Acquisition Costs	53.5	13.1	47.3	180.8	3.6	174.5
Other Expenses	83.9	3.1	81.4	256.8	5.8	242.7
Total	331.4	6.8	310.4	1,016.7	4.6	972.4
Adjusted Operating Income	\$113.9	5.2	\$108.3	\$312.5	5.1	\$297.2
<b>Operating Ratios (% of Premium Income):</b>						
<b>Benefit Ratios:</b>						
Individual Disability	50.4	%	48.3	50.5	%	51.4
Voluntary Benefits	42.2	%	44.1	42.6	%	43.2
Dental and Vision	68.8	%	70.1	68.9	%	71.3
Other Expense Ratio	21.9	%	22.8	22.4	%	22.4
Adjusted Operating Income Ratio	29.8	%	30.3	27.3	%	27.5
<b>Persistency:</b>						
Individual Disability				90.3	%	91.1
Voluntary Benefits				76.5	%	76.8
Dental and Vision				84.5	%	84.2



Premium income increased in the third quarter and first nine months of 2018 compared to the same periods of 2017, driven by higher sales, including dental and vision where we continue to expand its distribution. Net investment income was slightly higher in the third quarter and first nine months of 2018 relative to the same periods of 2017 due to an increase in the level of invested assets and higher miscellaneous income, partially offset by a decline in yield on invested assets. Other income is comprised primarily of surrender fees in our voluntary benefits product line, which continue to decline as our interest sensitive life products mature.

Benefits experience for the individual disability product line in the third quarter of 2018 was less favorable compared to the same period of 2017 due primarily to higher claims incidence and higher average size of new claims. Benefits experience for the individual disability product line in the first nine months of 2018 was favorable compared to the same period of 2017 due primarily to favorable claims activity and mortality experience. Benefits experience for voluntary benefits in the third quarter and first nine months of 2018 was favorable compared to the same periods of 2017 with favorable experience across most of our product lines. Benefits experience for the dental and vision product line in the third quarter and first nine months of 2018 was favorable compared to the same periods of 2017 and was within our expectations.

Commissions and the deferral of acquisition costs were higher in the third quarter and first nine months of 2018 compared to the same periods of 2017 due primarily to sales growth. The amortization of deferred acquisition costs increased in the third quarter and first nine months of 2018 relative to the same periods of 2017 due to growth in the level of the deferred asset. Our other expense ratio declined in the third quarter of 2018 compared to the same period of 2017 due primarily to our continued focus on expense management and operating efficiencies balanced with an increase in operational investments in our business. Our other expense ratio was consistent in the first nine months of 2018 relative to the same period of 2017.

#### Sales

(in millions of dollars)

	Three Months Ended		Nine Months Ended		
	September 30		September 30		
	2018	% Change 2017	2018	% Change 2017	
<b>Sales by Product</b>					
<b>Group Disability and Group Life and AD&amp;D</b>					
Group Long-term Disability	\$25.4	(18.3 )%	\$31.1	\$96.5 (15.8 )%	\$114.6
Group Short-term Disability	17.9	(13.5 )	20.7	57.8 (11.1 )	65.0
Group Life and AD&D	29.4	(16.2 )	35.1	128.5 (2.5 )	131.8
Subtotal	72.7	(16.3 )	86.9	282.8 (9.2 )	311.4
<b>Supplemental and Voluntary</b>					
Individual Disability	20.1	(1.5 )	20.4	56.9 13.3	50.2
Voluntary Benefits	47.6	6.3	44.8	249.0 3.0	241.7
Dental and Vision	12.3	26.8	9.7	36.3 21.0	30.0
Subtotal	80.0	6.8	74.9	342.2 6.3	321.9
<b>Total Sales</b>	<b>\$152.7</b>	<b>(5.6 )</b>	<b>\$161.8</b>	<b>\$625.0 (1.3 )</b>	<b>\$633.3</b>

#### Sales by Market Sector

<b>Group Disability and Group Life and AD&amp;D</b>					
Core Market (< 2,000 employees)	\$55.9	(14.7 )%	\$65.5	\$191.7 (9.6 )%	\$212.1
Large Case Market	16.8	(21.5 )	21.4	91.1 (8.3 )	99.3
Subtotal	72.7	(16.3 )	86.9	282.8 (9.2 )	311.4
Supplemental and Voluntary	80.0	6.8	74.9	342.2 6.3	321.9
<b>Total Sales</b>	<b>\$152.7</b>	<b>(5.6 )</b>	<b>\$161.8</b>	<b>\$625.0 (1.3 )</b>	<b>\$633.3</b>

Group sales decreased in the third quarter and first nine months of 2018 compared to the same periods of 2017, primarily driven by lower sales to new customers in both the core market segment, which we define as employee groups with fewer than 2,000 employees, and large case market segment partially offset by an increase in sales to existing customers in both the core and large case market segments. The sales mix in the group market sector for the first nine months of 2018 was approximately 68 percent core market and 32 percent large case market.

Individual disability sales, which are primarily concentrated in the multi-life market, were generally consistent in the third quarter of 2018 compared to the same period of 2017. Individual disability sales increased in the first nine months of 2018 compared to the same period of 2017, primarily driven by higher sales to existing customers. Sales of voluntary benefits increased in the third quarter and first nine months of 2018 compared to the same periods of 2017. The growth in the third quarter of 2018 relative to the same prior period was driven by higher sales to existing customers in both the core and large case markets, partially offset by lower sales to new customers in both the core and large case markets. The growth in voluntary benefits sales for the first nine months of 2018 relative to the same period of 2017 was primarily driven by higher sales to new and existing customers in the core market and higher sales to existing customers in the large case market, partially offset by a decrease in sales to new customers in the large case market. Dental and vision sales increased in the third quarter and first nine months of 2018 compared to the same periods of 2017, driven by higher sales to both new and existing customers.

### Segment Outlook

We remain committed to offering consumers a broad set of financial protection benefit products at the worksite. During the remainder of 2018, we will continue to focus on client expansion, consumer engagement, and collaborative partnerships, all underpinned by strong risk management. We intend to broaden our client relationships and build additional partnerships to open new digital channels. We also aim to enhance the customer experience through the expansion of our dental and vision business and the introduction of our medical stop-loss product, investing in processes with a focus on quality and simplification, and the utilization of technology to enhance enrollment, underwriting, and online claims. We believe our active client management and differentiated integrated customer experience across our product lines will continue to enable us to grow our market.

We anticipate solid adjusted operating income growth in 2018, with disciplined sales and premium growth, consistent risk management, and improving operational efficiency. We believe further improvement in our premium and sales growth rates is possible if overall economic conditions continue to improve and/or industry pricing levels increase to better align with our view of adequate premium rates. We believe our underlying profitability will remain strong throughout the year, driven primarily by our continued product mix shift, expense efficiencies, and consistent operating effectiveness. Underpinning our strategy is our continued commitment to risk management discipline, talent development, and our core values.

The low interest rate environment continues to place pressure on our profit margins by impacting net investment income yields as well as discount rates on our insurance liabilities. Our net investment income may be impacted, either favorably or unfavorably, by fluctuations in miscellaneous investment income. As part of our continued pricing discipline and our reserving strategy, we continuously monitor emerging interest rate experience and adjust our pricing and reserve discount rates, as appropriate. We expect that our group disability benefit ratio will remain generally consistent with 2017 and that our voluntary benefits benefit ratio will gradually increase back to long-term trends. We continuously monitor key indicators to assess our risks and attempt to adjust our business plans accordingly.



## Unum UK Segment

The Unum UK segment includes insurance for group long-term disability, group life, and supplemental lines of business which include dental, individual disability, and critical illness products. Unum UK's products are sold primarily in the United Kingdom through field sales personnel and independent brokers and consultants.

## Operating Results

Shown below are financial results and key performance indicators for the Unum UK segment.

(in millions of dollars, except ratios)

	Three Months Ended			Nine Months Ended		
	September 30		September 30		September 30	
	2018	% Change	2017	2018	% Change	2017
Adjusted Operating Revenue						
Premium Income						
Group Long-term Disability	\$91.3	4.9 %	\$87.0	\$271.8	8.0 %	\$251.6
Group Life	27.1	1.5	26.7	83.6	8.7	76.9
Supplemental	19.6	10.1	17.8	61.1	19.6	51.1
Total Premium Income	138.0	4.9	131.5	416.5	9.7	379.6
Net Investment Income	26.4	(7.4 )	28.5	86.1	(2.5 )	88.3
Other Income	—	N.M.	0.6	—	N.M.	0.6
Total	164.4	2.4	160.6	502.6	7.3	468.5
Benefits and Expenses						
Benefits and Change in Reserves for Future Benefits	102.6	4.3	98.4	309.5	10.2	280.9
Commissions	9.1	(1.1 )	9.2	28.1	4.1	27.0
Deferral of Acquisition Costs	(1.4 )	(12.5 )	(1.6 )	(5.3 )	(1.9 )	(5.4 )
Amortization of Deferred Acquisition Costs	2.0	(13.0 )	2.3	6.2	(8.8 )	6.8
Other Expenses	26.0	0.8	25.8	80.6	4.4	77.2
Total	138.3	3.1	134.1	419.1	8.4	386.5
Adjusted Operating Income	\$26.1	(1.5 )	\$26.5	\$83.5	1.8	\$82.0

N.M. = not a meaningful percentage

Foreign Currency Translation

The functional currency of Unum UK is the British pound sterling. Unum UK's premium income, net investment income, claims, and expenses are received or paid in pounds, and we hold pound-denominated assets to support Unum UK's pound-denominated policy reserves and liabilities. We translate Unum UK's pound-denominated financial statement items into dollars for our consolidated financial reporting. We translate income statement items using an average exchange rate for the reporting period, and we translate balance sheet items using the exchange rate at the end of the period. We report unrealized foreign currency translation gains and losses in accumulated other comprehensive income in our consolidated balance sheets.

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Fluctuations in the pound to dollar exchange rate have an effect on Unum UK's reported financial results and our consolidated financial results. In periods when the pound strengthens relative to the preceding period, translating pounds into dollars increases current period results relative to the prior period. In periods when the pound weakens, translating pounds into dollars decreases current period results relative to the prior period. The discussion of financial and sales results as follows is based on local currency.

(in millions of pounds, except ratios)

	Three Months Ended September 30			Nine Months Ended September 30		
	2018	% Change	2017	2018	% Change	2017
Adjusted Operating Revenue						
Premium Income						
Group Long-term Disability	£70.0	5.4 %	£66.4	£201.2	2.1 %	£197.1
Group Life	20.8	2.5	20.3	61.9	2.8	60.2
Supplemental	15.2	10.9	13.7	45.3	13.0	40.1
Total Premium Income	106.0	5.6	100.4	308.4	3.7	297.4
Net Investment Income	20.2	(7.3 )	21.8	63.6	(8.1 )	69.2
Other Income	—	N.M.	0.5	—	N.M.	0.5
Total	126.2	2.9	122.7	372.0	1.3	367.1
Benefits and Expenses						
Benefits and Change in Reserves for Future Benefits	78.7	4.7	75.2	229.1	4.1	220.0
Commissions	7.0	1.4	6.9	20.8	(1.4 )	21.1
Deferral of Acquisition Costs	(1.0 )	(16.7 )	(1.2 )	(3.9 )	(7.1 )	(4.2 )
Amortization of Deferred Acquisition Costs	1.5	(16.7 )	1.8	4.6	(13.2 )	5.3
Other Expenses	20.0	1.0	19.8	59.6	(1.8 )	60.7
Total	106.2	3.6	102.5	310.2	2.4	302.9
Adjusted Operating Income	£20.0	(1.0 )	£20.2	£61.8	(3.7 )	£64.2
Weighted Average Pound/Dollar Exchange Rate	1.305		1.312	1.351		1.277
Operating Ratios (% of Premium Income):						
Benefit Ratio	74.2 %		74.9 %	74.3 %		74.0 %
Other Expense Ratio	18.9 %		19.7 %	19.3 %		20.4 %
Adjusted Operating Income Ratio	18.9 %		20.1 %	20.0 %		21.6 %
Persistency:						
Group Long-term Disability				87.5 %		87.1 %
Group Life				85.5 %		83.5 %
Supplemental				92.9 %		89.5 %

N.M. = not a meaningful percentage

Premium income increased in the third quarter and first nine months of 2018 compared to the same periods of 2017 driven by higher persistency, rate increases in our group long-term disability product line, and growth in the in-force block.

Net investment income was lower in the third quarter and first nine months of 2018 relative to the same prior year periods due primarily to lower yield on our fixed-rate bonds and lower investment income from inflation index-linked bonds, which we invest in to support the claim reserves associated with certain of our group policies that provide for inflation-linked increases in benefits. The decrease in net investment income attributable to these index-linked bonds was offset by a decrease in the reserves

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for future claims payments related to the inflation index-linked group long-term disability and group life policies. Partially offsetting the decrease in net investment income was additional income related to growth in the level of invested assets.

Benefits experience was favorable in the third quarter of 2018 relative to the same prior year period due primarily to favorable claim resolutions in our group long-term disability product line and the impact of lower inflation-linked increases in benefits, partially offset by unfavorable claims activity in our group life and supplemental product lines. Benefits experience for the first nine months of 2018 was less favorable relative to the same prior year period due to unfavorable claims activity in our group life and supplemental product lines, partially offset by favorable claims recoveries in our group long-term disability product line and the impact of lower inflation-linked increases in benefits.

Commissions and deferral of acquisition costs were generally consistent in the third quarter and first nine months of 2018 relative to the same prior year periods. The amortization of acquisition costs during the third quarter and first nine months of 2018 was lower than the same prior year periods primarily due to a decrease in the level of the deferred asset. The other expense ratio was lower for the third quarter and first nine months of 2018 relative to the prior year periods due to the increase in premium income and our continued focus on expense management and operating efficiencies.

#### Sales

(in millions of dollars and pounds)

	Three Months Ended			Nine Months Ended		
	September 30		2017	September 30		2017
	2018	% Change		2018	% Change	
<b>Sales by Product</b>						
Group Long-term Disability	\$9.1	40.0 %	\$6.5	\$32.5	3.2 %	\$31.5
Group Life	5.6	(28.2 )	7.8	15.8	(10.7 )	17.7
Supplemental	2.2	—	2.2	14.0	14.8	12.2
Total Sales	\$16.9	2.4	\$16.5	\$62.3	1.5	\$61.4

#### Sales by Market Sector

##### Group Long-term Disability and Group Life

Core Market (< 500 employees)	\$7.8	27.9 %	\$6.1	\$26.3	21.8 %	\$21.6
Large Case Market	6.9	(15.9 )	8.2	22.0	(20.3 )	27.6
Subtotal	14.7	2.8	14.3	48.3	(1.8 )	49.2
Supplemental	2.2	—	2.2	14.0	14.8	12.2
Total Sales	\$16.9	2.4	\$16.5	\$62.3	1.5	\$61.4

#### Sales by Product

Group Long-term Disability	£7.0	40.0 %	£5.0	£24.0	(3.6 )%	£24.9
Group Life	4.3	(29.5 )	6.1	11.7	(15.8 )	13.9
Supplemental	1.7	6.3	1.6	10.2	6.3	9.6
Total Sales	£13.0	2.4	£12.7	£45.9	(5.2 )	£48.4

#### Sales by Market Sector

##### Group Long-term Disability and Group Life

Core Market (< 500 employees)	£6.1	27.1 %	£4.8	£19.5	14.7 %	£17.0
Large Case Market	5.2	(17.5 )	6.3	16.2	(25.7 )	21.8
Subtotal	11.3	1.8	11.1	35.7	(8.0 )	38.8
Supplemental	1.7	6.3	1.6	10.2	6.3	9.6

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Total Sales                                    £13.0 2.4                    £12.7 £45.9 (5.2 )                    £48.4

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The increase in group long-term disability sales for the third quarter of 2018 relative to the same period of 2017 was driven by higher sales to new and existing customers in both the core market, which we define as employee groups with fewer than 500 employees, and the large case market. For the first nine months of 2018, group long-term disability sales decreased relative to the same period of 2017, primarily driven by lower sales to new customers in our core and large case markets, partially offset by higher sales to existing customers in our core and large case markets. The decrease in group life sales during the third quarter of 2018 relative to the same period in 2017 was driven primarily by a decrease in sales to new customers in the large case market, partially offset by an increase in sales to existing customers in the core and large case markets and sales to new customers in the core market. The decrease in group life sales during the first nine months of 2018 compared to the same period of 2017, was driven primarily by a decrease in sales to new and existing customers in the large case market, partially offset by an increase in sales to new and existing customers in the core market.

Sales in the supplemental line of business were higher during the third quarter and first nine months of 2018 relative to the same prior year periods, driven primarily by sales in the group critical illness product line.

### Segment Outlook

We remain committed to driving growth in the U.K. market, and during the remainder of 2018, we will continue to build on those capabilities that we believe will generate growth and profitability in our businesses. Expanding our group long-term disability market position remains a significant opportunity and priority. Our key priorities in 2018 include the continuing implementation of price increases across interest sensitive product lines while maintaining solid persistency results and continuing to follow a disciplined approach to new sales activity in the competitive pricing environment. We intend to build upon the strong sales momentum we have seen in our group critical illness and dental products through increased participation rates as well as accelerate growth in our group life line of business. We will expand our distribution and build marketing and digital capabilities which we believe will drive sustainable growth. We have simplified our processes and operations to deliver efficiencies and further improvements to customer service and remain focused on risk discipline.

We expect to continue to see some near-term dampening of growth in Unum UK due to the current disruption and uncertainty in the U.K. economy as a result of the U.K.'s formal notice to withdraw from the EU. We anticipate that lower economic growth, wage inflation, and the interest rate outlook in the U.K. will present challenges in the short to medium term, but we will continue to monitor and adapt our plans accordingly to respond to these challenges. The magnitude and longevity of potential negative economic impacts on our growth will depend on the agreements reached by the U.K. and EU as a result of exit negotiations and the resulting response of the U.K. marketplace, but we believe we are well positioned to capitalize on future growth opportunities as these negotiations are resolved and the operating environment improves.

We expect the current environment to continue to have a negative impact on our growth expectations in the near-term and may also lead to a higher rate of claim incidence, lower levels of claim recoveries, or lower claim discount rates. As part of our continued pricing discipline and our reserving strategy, we continuously monitor emerging interest rate experience and adjust our pricing and reserve discount rates, as appropriate. We will likely continue to experience volatility in net investment income and our benefit ratio due to fluctuations in the level of inflation in the U.K., however, we do not expect this to have a significant impact on adjusted operating income. There are no indications currently that capital requirements for our U.K. operations will change, but economic conditions may in the near term cause volatility in our solvency ratios. We continuously monitor key indicators to assess our risks and attempt to adjust our business plans accordingly.



## Colonial Life Segment

The Colonial Life segment includes insurance for accident, sickness, and disability products, which includes our expanded dental and vision products, life products, and cancer and critical illness products issued primarily by Colonial Life & Accident Insurance Company and marketed to employees, on both a group and an individual basis, at the workplace through an independent contractor agency sales force and brokers.

## Operating Results

Shown below are financial results and key performance indicators for the Colonial Life segment.

(in millions of dollars, except ratios)

	Three Months Ended September 30			Nine Months Ended September 30		
	2018	% Change	2017	2018	% Change	2017
<b>Adjusted Operating Revenue</b>						
<b>Premium Income</b>						
Accident, Sickness, and Disability Life	\$231.9	4.3	% \$222.3	\$691.8	4.6	% \$661.5
Cancer and Critical Illness	81.4	9.1	74.6	243.9	9.0	223.8
Total Premium Income	86.7	6.0	81.8	258.0	5.7	244.0
Net Investment Income	400.0	5.6	378.7	1,193.7	5.7	1,129.3
Other Income	36.7	1.9	36.0	114.2	5.9	107.8
Total	0.4	33.3	0.3	1.0	25.0	0.8
<b>Benefits and Expenses</b>						
Benefits and Change in Reserves for Future Benefits	437.1	5.3	415.0	1,308.9	5.7	1,237.9
Commissions	206.1	5.1	196.1	613.4	5.9	579.2
Deferral of Acquisition Costs	92.4	6.9	86.4	273.7	6.6	256.8
Amortization of Deferred Acquisition Costs	(80.8 )	7.7	(75.0 )	(237.4 )	7.6	(220.7 )
Other Expenses	61.2	8.9	56.2	181.0	7.5	168.4
Total	74.0	6.3	69.6	228.4	9.6	208.3
Adjusted Operating Income	352.9	5.9	333.3	1,059.1	6.8	992.0
<b>Operating Ratios (% of Premium Income):</b>						
Benefit Ratio	\$84.2	3.1	\$81.7	\$249.8	1.6	\$245.9
Other Expense Ratio	51.5	%	51.8	51.4	%	51.3
Adjusted Operating Income Ratio	18.5	%	18.4	19.1	%	18.4
Persistency:	21.1	%	21.6	20.9	%	21.8
Accident, Sickness, and Disability Life				73.8	%	75.4
Cancer and Critical Illness				83.7	%	84.5
				82.4	%	82.6



Premium income increased in the third quarter and first nine months of 2018 relative to the same periods of 2017 driven primarily by sales growth. Net investment income was higher in the third quarter and first nine months of 2018 compared to the same periods of 2017 due to an increase in the level of invested assets and higher miscellaneous investment income, partially offset by a decline in yield on invested assets.

Benefits experience in the third quarter of 2018 was favorable compared to the same period of 2017 driven primarily by favorable experience in our life line of business. Benefits experience in the first nine months of 2018 was generally consistent with the same period of 2017.

Commissions and the deferral of acquisition costs were higher in the third quarter and first nine months of 2018 relative to the same periods of 2017 due to sales growth. The amortization of deferred acquisition costs increased during the third quarter and first nine months of 2018 relative to the same periods of 2017 due primarily to growth in the level of the deferred asset. The other expense ratio was higher in the third quarter and first nine months of 2018 due to costs related to our territory expansion initiatives, investments in our business, and the roll-out of our dental and vision products.

## Sales

Certain prior year amounts below were reclassified to conform to current year presentation (in millions of dollars)

	Three Months Ended			Nine Months Ended		
	September 30		2017	September 30		2017
	2018	% Change		2018	% Change	
<b>Sales by Product</b>						
Accident, Sickness, and Disability	\$77.3	16.2 %	\$66.5	\$227.3	12.7 %	\$201.6
Life	24.2	7.1	22.6	73.1	6.9	68.4
Cancer and Critical Illness	19.3	8.4	17.8	56.5	13.2	49.9
Total Sales	\$120.8	13.0	\$106.9	\$356.9	11.6	\$319.9

## Sales by Market Sector

### Commercial

Core Market (< 1,000 employees)	\$76.2	18.1 %	\$64.5	\$230.0	14.3 %	\$201.2
Large Case Market	16.7	36.9	12.2	52.6	13.9	46.2
Subtotal	92.9	21.1	76.7	282.6	14.2	247.4
Public Sector	27.9	(7.6 )	30.2	74.3	2.5	72.5
Total Sales	\$120.8	13.0	\$106.9	\$356.9	11.6	\$319.9

Sales in aggregate were higher in the third quarter and first nine months of 2018 relative to the same periods of 2017 due to growth in both new and existing customer account sales and the expansion of our dental and vision products, primarily in our core market, which we define as accounts with fewer than 1,000 employees. Commercial market sales increased in the third quarter and first nine months of 2018 as compared to the same periods of 2017 due to higher sales to both new and existing customers in both the core and large case markets. Public sector market sales were lower in the third quarter of 2018 due to a decrease in both new and existing customers sales. Public sector market sales were higher in the first nine months of 2018 compared to the same prior year period due primarily to an increase in sales to existing customers, partially offset by lower sales to new customers. The number of new accounts increased 17.6 percent and 12.2 percent, respectively, in the third quarter and first nine months of 2018 relative to the same periods of 2017. The average new case size for the third quarter and first nine months of 2018 was generally consistent with the same periods of 2017.



## Segment Outlook

We remain committed to providing employees and their families with simple, modern, and personal benefit solutions. During the remainder of 2018, we intend to continue to focus on expanding our distribution, introducing new products and services, enhancing the customer experience, and investing in new solutions and digital capabilities to further improve productivity. We believe there is significant opportunity for growth in our core market, particularly those employers with fewer than 100 employees. This market is currently underserved, and we believe having a large national distribution system is critical to reaching those markets. We will continue to focus on accelerating growth during the remainder of 2018 through territory expansion, territory growth, persistency investments, and increased participation rates. We believe our distribution system, enrollment capabilities, public sector expertise, the introduction of our new individual dental and vision products, and ability to serve all market sizes position us well for future growth.

We expect to see continued favorable sales and premium growth trends during the remainder of 2018 and a consistent level of adjusted operating earnings growth as a result of accelerating investments in our future growth. The lower interest rate environment will continue to have an unfavorable impact on our profit margins, and volatility in miscellaneous investment income is likely to continue. We expect our annual benefit ratio for 2018 to be generally consistent with the level of 2017. While we believe our underlying profitability will remain strong, current economic conditions and increasing competition in the voluntary workplace market are seen as external risks to achievement of our business plans. We continuously monitor key indicators to assess our risks and attempt to adjust our business plans accordingly.

## Closed Block Segment

The Closed Block segment consists of individual disability, group and individual long-term care, and other insurance products no longer actively marketed. Individual disability in this segment generally consists of policies we sold prior to the mid-1990s and entirely discontinued selling in 2004, other than update features contractually allowable on existing policies. We discontinued offering individual long-term care in 2009 and group long-term care in 2012. Other insurance products include group pension, individual life and corporate-owned life insurance, reinsurance pools and management operations, and other miscellaneous product lines.

## Operating Results

Shown below are financial results and key performance indicators for the Closed Block segment.  
(in millions of dollars, except ratios)

	Three Months Ended			Nine Months Ended September		
	September 30		2017	30		2017
	2018	% Change	2017	2018	% Change	2017
<b>Adjusted Operating Revenue</b>						
<b>Premium Income</b>						
Individual Disability	\$ 102.7	(12.9 )%	\$ 117.9	\$ 319.0	(10.8 )%	\$ 357.7
Long-term Care	163.0	0.4	162.4	485.8	(0.1 )	486.4
All Other	1.9	(13.6 )	2.2	6.5	(3.0 )	6.7
Total Premium Income	267.6	(5.3 )	282.5	811.3	(4.6 )	850.8
Net Investment Income	348.0	3.2	337.2	1,031.3	1.9	1,012.5
Other Income	18.9	—	18.9	56.8	(5.2 )	59.9
Total	634.5	(0.6 )	638.6	1,899.4	(1.2 )	1,923.2
<b>Benefits and Expenses</b>						
Benefits and Change in Reserves for Future Benefits	1,294.5	135.2	550.4	2,382.1	44.7	1,646.7
Commissions	20.9	(7.9 )	22.7	63.3	(7.0 )	68.1
Interest and Debt Expense	1.8	5.9	1.7	5.2	2.0	5.1
Other Expenses	35.9	(3.5 )	37.2	108.9	(3.2 )	112.5
Total	1,353.1	121.1	612.0	2,559.5	39.7	1,832.4
<b>Income (Loss) Before Income Tax and Net Realized</b>						
Investment Gains and Losses	(718.6 )	N.M.	26.6	(660.1 )	N.M.	90.8
Long-term Care Reserve Increase	750.8	N.M.	—	750.8	N.M.	—
Adjusted Operating Income	\$ 32.2	21.1	\$ 26.6	\$ 90.7	(0.1 )	\$ 90.8
<b>Interest Adjusted Loss Ratios:</b>						
Individual Disability	80.5	%	82.4	%	80.1	%
Long-term Care	548.2	%	93.3	%	248.2	%
Long-term Care Excluding Reserve Increase	87.5	%		%	93.7	%
<b>Operating Ratios (% of Premium Income):</b>						
Other Expense Ratio	13.4	%	13.2	%	13.4	%
Income (Loss) Ratio	(268.5 )%		9.4	%	(81.4 )%	
Adjusted Operating Income Ratio	12.0	%		%	11.2	%

Persistency:

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Individual Disability	88.7	%	89.8	%
Long-term Care	95.6	%	95.5	%

N.M. = not a meaningful percentage

Premium income for individual disability decreased in the third quarter and first nine months of 2018 compared to the same periods of 2017 due to policy terminations and maturities. Premium income for long-term care in the third quarter and first nine months of 2018 was generally consistent with the same prior year periods with rate increases offsetting policy terminations. We continue to file requests with various state insurance departments for premium rate increases on certain of our individual and group long-term care policies which reflect assumptions as of the date of filings. In states for which a rate increase is submitted and approved, we routinely provide customers options for coverage changes or other approaches that might fit their current financial and insurance needs.

Net investment income was higher in the third quarter and first nine months of 2018 relative to the same periods of 2017 due to an increase in the level of invested assets and higher miscellaneous investment income, partially offset by a decline in yield on invested assets. Other income, which includes the underlying results and associated net investment income of certain blocks of individual disability reinsured business, continues to decline due to expected terminations and maturities.

Individual disability benefits experience was favorable in the third quarter of 2018 compared to the same period of 2017 primarily driven by improved mortality experience. During the first nine months of 2018, individual disability benefits experience was favorable relative to the same prior year period due primarily to lower incidence and a lower average size of new claims, partially offset by unfavorable claim recovery experience.

During the third quarter and first nine months of 2018, the long-term care interest-adjusted loss ratio, excluding the reserve increase, was not comparable to the same periods of 2017 due to the update in our assumptions during the third quarter of 2018. The interest-adjusted loss ratio, excluding the reserve increase, for the third quarter of 2018 was consistent with our expectations.

The other expense ratio was slightly higher in the third quarter and first nine months of 2018 compared to the same periods of 2017 due to the expected decline in premium income for individual disability, partially offset by our continued focus on expense management and operating efficiencies.

#### Segment Outlook

During the remainder of 2018 we will continue to execute on our well-defined strategy of implementing long-term care premium rate increases, efficient capital management, improved financial analysis, and operational effectiveness. Despite continued anticipated premium rate increases in our long-term care business, we expect overall premium income and adjusted operating revenue to decline over time as these closed blocks of business wind down. We will likely experience volatility in net investment income due to fluctuations of miscellaneous investment income and the continued increase in our allocation towards high yield and alternative assets in the long-term care product line. We continuously monitor key indicators to assess our risks and attempt to adjust our business plans accordingly.

Profitability of our long-tailed products is affected by claims experience related to mortality and morbidity, resolutions, investment returns, premium rate increases, and persistency. We believe that the interest adjusted loss ratios for the individual disability and long-term care lines of business will be relatively flat over the long term, but these product lines may continue to experience quarterly volatility, particularly in the near term for our long-term care product lines as our claim block matures and as we continue the implementation of premium rate increases. Specific to our long-term care line of business, which is in loss recognition and should report levels of benefits plus operating expenses that equal the gross premium reported, we expect the long term interest-adjusted loss ratio to be in the 85 to 90 percent range with some quarterly volatility. Claim resolution rates, which measure the resolution of claims from recovery, deaths, settlements, and benefit expirations, are very sensitive to operational and external factors and can be volatile. Our claim resolution rate assumption used in determining reserves is our expectation of the resolution rate we will experience over the life of the block of business and will vary from actual experience in any one period. It is

possible that variability in any of our reserve assumptions, including, but not limited to, interest rates, mortality, morbidity, resolutions, premium rate increases, benefit change elections, and persistency, could result in a material impact on the adequacy of our reserves, including adjustments to reserves established under loss recognition.

## Corporate Segment

The Corporate segment includes investment income on corporate assets not specifically allocated to a line of business, interest expense on corporate debt other than non-recourse debt, and certain other corporate income and expenses not allocated to a line of business.

## Operating Results

(in millions of dollars)

	Three Months Ended			Nine Months Ended		
	September 30		2017	September 30		2017
	2018	% Change		2018	% Change	
Adjusted Operating Revenue						
Net Investment Income	\$7.8	23.8 %	\$6.3	\$22.5	58.5 %	\$14.2
Other Income	0.1	(75.0 )	0.4	1.6	6.7	1.5
Total	7.9	17.9	6.7	24.1	53.5	15.7
Interest and Other Expenses	55.0	28.2	42.9	147.0	(1.9 )	149.9
Loss Before Income Tax and Net Realized Investment Gains and Losses	(47.1 )	(30.1 )	(36.2 )	(122.9 )	8.4	(134.2 )
Loss from Guaranty Fund Assessment	—	—	—	—	N.M.	20.6
Adjusted Operating Loss	\$(47.1)	(30.1 )	\$(36.2)	\$(122.9)	(8.2 )	\$(113.6)

N.M. = not a meaningful percentage

Net investment income was higher in the third quarter and first nine months of 2018 relative to the same periods of 2017 due to a higher yield on invested assets and higher levels of invested assets.

Interest and other expenses were higher in the third quarter of 2018 compared to the same period of 2017 due to a higher level of outstanding debt, a higher overall rate of interest, and higher expenses due to acquisition expenses and certain restructuring costs. Interest and other expenses were lower in the first nine months of 2018 relative to the same period of 2017 due primarily to a \$20.6 million loss incurred in the first quarter of 2017 from a guaranty fund assessment related to an unaffiliated insurer that was declared insolvent. Excluding this loss, interest and other expenses were higher than the prior year due primarily to a higher level of outstanding debt, a higher overall rate of interest, acquisition expenses, and certain restructuring costs.

## Segment Outlook

As a result of tax reform, we expect our insurance subsidiaries to generate stronger statutory earnings and long-term cash generation. While we intend to maintain aggregate capital levels in our statutory entities consistent with current levels, our year-end 2018 RBC ratios will decline primarily as a result of the higher RBC factors adopted by the NAIC in response to the lower U.S. statutory income tax rate.



## Investments

### Overview

Investment activities are an integral part of our business, and profitability is significantly affected by investment results. We segment our invested assets into portfolios that support our various product lines. Generally, our investment strategy for our portfolios is to match the effective asset cash flows and durations with related expected liability cash flows and durations to consistently meet the liability funding requirements of our businesses. We seek to earn investment income while assuming credit risk in a prudent and selective manner, subject to constraints of quality, liquidity, diversification, and regulatory considerations. Our overall investment philosophy is to invest in a portfolio of high quality assets that provide investment returns consistent with that assumed in the pricing of our insurance products. Assets are invested predominately in fixed maturity securities. Changes in interest rates may affect the amount and timing of cash flows.

We actively manage our asset and liability cash flow match and our asset and liability duration match to limit interest rate risk. We may redistribute investments among our different lines of business, when necessary, to adjust the cash flow and/or duration of the asset portfolios to better match the cash flow and duration of the liability portfolios. Asset and liability portfolio modeling is updated on a quarterly basis and is used as part of the overall interest rate risk management strategy. Cash flows from the in-force asset and liability portfolios are projected at current interest rate levels and also at levels reflecting an increase and a decrease in interest rates to obtain a range of projected cash flows under the different interest rate scenarios. These results enable us to assess the impact of projected changes in cash flows and duration resulting from potential changes in interest rates. Testing the asset and liability portfolios under various interest rate scenarios enables us to choose what we believe to be the most appropriate investment strategy, as well as to limit the risk of disadvantageous outcomes. Although we test the asset and liability portfolios under various interest rate scenarios as part of our modeling, the majority of our liabilities related to insurance contracts are not interest rate sensitive, and we therefore have minimal exposure to policy withdrawal risk. Our determination of investment strategy relies on long-term measures such as reserve adequacy analysis and the relationship between the portfolio yields supporting our various product lines and the aggregate discount rate assumptions embedded in the reserves. We also use this analysis in determining hedging strategies and utilizing derivative financial instruments for managing interest rate risk and the risk related to matching duration for our assets and liabilities. We do not use derivative financial instruments for speculative purposes.

Our investment portfolio is well diversified by type of investment and industry sector. We have established an investment strategy that we believe will provide for adequate cash flows from operations and allow us to hold our securities through periods where significant decreases in fair value occur. We believe our emphasis on risk management in our investment portfolio, including credit and interest rate management, has positioned us well and generally reduced the volatility in our results.

## Fixed Maturity Securities

The fair values and associated unrealized gains and losses of our fixed maturity securities portfolio, by industry classification, are as follows:

## Fixed Maturity Securities - By Industry Classification

As of September 30, 2018

(in millions of dollars)

Classification	Fair Value	Net Unrealized Gain	Fair Value of Fixed Maturity Securities with Gross Unrealized Loss	Gross Unrealized Loss	Fair Value of Fixed Maturity Securities with Gross Unrealized Gain	Gross Unrealized Gain
Basic Industry	\$2,852.3	\$ 131.9	\$ 1,070.2	\$ 43.7	\$ 1,782.1	\$ 175.6
Capital Goods	4,073.7	267.2	1,091.4	55.8	2,982.3	323.0
Communications	2,854.1	263.6	713.1	32.3	2,141.0	295.9
Consumer Cyclical	1,355.6	70.0	467.7	12.3	887.9	82.3
Consumer Non-Cyclical	6,596.8	338.3	2,498.8	132.7	4,098.0	471.0
Energy	4,661.8	410.4	930.2	37.3	3,731.6	447.7
Financial Institutions	3,227.6	141.5	1,069.2	34.2	2,158.4	175.7
Mortgage/Asset-Backed	1,627.0	36.0	728.3	21.1	898.7	57.1
Sovereigns	798.4	154.3	46.7	1.7	751.7	156.0
Technology	1,541.5	37.2	548.7	14.8	992.8	52.0
Transportation	1,993.1	151.4	625.3	22.0	1,367.8	173.4
U.S. Government Agencies and Municipalities	4,099.5	358.6	965.3	35.3	3,134.2	393.9
Public Utilities	7,389.9	797.7	861.8	53.4	6,528.1	851.1
Total	\$43,071.3	\$ 3,158.1	\$ 11,616.7	\$ 496.6	\$ 31,454.6	\$ 3,654.7

The following two tables show the length of time our investment-grade and below-investment-grade fixed maturity securities had been in a gross unrealized loss position as of September 30, 2018 and at the end of the prior four quarters. The relationships of the current fair value to amortized cost are not necessarily indicative of the fair value to amortized cost relationships for the securities throughout the entire time that the securities have been in an unrealized loss position nor are they necessarily indicative of the relationships after September 30, 2018. The increase in the unrealized loss on fixed maturity securities during the third quarter of 2018 was due to an increase in U.S. treasury rates partially offset by a decline in credit spreads.

Unrealized Loss on Investment-Grade Fixed Maturity Securities  
Length of Time in Unrealized Loss Position

(in millions of dollars)

	2018		2017		
	September	June	March	December	September
	30	30	31	31	30
Fair Value < 100% >= 70% of Amortized Cost					
<= 90 days	\$25.9	\$56.0	\$79.8	\$20.8	\$ 12.4
> 90 <= 180 days	61.7	149.1	40.5	9.5	2.1
> 180 <= 270 days	158.2	40.3	30.5	—	1.8
> 270 days <= 1 year	43.9	38.8	—	1.2	24.5
> 1 year <= 2 years	95.7	51.3	44.8	32.1	9.2
> 2 years <= 3 years	9.7	2.0	2.9	1.7	2.7
> 3 years	1.9	1.2	0.2	—	—
Sub-total	397.0	338.7	198.7	65.3	52.7

Fair Value < 70% >= 40% of  
Amortized Cost

<= 90 days	—	—	—	1.2	—
> 180 <= 270 days	—	13.9	—	—	—
> 270 days <= 1 year	14.2	—	—	—	—
Sub-total	14.2	13.9	—	1.2	—

Total	\$411.2	\$352.6	\$198.7	\$66.5	\$ 52.7
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Unrealized Loss on Below-Investment-Grade Fixed Maturity Securities  
Length of Time in Unrealized Loss Position

(in millions of dollars)

	2018		2017		
	September	September	March	December	September
	30	30	31	31	30
Fair Value < 100% >= 70% of Amortized Cost					
<= 90 days	\$2.3	\$6.4	\$19.8	\$4.7	\$ 0.7
> 90 <= 180 days	6.9	29.3	13.6	1.5	0.3
> 180 <= 270 days	19.5	14.8	2.9	0.4	1.2
> 270 days <= 1 year	11.5	4.7	—	0.7	—
> 1 year <= 2 years	13.8	10.3	10.5	2.7	3.2
> 2 years <= 3 years	1.9	9.5	13.1	13.1	18.2
> 3 years	24.4	22.5	26.6	19.6	14.4
Sub-total	80.3	97.5	86.5	42.7	38.0

Fair Value < 70% >= 40% of  
Amortized Cost

> 2 years <= 3 years	—	5.0	7.9	7.3	10.6
> 3 years	5.1	—	—	7.0	9.3
Sub-total	5.1	5.0	7.9	14.3	19.9

Total                      \$85.4   \$102.5   \$94.4   \$57.0   \$ 57.9

At September 30, 2018, we held two investment grade fixed maturity securities with a gross unrealized loss greater than \$10.0 million. The securities are related to U.S. government agencies and had a combined fair value of \$560.8 million and a gross unrealized loss of \$24.2 million.

We had no individual realized investment losses of \$10.0 million or greater from the sale of fixed maturity securities during the third quarters or first nine months of 2018 and 2017, nor did we have individual realized investment losses of \$10.0 million or greater from other-than-temporary impairments.

At September 30, 2018, our mortgage/asset-backed securities had an average life of 6.52 years, effective duration of 5.15 years, and a weighted average credit rating of Aaa. The mortgage/asset-backed securities are valued on a monthly basis using valuations supplied by the brokerage firms that are dealers in these securities as well as independent pricing services. One of the risks involved in investing in mortgage/asset-backed securities is the uncertainty of the timing of cash flows from the underlying loans due to prepayment of principal with the possibility of reinvesting the funds in a lower interest rate environment. We use models which incorporate economic variables and possible future interest rate scenarios to predict future prepayment rates. The timing of prepayment cash flows may also cause volatility in our recognition of investment income. We recognize investment income on these securities using a constant effective yield based on projected prepayments of the underlying loans and the estimated economic life of the securities. Actual prepayment experience is reviewed periodically, and effective yields are recalculated when differences arise between prepayments originally projected and the actual prepayments received and currently projected. The effective yield is recalculated on a retrospective basis, and the adjustment is reflected in net investment income.

We have no exposure to subprime mortgages, "Alt-A" loans, or collateralized debt obligations in our investment portfolios. We have not invested in mortgage-backed derivatives, such as interest-only, principal-only, or residuals, where market values can be highly volatile relative to changes in interest rates. The credit quality of our mortgage-backed securities portfolio has not been negatively impacted by the issues in the market concerning subprime mortgage loans. The change in value of our mortgage-backed securities portfolio has moved in line with that of prime agency-backed mortgage-backed securities.

As of September 30, 2018, the amortized cost and fair value of our below-investment-grade fixed maturity securities was \$3,239.8 million and \$3,231.4 million, respectively. Below-investment-grade securities are inherently riskier than investment-grade securities since the risk of default by the issuer, by definition and as exhibited by bond rating, is higher. Also, the

secondary market for certain below-investment-grade issues can be highly illiquid. Additional downgrades may occur, but we do not anticipate any liquidity problems resulting from our investments in below-investment-grade securities, nor do we expect these investments to adversely affect our ability to hold our other investments to maturity.

#### Fixed Maturity Securities - Foreign Exposure

Our investments in issuers in foreign countries are chosen for specific portfolio management purposes, including asset and liability management and portfolio diversification across geographic lines and sectors to minimize non-market risks. In our approach to investing in fixed maturity securities, specific investments within approved countries and industry sectors are evaluated for their market position and specific strengths and potential weaknesses. For each security, we consider the political, legal, and financial environment of the sovereign entity in which an issuer is domiciled and operates. The country of domicile is based on consideration of the issuer's headquarters, in addition to location of the assets and the country in which the majority of sales and earnings are derived. We do not have exposure to foreign currency risk, as the cash flows from these investments are either denominated in currencies or hedged into currencies to match the related liabilities. We continually evaluate our foreign investment risk exposure.

Our monitoring is heightened for investments in certain countries due to our concerns over the current economic and political environments, and we believe these investments are more vulnerable to potential credit problems. At September 30, 2018, we had minimal exposure in those countries and had no direct exposure to financial institutions of those countries.

#### Mortgage Loans

Our mortgage loan portfolio was \$2,222.0 million and \$2,213.2 million on an amortized cost basis at September 30, 2018 and December 31, 2017, respectively. Our mortgage loan portfolio is comprised entirely of commercial mortgage loans. We believe our mortgage loan portfolio is well diversified geographically and among property types. The incidence of problem mortgage loans and foreclosure activity continues to be low. Due to conservative underwriting, we expect the level of problem loans to remain low relative to the industry. We held one impaired mortgage loan at September 30, 2018 with net realizable value of \$3.4 million, net of a valuation allowance of \$0.2 million. We held no impaired mortgage loans at December 31, 2017.

#### Derivative Financial Instruments

We use derivative financial instruments primarily to manage reinvestment, duration, foreign currency, and credit risks. Historically, we have utilized current and forward interest rate swaps and options on forward interest rate swaps and U.S. Treasury rates, current and forward currency swaps, forward treasury locks, currency forward contracts, forward contracts on specific fixed income securities, and credit default swaps. Credit exposure on derivatives is limited to the value of those contracts in a net gain position, including accrued interest receivable less collateral held. At September 30, 2018, we had no credit exposure on derivatives. We held \$16.6 million of cash collateral from our counterparties at September 30, 2018. The carrying value of fixed maturity securities posted as collateral to our counterparties was \$43.6 million at September 30, 2018. We had no cash collateral posted to our counterparties at September 30, 2018. We believe that our credit risk is mitigated by our use of multiple counterparties, all of which have an investment-grade credit rating, and by our use of cross-collateralization agreements.

#### Other

Our exposure to non-current investments, defined as foreclosed real estate and invested assets which are delinquent as to interest and/or principal payments, totaled \$35.8 million and \$32.9 million on a fair value basis at September 30, 2018 and December 31, 2017, respectively.

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For further information see "Investments" in Part I, Item 1 and "Critical Accounting Estimates" and "Investments" in Part II, Item 7 of our annual report on Form 10-K for the year ended December 31, 2017, and Notes 4 and 5 of the "Notes to Consolidated Financial Statements" contained herein in Item 1.

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## Liquidity and Capital Resources

### Overview

Our liquidity requirements are met primarily by cash flows provided from operations, principally in our insurance subsidiaries. Premium and investment income, as well as maturities and sales of invested assets, provide the primary sources of cash. Debt and/or securities offerings provide additional sources of liquidity. Cash is applied to the payment of policy benefits, costs of acquiring new business (principally commissions), operating expenses, and taxes, as well as purchases of new investments.

We have established an investment strategy that we believe will provide for adequate cash flows from operations. We attempt to match our asset cash flows and durations with expected liability cash flows and durations to meet the funding requirements of our business. However, deterioration in the credit market may delay our ability to sell our positions in certain of our fixed maturity securities in a timely manner and adversely impact the price we receive for such securities, which may negatively impact our cash flows. Furthermore, if we experience defaults on securities held in the investment portfolios of our insurance subsidiaries, this will negatively impact statutory capital, which could reduce our insurance subsidiaries' capacity to pay dividends to our holding companies. A reduction in dividends to our holding companies could force us to seek external financing to avoid impairing our ability to pay dividends to our stockholders or meet our debt and other payment obligations.

Our policy benefits are primarily in the form of claim payments, and we have minimal exposure to the policy withdrawal risk associated with deposit products such as individual life policies or annuities. A decrease in demand for our insurance products or an increase in the incidence of new claims or the duration of existing claims could negatively impact our cash flows from operations. However, our historical pattern of benefits paid to revenues is generally consistent, even during cycles of economic downturns, which serves to minimize liquidity risk.

The liquidity requirements of the holding company Unum Group include common stock dividends, interest and debt service, acquisitions, and ongoing investments in our businesses. Unum Group's liquidity requirements are met by assets held by Unum Group and our intermediate holding companies, dividends from primarily our insurance subsidiaries, and issuance of common stock, debt, or other capital securities and borrowings from existing credit facilities, as needed. As of September 30, 2018, Unum Group and our intermediate holding companies held fixed maturity securities, short-term investments, and cash of \$973 million. Fixed maturity securities consisted primarily of corporate bonds with an average maturity date of 6.5 years. Short-term investments consisted primarily of commercial paper. No significant restrictions exist on our ability to use or access funds in any of our U.S. or U.K. intermediate holding companies. As a result of the TCJA, future amounts repatriated from our foreign subsidiaries in the U.K. are eligible for a 100 percent exemption from U.S. income tax but may be subject to tax on foreign currency gain or loss.

As part of our capital deployment strategy, we have in recent years repurchased shares of Unum Group's common stock, as authorized by our board of directors. Our current share repurchase program was approved by our board of directors in May 2018 and authorizes the repurchase of up to \$750 million of common stock through November 2019, with the pace of repurchase activity to depend upon various factors such as the level of available cash, alternative uses for cash, and our stock price. During the first nine months of 2018, we repurchased 4.4 million shares at a cost of approximately \$200 million. The dollar value of shares remaining under the current repurchase program was approximately \$650 million at September 30, 2018. We did not repurchase shares during the third quarter of 2018 due to our ongoing long-term care reserve review, however, we expect to resume share repurchases beginning in the fourth quarter of 2018. See Note 10 of the "Notes to Consolidated Financial Statements" contained herein in Item 1 and "Executive Summary" contained herein in this Item 2 for further information.





## Cash Available from Subsidiaries

Unum Group and certain of its intermediate holding company subsidiaries depend on payments from subsidiaries to pay dividends to stockholders, to pay debt obligations, and/or to pay expenses. These payments by our insurance and non-insurance subsidiaries may take the form of dividends, operating and investment management fees, and/or interest payments on loans from the parent to a subsidiary.

Restrictions under applicable state insurance laws limit the amount of dividends that can be paid to a parent company from its insurance subsidiaries in any 12-month period without prior approval by regulatory authorities. For life insurance companies domiciled in the U.S., that limitation generally equals, depending on the state of domicile, either ten percent of an insurer's statutory surplus with respect to policyholders as of the preceding year end or the statutory net gain from operations, excluding realized investment gains and losses, of the preceding year. The payment of dividends to a parent company from a life insurance subsidiary is generally further limited to the amount of unassigned funds.

Certain of our domestic insurance subsidiaries cede blocks of business to Northwind Reinsurance Company (Northwind Re) and Fairwind Insurance Company (Fairwind), both of which are affiliated captive reinsurance subsidiaries domiciled in the United States with Unum Group as the ultimate parent. The ability of Northwind Re and Fairwind to pay dividends to their respective parent companies will depend on their satisfaction of applicable regulatory requirements and on the performance of the business reinsured by Northwind Re and Fairwind.

The ability of Unum Group and certain of its intermediate holding company subsidiaries to continue to receive dividends from their insurance subsidiaries also depends on additional factors such as RBC ratios and capital adequacy and/or solvency requirements, funding growth objectives at an affiliate level, and maintaining appropriate capital adequacy ratios to support desired ratings. The impacts of the TCJA, in particular the reduction of our admitted deferred tax assets due to the decrease in the U.S. corporate tax rate, have generally reduced our RBC ratios; however, at September 30, 2018, the capital adequacy individual RBC ratios for each of our U.S. insurance subsidiaries, including our captive reinsurers, is above the range that would require state regulatory action. While we intend to maintain aggregate capital levels in our statutory entities consistent with current levels, our year-end 2018 RBC ratios will decline primarily as a result of the higher RBC factors adopted by the NAIC in response to the lower U.S. statutory income tax rate.

Unum Group and/or certain of its intermediate holding company subsidiaries may also receive dividends from our U.K. subsidiaries, the payment of which may be subject to applicable insurance company regulations and capital guidance in the U.K. Unum Limited is subject to the requirements of Solvency II, a European Union (EU) directive, which prescribes capital requirements and risk management standards for the European insurance industry. Our European holding company is also subject to the Solvency II requirements relevant to insurance holding companies, while its subsidiaries (the Unum European Economic Area (EEA) Group), which includes Unum Limited, are subject to group supervision under Solvency II. The Unum EEA Group received approval from the U.K. Prudential Regulation Authority to use its own internal model for calculating regulatory capital and also received approval for certain associated regulatory permissions including transitional relief as the Solvency II capital regime continues to be implemented. There are currently no indications that capital requirements for the Unum EEA Group will change as a result of the U.K. formally commencing the process to leave the EU, but economic conditions may in the near term cause volatility in our solvency ratios.

The payment of dividends to the parent company from our subsidiaries also requires the approval of the individual subsidiary's board of directors.

During 2018, we intend to maintain a level of capital in our U.S. and U.K. insurance subsidiaries above the applicable capital adequacy requirements and minimum solvency margins.

Insurance regulatory restrictions do not limit the amount of dividends available for distribution from non-insurance subsidiaries except where the non-insurance subsidiaries are held directly or indirectly by an insurance subsidiary and only indirectly by Unum Group.

#### Funding for Employee Benefit Plans

During the first nine months of 2018, we made contributions of \$53.1 million and £2.3 million to our U.S. and U.K. defined contribution plans, respectively, and expect to make additional contributions of approximately \$17 million and £1 million during the remainder of 2018. We made a de minimis amount of contributions to our U.S. qualified defined benefit pension plan and no contribution to our U.K. defined benefit pension plan during the first nine months of 2018. We do not expect to

make additional contributions to our U.S. or U.K. qualified defined benefit pension plans during the remainder of 2018. We have met all minimum pension funding requirements set forth by the Employee Retirement Income Security Act. We have estimated our future funding requirements under the Pension Protection Act of 2006 and under applicable U.K. law and do not believe that any future funding requirements will cause a material adverse effect on our liquidity.

#### Debt

Our long-term debt balance at September 30, 2018 was \$2,983.5 million, net of deferred debt issuance costs of \$31.5 million, and consisted primarily of secured and unsecured senior notes and junior subordinated debt securities.

In July 2018, our \$200.0 million 7.00% senior unsecured notes matured.

In May 2018, we issued \$300.0 million of 6.25% junior subordinated notes due 2058. The notes are redeemable at or above par on or after June 15, 2023 and rank equally in the right of payment with our other junior subordinated debt securities.

Northwind Holdings made principal payments on its floating rate, senior secured non-recourse notes of \$45.0 million in the first nine months of 2018.

At September 30, 2018, letters of credit totaling \$2.1 million had been issued from the credit facility, but there were no borrowed amounts outstanding.

There are no significant financial covenants associated with any of our outstanding debt obligations. We continually monitor our compliance with our debt covenants and remain in compliance. We have not observed any current trends that would cause a breach of any debt covenants. See Note 12 of the "Notes to Consolidated Financial Statements" contained herein in Item 1 and "Debt" and Note 8 of the "Notes to Consolidated Financial Statements" contained in Part II, Items 7 and 8, respectively, of our annual report on Form 10-K for the year ended December 31, 2017 for further discussion.

#### Commitments

At September 30, 2018, we had unfunded unconditional commitments of \$3.7 million to fund tax credit partnership investments, and \$16.9 million to fund the purchase of transferable state tax credits. These commitments are recognized as liabilities in our consolidated balance sheets, with a corresponding recognition of other long-term investments and other assets, respectively. In addition, we had commitments of \$115.1 million to fund certain investments in private placement fixed maturity securities, \$351.6 million to fund certain private equity partnerships, and \$47.3 million to fund certain commercial mortgage loans, which may or may not be funded.

With respect to our commitments and off-balance sheet arrangements, see the discussion under "Commitments" in Part II, Item 7 of our annual report on Form 10-K for the year ended December 31, 2017. During the first nine months of 2018, there were no substantive changes in our commitments, contractual obligations, or other off-balance sheet arrangements other than the changes noted herein.

#### Transfers of Financial Assets

Our investment policy permits us to lend fixed maturity securities to unaffiliated financial institutions in short-term securities lending agreements, which increases our investment income with minimal risk. We account for all of our securities lending agreements and repurchase agreements as secured borrowings. We had \$2.1 million of securities lending agreements outstanding at September 30, 2018 which were collateralized by cash and reported as payables for

collateral on investments in our consolidated balance sheets. The cash received as collateral was reinvested in short-term investments. The average balance during the first nine months of 2018 was \$16.2 million, and the maximum amount outstanding at any month end was \$29.9 million. In addition, at September 30, 2018, we had \$187.6 million of off-balance sheet securities lending agreements which were collateralized by securities that we were neither permitted to sell nor control. The average balance of these off-balance sheet transactions during the first nine months of 2018 was \$127.6 million, and the maximum amount outstanding at any month end was \$209.9 million.

We had no repurchase agreements outstanding at September 30, 2018, nor did we utilize any repurchase agreements during the first nine months of 2018. Our use of repurchase agreements and securities lending agreements can fluctuate during any given period and will depend on our liquidity position, the availability of long-term investments that meet our purchasing criteria, and our general business needs.

Certain of our U.S. insurance subsidiaries are members of regional Federal Home Loan Banks (FHLB). As of September 30, 2018, we owned \$32.1 million of FHLB common stock and had obtained \$219.5 million in advances from the regional FHLBs for the purpose of purchasing fixed maturity securities.

See Note 4 of the "Notes to Consolidated Financial Statements" contained herein in Item 1 for further information.

Consolidated Cash Flows  
(in millions of dollars)

	Nine Months Ended September 30	
	2018	2017
Net Cash Provided by Operating Activities	\$1,083.5	\$876.6
Net Cash Used by Investing Activities	(587.4 )	(388.5 )
Net Cash Used by Financing Activities	(359.3 )	(518.4 )
Net Increase (Decrease) in Cash and Bank Deposits	\$136.8	\$(30.3 )

Operating Cash Flows

Operating cash flows are primarily attributable to the receipt of premium and investment income, offset by payments of claims, commissions, expenses, and income taxes. Premium income growth is dependent not only on new sales, but on policy renewals and growth of existing business, renewal price increases, and persistency. Investment income growth is dependent on the growth in the underlying assets supporting our insurance reserves and capital and on the earned yield. The level of commissions and operating expenses is attributable to the level of sales and the first year acquisition expenses associated with new business as well as the maintenance of existing business. The level of paid claims is affected partially by the growth and aging of the block of business and also by the general economy, as previously discussed in the operating results by segment.

The variance in the change in insurance reserves and liabilities to reconcile net income to net cash provided by operating activities as reported in our consolidated statements of cash flows for the first nine months of 2018 compared to the same prior year period was due primarily to the third quarter of 2018 reserve increase for our long-term care line of business.

Investing Cash Flows

Investing cash inflows consist primarily of the proceeds from the sales and maturities of investments. Investing cash outflows consist primarily of payments for purchases of investments. Our investment strategy is to match the cash flows and durations of our assets with the cash flows and durations of our liabilities to meet the funding requirements of our business. When market opportunities arise, we may sell selected securities and reinvest the proceeds to improve the yield and credit quality of our portfolio. We may at times also sell selected securities and reinvest the proceeds to improve the duration matching of our assets and liabilities and/or re-balance our portfolio. As a result, sales before maturity may vary from period to period. The sale and purchase of short-term investments is influenced by proceeds received from issuance of debt, our securities lending program, and by the amount of cash which is at times held in short-term investments to facilitate the availability of cash to fund the purchase of appropriate long-term investments, repay maturing debt, fund acquisitions, and/or to fund our capital deployment program.

See Note 4 of the "Notes to Consolidated Financial Statements" contained herein in Item 1 for further information.

Financing Cash Flows

Financing cash flows consist primarily of borrowings and repayments of debt, issuance or repurchase of common stock, and dividends paid to stockholders.

In July 2018, our \$200.0 million 7.00% senior unsecured notes matured.

In May 2018, we issued \$300.0 million of 6.25% junior subordinated notes due 2058 and received total proceeds of \$290.7 million.

During each of the first nine months of 2018 and 2017, we made principal payments of \$45.0 million on our senior secured non-recourse notes issued by Northwind Holdings.

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During the second quarter of 2017, we purchased and retired the remaining \$3.4 million of principal on our senior secured floating rate notes acquired through our purchase of Starmount.

Cash used to repurchase shares of Unum Group's common stock during the first nine months of 2018 and 2017 was \$205.8 million and \$307.2 million, respectively, with a portion of the cash used related to the settlement of amounts due on shares purchased in the fourth quarters of 2017 and 2016, respectively. During the first nine months of 2018 and 2017, we paid dividends of \$160.2 million and \$144.1 million, respectively, to holders of Unum Group's common stock.

See Notes 10 and 12 of the "Notes to Consolidated Financial Statements" contained herein in Item 1 and "Debt" contained in this Item 2 for further information.

### Ratings

AM Best, Fitch Ratings (Fitch), Moody's Investors Service (Moody's), and Standard & Poor's Rating Services (S&P) are among the third parties that assign issuer credit ratings to Unum Group and financial strength ratings to our insurance subsidiaries. Issuer credit ratings reflect an agency's opinion of the overall financial capacity of a company to meet its senior debt obligations. Financial strength ratings are specific to each individual insurance subsidiary and reflect each rating agency's view of the overall financial strength (capital levels, earnings, growth, investments, business mix, operating performance, and market position) of the insuring entity and its ability to meet its obligations to policyholders. Both the issuer credit ratings and financial strength ratings incorporate quantitative and qualitative analyses by rating agencies and are routinely reviewed and updated on an ongoing basis.

We compete based in part on the financial strength ratings provided by rating agencies. A downgrade of our financial strength ratings can be expected to adversely affect us and could potentially, among other things, adversely affect our relationships with distributors of our products and services and retention of our sales force, negatively impact persistency and new sales, particularly large case group sales and individual sales, and generally adversely affect our ability to compete. A downgrade in the issuer credit rating assigned to Unum Group can be expected to adversely affect our cost of capital or our ability to raise additional capital.

The table below reflects the outlook as well as the issuer credit ratings for Unum Group and the financial strength ratings for each of our traditional insurance subsidiaries as of the date of this filing.

	AM Best	Fitch	Moody's	S&P
Outlook	Stable	Negative	Stable	Stable
Issuer Credit Ratings	bbb	BBB	Baa2	BBB
Financial Strength Ratings				
Provident Life and Accident Insurance Company	A	A	A2	A
Provident Life and Casualty Insurance Company	A	A		