TCV IV STRATEGIC PARTNERS LP

Form 4

September 16, 2008

FORM 4		OMB A	PPROVAL
1 OI livi 4	UNITED STATES SECURITIES AND EXCHANGE COMMISSION Washington, D.C. 20549	OMB Number:	3235-0287
Check this box if no longer	STATEMENT OF CHANGES IN BENEFICIAL OWNERSHIP OF	Expires:	January 31, 2005
subject to Section 16.	SECURITIES SECURITIES	Estimated a burden hou	9
Form 4 or		response	0.5
Form 5	Filed pursuant to Section 16(a) of the Securities Exchange Act of 1934,		
obligations	Section 17(a) of the Public Utility Holding Company Act of 1935 or Section		
See Instruction	30(h) of the Investment Company Act of 1940		
1(b).			
(Print or Type Respon	ises)		

1. Name and Address of Reporting Person * TECHNOLOGY CROSSOVER MANAGEMENT IV LLC			2. Issuer Name and Ticker or Trading Symbol ELOYALTY CORP [ELOY]	5. Relationship of Reporting Person(s) to Issuer (Check all applicable)		
(Last)	(Last) (First) (Middle)		3. Date of Earliest Transaction	DirectorX 10% Owner Officer (give titleX Other (specify below) May be part of a 13 (g) group		
C/O TECHNOLOGY CROSSOVER VENTURES, 528 RAMONA STREET			(Month/Day/Year) 09/12/2008			
	(Street)		4. If Amendment, Date Original	6. Individual or Joint/Group Filing(Check		
PALO ALTO	O, CA 94301		Filed(Month/Day/Year)	Applicable Line) Form filed by One Reporting Person _X_ Form filed by More than One Reporting		

	Form filed by One Reporting Person
PALO ALTO, CA 94301	_X_ Form filed by More than One Reporting Person

(City)	(State)	Zip) Table	e I - Non-D	erivative S	Securi	ities Ac	quired, Disposed	of, or Beneficial	lly Owned
1.Title of Security (Instr. 3)	2. Transaction Date (Month/Day/Year)	2A. Deemed Execution Date, if any (Month/Day/Year)	3. Transactic Code (Instr. 8)	4. Securi on(A) or D (D) (Instr. 3,	ispose 4 and (A) or	d of	5. Amount of Securities Beneficially Owned Following Reported Transaction(s) (Instr. 3 and 4)	6. Ownership Form: Direct (D) or Indirect (I) (Instr. 4)	7. Nature of Indirect Beneficial Ownership (Instr. 4)
Common Stock	09/12/2008		X	6,391	A	\$ 5.67	33,383	I	TCV IV Strategic Partners, L.P. (2) (1)
Common Stock							6,524	I	TCV III, L.P. (3) (1)
Common Stock							173,418	I	TCV III (Q), L.P. (4) (1)
Common							7,851	I	TCV III

Stock				Strategic Partners, L.P. (5) (1)
Common Stock		1,372	I	TCV III (GP) (6) (1)

Reminder: Report on a separate line for each class of securities beneficially owned directly or indirectly.

Persons who respond to the collection of information contained in this form are not required to respond unless the form displays a currently valid OMB control number.

SEC 1474

(9-02)

Table II - Derivative Securities Acquired, Disposed of, or Beneficially Owned (e.g., puts, calls, warrants, options, convertible securities)

1. Title of Derivative Security (Instr. 3)	2. Conversion or Exercise Price of Derivative Security	3. Transaction Date (Month/Day/Year)	3A. Deemed Execution Date, if any (Month/Day/Year)	4. Transact Code (Instr. 8)	tion Derivative Securities) Acquired (A) or Disposed of (D)		Securities 8) Acquired (A) or Disposed of (D)		6. Date Exerci Expiration Dat (Month/Day/Y	e	7. Title and A Underlying S (Instr. 3 and	Securities
				Code V	(Instr. 3, and 5)	, 4, (D)	Date Exercisable	Expiration Date	Title	Amour or Number of Shares		
Subscription Rights (right	\$ 5.67	09/12/2008		X	6,391		08/14/2008	09/12/2008	Common Stock	6,391		

Reporting Owners

to buy)

Reporting Owner Name / Address		Relationships				
Fr. G. a.	Director	10% Owner	Officer	Other		
TECHNOLOGY CROSSOVER MANAGEMENT IV LLC C/O TECHNOLOGY CROSSOVER VENTURES 528 RAMONA STREET PALO ALTO, CA 94301		X		May be part of a 13 (g) group		
TCV IV STRATEGIC PARTNERS LP C/O TECHNOLOGY CROSSOVER VENTURES 528 RAMONA STREET PALO ALTO, CA 94301		X		May be part of a 13 (g) group		
		\mathbf{v}				

Reporting Owners 2

HOAG JAY C May be part of a 13 (g) C/O TECHNOLOGY CROSSOVER VENTURES group **528 RAMONA STREET** PALO ALTO, CA 94301 KIMBALL RICK C/O TECHNOLOGY CROSSOVER VENTURES May be part of a 13 (g) X **528 RAMONA STREET** group PALO ALTO, CA 94301 TECHNOLOGY CROSSOVER MANAGEMENT III LLC May be part of a 13 (g) C/O TECHNOLOGY CROSSOVER VENTURES group **528 RAMONA STREET** PALO ALTO, CA 94301 TCV III LP C/O TECHNOLOGY CROSSOVER VENTURES May be part of a 13 (g) **528 RAMONA STREET** group PALO ALTO, CA 94301 TCV III Q LP C/O TECHNOLOGY CROSSOVER VENTURES May be part of a 13 (g) **528 RAMONA STREET** group PALO ALTO, CA 94301 TCV III STRATEGIC PARTNERS LP C/O TECHNOLOGY CROSSOVER VENTURES May be part of a 13 (g) **528 RAMONA STREET** group PALO ALTO, CA 94301 TCV III GP C/O TECHNOLOG Y CROSSOVER VENTURES May be part of a 13 (g) **528 RAMONA STREET** group PALO ALTO, CA 94301 **Signatures** Carla S.Newell, authorized signatory for Technology Crossover Management IV, 09/16/2008 L.L.C. **Signature of Reporting Person Date Carla S. Newell, authorized signatory for TCV IV Strategic Partners, L.P. 09/16/2008 **Signature of Reporting Person Date Carla S. Newell, authorized signatory for Jay C. Hoag 09/16/2008 **Signature of Reporting Person Date Carla S. Newell, authorized signatory for Richard H. Kimball 09/16/2008 **Signature of Reporting Person Date Carla S. Newell, authorized signatory for Technology Crossover Management III, 09/16/2008 L.L.C. **Signature of Reporting Person Date

Signatures 3

Carla S. Newell, authorized signatory for TCV III, L.P.

09/16/2008

**Signature of Reporting Person Date

Carla S. Newell, authorized signatory for TCV III (Q), L.P. 09/16/2008

**Signature of Reporting Person Date

Carla S. Newell, authorized signatory for TCV III Strategic Partners, L.P. 09/16/2008

**Signature of Reporting Person Date

Carla S. Newell, authorized signatory for TCV III (GP) 09/16/2008

**Signature of Reporting Person Date

Explanation of Responses:

* If the form is filed by more than one reporting person, see Instruction 4(b)(v).

- ** Intentional misstatements or omissions of facts constitute Federal Criminal Violations. See 18 U.S.C. 1001 and 15 U.S.C. 78ff(a).
- (1) This Form 4 is filed by more than one reporting person and is a joint filing with the Form 4 filed by Henry J. Feinberg and TCV IV, L.P. on September 16, 2008.
- These shares are directly held by TCV IV Strategic Partners, L.P. Jay C. Hoag ("Hoag") and Richard H. Kimball ("Kimball") are managing members of Technology Crossover Management IV, L.L.C. ("TCM IV") which is the general partner of TCV IV Strategic Partners, L.P. Hoag, Kimball and TCM IV may be deemed to own the shares held by TCV IV Strategic Partners, L.P. but Hoag, Kimball and TCM IV disclaim beneficial ownership of such shares except to the extent of their pecuniary interest therein.
- These shares are directly held by TCV III, L.P. Hoag and Kimball are managing members of Technology Crossover Management III,

 L.L.C. ("TCM III") which is the general partner of TCV III, L.P. Hoag, Kimball and TCM III may be deemed to own the shares held by TCV III, L.P. but Hoag, Kimball and TCM III disclaim beneficial ownership of such shares except to the extent of their pecuniary interest therein.
- These shares are directly held by TCV III (Q), L.P. Hoag and Kimball are managing members of TCM III which is the general partner of (4) TCV III (Q), L.P. Hoag, Kimball and TCM III may be deemed to own the shares held by TCV III (Q), L.P. but Hoag, Kimball and TCM III disclaim beneficial ownership of such shares except to the extent of their pecuniary interest therein.
- These shares are directly held by TCV III Strategic Partners, L.P. Hoag and Kimball are managing members of TCM III which is the general partner of TCV III Strategic Partners, L.P. Hoag, Kimball and TCM III may be deemed to own the shares held by TCV III Strategic Partners, L.P. but Hoag, Kimball and TCM III disclaim beneficial ownership of such shares except to the extent of their pecuniary interest therein.
- These shares are directly held by TCV III (GP). Hoag and Kimball are managing members of TCM III which is the general partner of (6) TCV III (GP). Hoag, Kimball and TCM III may be deemed to own the shares held by TCV III (GP) but Hoag, Kimball and TCM III disclaim beneficial ownership of such shares except to the extent of their pecuniary interest therein.

Note: File three copies of this Form, one of which must be manually signed. If space is insufficient, *see* Instruction 6 for procedure. Potential persons who are to respond to the collection of information contained in this form are not required to respond unless the form displays a currently valid OMB number.