

CRAWFORD & CO  
Form 8-K  
February 13, 2012

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UNITED STATES  
SECURITIES AND EXCHANGE COMMISSION  
WASHINGTON, D.C. 20549  
FORM 8-K  
CURRENT REPORT PURSUANT  
TO SECTION 13 OR 15(d) OF THE  
SECURITIES EXCHANGE ACT OF 1934  
Date of Report (Date of earliest event reported): February 13, 2012  
CRAWFORD & COMPANY

(Exact Name of Registrant as Specified in Its Charter)  
Georgia

(State or Other Jurisdiction of Incorporation)

1-10356

58-0506554

(Commission File Number)

(IRS Employer Identification No.)

1001 Summit Blvd., Atlanta, Georgia

30319

(Address of Principal Executive Offices)  
(404) 300-1000

(Zip Code)

(Registrant's Telephone Number, Including Area Code)  
N/A

(Former Name or Former Address, if Changed Since Last Report)

Check the appropriate box below if the Form 8-K filing is intended to simultaneously satisfy the filing obligation of the registrant under any of the following provisions:

- Written communications pursuant to Rule 425 under the Securities Act (17 CFR 230.425)
- Soliciting material pursuant to Rule 14a-12 under the Exchange Act (17 CFR 240.14a-12)
- Pre-commencement communications pursuant to Rule 14d-2(b) under the Exchange Act (17 CFR 240.14d-2(b))
- Pre-commencement communications pursuant to Rule 13e-4(c) under the Exchange Act (17 CFR 240.13e-4(c))

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ITEM 2.02. Results of Operations and Financial Condition

On February 13, 2012, Crawford & Company (the "Company") issued a press release containing information about the Company's financial results for the fourth quarter 2011 and year ended December 31, 2011. A copy of the press release is attached hereto as Exhibit 99.1 and is incorporated herein by this reference. The press release contains non-GAAP financial measures and a reconciliation to the related GAAP measures is included. The Company uses this measure to assess the performance of its operating segments, in accordance with the Financial Accounting Standards Board's Accounting Standards Codification Topic 280, "Segment Reporting."

ITEM 7.01. Regulation FD Disclosure

The Company has made available on the Company's website at [www.crawfordandcompany.com](http://www.crawfordandcompany.com) a presentation designed to enhance the information presented at its quarterly earnings conference call on Monday, February 13, 2012 at 3:00 p.m. Eastern Time. A copy of the presentation is attached hereto as Exhibit 99.2 and is incorporated herein by this reference.

ITEM 9.01. Financial Statements and Exhibits

(c) Exhibits

Exhibit No.	Description
99.1	Press Release dated February 13, 2012

99.2 Fourth Quarter 2011 Earnings Conference Call Presentation

The information contained in this current report on Form 8-K and in the accompanying exhibits shall not be incorporated by reference into any filing of the Company, whether made before or after the date hereof, regardless of any general incorporation language in such filing, unless expressly incorporated by specific reference to such filing. The information, including the exhibits hereto, shall not be deemed to be "filed" for purposes of Section 18 of the Securities Exchange Act of 1934, as amended, or otherwise subject to the liabilities of that section or Sections 11 and 12(a)(2) of the Securities Act of 1933, as amended.

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**SIGNATURES**

Pursuant to the requirements of the Securities and Exchange Act of 1934, the Registrant has duly caused this report to be signed on its behalf by the undersigned hereunto duly authorized.

**CRAWFORD & COMPANY**  
(Registrant)

By: /s/ W. BRUCE SWAIN  
W. Bruce Swain  
Executive Vice President -  
Chief Financial Officer

Dated: February 13, 2012

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Number	Descriptions
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99.2	Fourth Quarter 2011 Earnings Conference Call Presentation