PEGASYSTEMS INC Form 10-Q November 12, 2013 Table of Contents

### UNITED STATES

## SECURITIES AND EXCHANGE COMMISSION

Washington, D.C. 20549

## **FORM 10-Q**

(Mark One)	
x Quarterly Report pursuant to Section 13 or 15(d) of the Secu For the quarterly period ended September 30, 2013	rities Exchange Act of 1934
or	
Transition Report pursuant to Section 13 or 15(d) of the Security For the transition period from to	rities Exchange Act of 1934
Commission File Number: 1	-11859

### PEGASYSTEMS INC.

(Exact name of Registrant as specified in its charter)

Massachusetts 04-2787865

(State or other jurisdiction of

(IRS Employer

incorporation or organization)

Identification No.)

One Rogers Street Cambridge, MA

02142-1209

(Address of principal executive offices)

(Zip Code)

(617) 374-9600

(Registrant s telephone number including area code)

Indicate by check mark whether the Registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the Registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes x No "

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files). Yes x No "

Indicate by check mark whether the Registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, or a smaller reporting company. See the definitions of large accelerated filer, accelerated filer and smaller reporting company in Rule 12b-2 of the Exchange Act.

Large accelerated filer x

Accelerated filer "

Non-accelerated filer "

Smaller reporting company "

(Do not check if smaller reporting company)

Indicate by check mark whether the Registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act). Yes "No x

There were 37,961,290 shares of the Registrant s common stock, \$.01 par value per share, outstanding on November 1, 2013.

### PEGASYSTEMS INC.

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### PEGASYSTEMS INC.

## UNAUDITED CONDENSED CONSOLIDATED BALANCE SHEETS

## (in thousands)

		As of		As of
	Sep	otember 30, 2013	De	cember 31, 2012
ASSETS				
Current assets:				
Cash and cash equivalents	\$	108,827	\$	77,525
Marketable securities		79,618		45,460
Total cash, cash equivalents, and marketable securities		188,445		122,985
Trade accounts receivable, net of allowance of \$772 and \$963		90,583		134,066
Deferred income taxes		10,152		10,202
Income taxes receivable		4,199		6,261
Other current assets		6,929		5,496
Total current assets		300,308		279,010
Property and equipment, net		28,977		30,827
Long-term deferred income taxes		49,693		49,292
Long-term other assets		1,657		1,680
Intangible assets, net		49,910		58,232
Goodwill		20,451		20,451
Total assets	\$	450,996	\$	439,492
LIABILITIES AND STOCKHOLDERS EQUITY				
Current liabilities:				
Accounts payable	\$	2,347	\$	3,330
Accrued expenses		20,741		15,534
Accrued compensation and related expenses		31,925		40,715
Deferred revenue		91,758		95,546
Total current liabilities		146,771		155,125
Income taxes payable		13,748		13,551
Long-term deferred revenue		17,954		18,719
Other long-term liabilities		17,466		15,618
Total liabilities		195,939		203,013

Stockholders equity:

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Preferred stock, 1,000 shares authorized; no shares issued and outstanding		
Common stock, 100,000 shares authorized; 37,989 shares and 37,945		
shares issued and outstanding	380	379
Additional paid-in capital	138,271	138,576
Retained earnings	113,410	94,349
Accumulated other comprehensive income	2,996	3,175
Total stockholders equity	255,057	236,479
Total liabilities and stockholders equity	\$ 450,996	\$ 439,492

See notes to unaudited condensed consolidated financial statements.

### PEGASYSTEMS INC.

## UNAUDITED CONDENSED CONSOLIDATED STATEMENTS OF OPERATIONS

(in thousands, except per share amounts)

	,	Three Mo Septen 2013		Nine End Septen 2013	led		
Revenue:							
Software license	\$	44,802	\$	28,575	\$ 128,217	\$	95,517
Maintenance		37,979		32,317	112,238		97,657
Professional services		39,230		40,765	115,117	-	124,706
Total revenue		122,011		101,657	355,572	3	317,880
Cost of revenue:							
Software license		1,592		1,585	4,751		4,763
Maintenance		3,599		3,745	11,106		11,072
Professional services		32,907		32,335	97,772		103,351
Total cost of revenue		38,098		37,665	113,629	-	119,186
Gross profit		83,913		63,992	241,943		198,694
Operating expenses: Selling and marketing Research and development General and administrative		42,663 19,786 7,130		36,893 19,506 7,192	127,279 59,123 21,203		116,476 57,411 21,171
Acquisition-related costs		545			545		
Total operating expenses		70,124		63,591	208,150	-	195,058
Income from operations		13,789		401	33,793		3,636
Foreign currency transaction gain (loss)		661		438	(1,666)		337
Interest income, net		123		113	376		318
Other expense, net		(1,163)		(920)	(418)		(1,496)
Income before provision for income taxes Provision for income taxes		13,410 4,700		32 363	32,085 9,603		2,795 1,336
Net income (loss)	\$	8,710	\$	(331)	\$ 22,482	\$	1,459
Earnings (loss) per share:							
Basic	\$	0.23	\$	(0.01)	\$ 0.59	\$	0.04

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Diluted	\$ 0.22	\$ (0.01)	\$ 0.58	\$ 0.04
Weighted-average number of common shares outstanding				
Basic	37,955	37,881	37,950	37,834
Diluted	39,079	37,881	38,872	38,897
Cash dividends declared per share	\$ 0.03	\$ 0.03	\$ 0.09	\$ 0.09

See notes to unaudited condensed consolidated financial statements.

### PEGASYSTEMS INC.

## UNAUDITED CONDENSED CONSOLIDATED STATEMENTS OF COMPREHENSIVE INCOME

(in thousands)

	T	hree Mont Septemb			N	Nine Mont Septemb	 
		2013	,	2012		2013	2012
Net income (loss)	\$	8,710	\$	(331)	\$	22,482	\$ 1,459
Other comprehensive income (loss):							
Unrealized gain (loss) on securities, net of tax		113		33		(32)	80
Foreign currency translation adjustments		2,340		1,315		(147)	1,248
Total other comprehensive income (loss)		2,453		1,348		(179)	1,328
Comprehensive income	\$	11,163	\$	1,017	\$	22,303	\$ 2,787

See notes to unaudited condensed consolidated financial statements.

## PEGASYSTEMS INC.

## UNAUDITED CONDENSED CONSOLIDATED STATEMENTS OF CASH FLOWS

(in thousands)

Nine Months Ended September 30, 2013 2012

Operating activities:		
Net income	\$ 22,482	\$ 1,459
Adjustments to reconcile net income to cash provided by operating activities:		
Excess tax benefits from exercise or vesting of equity awards	(2,670)	(3,161)
Deferred income taxes	(537)	(511)
Depreciation and amortization	14,173	13,986
Stock-based compensation expense	9,713	8,622
Foreign currency transaction loss (gain)	1,666	(337)
Other non-cash items	2,736	4,021
Change in operating assets and liabilities:		
Trade accounts receivable	42,611	18,938
Income taxes receivable and other current assets	2,599	(1,468)
Accounts payable and accrued expenses	(5,762)	(20,491)
Deferred revenue	(3,836)	2,747
Other long-term assets and liabilities	260	5,279
Cash provided by operating activities	83,435	29,084
Investing activities:		
Purchase of marketable securities	(56,645)	(13,336)
Matured and called marketable securities	21,129	18,465
Investment in property and equipment	(4,158)	(21,875)
Cash used in investing activities	(39,674)	(16,746)
Financing activities:		
Issuance of common stock for share-based compensation plans	970	753
Excess tax benefits from exercise or vesting of equity awards	2,670	3,161
Dividend payments to shareholders	(2,281)	(3,404)
Common stock repurchases for tax withholdings for net settlement of equity awards	(4,123)	(3,650)
Common stock repurchases under share repurchase programs	(9,178)	(3,910)
Cash used in financing activities	(11,942)	(7,050)
Effect of exchange rate on cash and cash equivalents	(517)	596

Net increase in cash and cash equivalents	31,302	5,884
Cash and cash equivalents, beginning of period	77,525	60,353
Cash and cash equivalents, end of period	\$ 108,827 \$	66,237

See notes to unaudited condensed consolidated financial statements.

#### PEGASYSTEMS INC.

#### NOTES TO UNAUDITED CONDENSED CONSOLIDATED FINANCIAL STATEMENTS

#### 1. ACCOUNTING POLICIES

#### Basis of Presentation

Pegasystems Inc. (together with its subsidiaries, the Company ) has prepared the accompanying unaudited condensed consolidated financial statements pursuant to the rules and regulations of the U.S. Securities and Exchange Commission (SEC) regarding interim financial reporting. Accordingly, they do not include all of the information and footnotes required by accounting principles generally accepted in the United States of America (U.S.) for complete financial statements and should be read in conjunction with the Company s audited financial statements included in the Annual Report on Form 10-K for the year ended December 31, 2012.

In the opinion of management, the Company has prepared the accompanying unaudited condensed consolidated financial statements on the same basis as its audited financial statements, and these financial statements include all adjustments, consisting only of normal recurring adjustments, necessary for a fair presentation of the results of the interim periods presented. The operating results for the interim periods presented are not necessarily indicative of the results expected for the full year 2013.

#### Acquisition-related costs

Acquisition-related costs are expensed as incurred and include costs to affect an impending or completed acquisition and direct and incremental costs associated with an acquisition. During the third quarter of 2013, acquisition-related costs of \$0.5 million were primarily legal and advisory fees and due diligence costs associated with the Company s acquisition of Antenna Software, Inc. ( Antenna ). See Note 12 Subsequent Event .

#### 2. MARKETABLE SECURITIES

(in thousands)			September	r 30, 2013		
	Aı	mortized Cost	Unrealized Gains	Unrealized Losses	Fa	ir Value
Municipal bonds	\$	47,325	60	(28)	\$	47,357
Corporate bonds		29,776	56	(9)		29,823
Certificates of deposit		2,442	1	(5)		2,438
	\$	79,543	117	(42)	\$	79,618
(in thousands)			December	31, 2012		
	Aı	mortized Cost	Unrealized Gains	Unrealized Losses	Fa	ir Value

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Municipal bonds Corporate bonds	\$ 30,488 14,853	48 83	(10) (2)	\$ 30,526 14,934
	\$ 45,341	131	(12)	\$ 45,460

The Company considers debt securities with maturities of three months or less from the purchase date to be cash equivalents. Interest is recorded when earned. All of the Company s investments are classified as available-for-sale and are carried at fair value with unrealized gains and losses recorded as a component of accumulated other comprehensive income, net of related income taxes.

As of September 30, 2013, remaining maturities of marketable debt securities ranged from October 2013 to February 2016, with a weighted-average remaining maturity of approximately 14 months.

#### 3. DERIVATIVE INSTRUMENTS

The Company uses foreign currency forward contracts (forward contracts) to manage its exposure to changes in foreign currency denominated accounts receivable, intercompany payables and cash primarily held by the U.S. operating company. The Company has been primarily exposed to the fluctuation in the British pound and Euro relative to the U.S. dollar. More recently, the Company has experienced increased levels of exposure to the Australian dollar and Indian rupee, for which it began to use forward contracts in the third quarter of 2013.

The forward contracts utilized by the Company are not designated as hedging instruments and as a result, the Company records the fair value of these contracts at the end of each reporting period in its consolidated balance sheet as other current assets for unrealized gains and accrued expenses for unrealized losses, with any fluctuations in the value of these contracts recognized in other expense, net, in its consolidated statement of operations. These forward contracts have 90 day terms or less.

As of September 30, 2013 and December 31, 2012, the Company did not have any forward contracts outstanding.

During the third quarter and first nine months of 2013 and 2012, the Company entered into forward contracts with notional values as follows:

#### **Notional Amount**

		Three Mor Septem			Nine Mor Septer	nths En		
Foreign currency (in thousands)		2013		2012		2013		2012
Euro		28,500		21,700		61,000		48,900
British pound	£	26,000	£	16,000	£	59,500	£	39,000
Australian dollar	A\$	15,500	A\$		A\$	15,500	A\$	
Indian rupee	Rs	460,000	Rs		Rs	460,000	Rs	

During the third quarter and first nine months of 2013 and 2012, the total change in the fair value of the Company s forward contracts recorded in other expense, net, was as follows:

#### Change in Fair Value in USD

	Three Months Ended September 30,					Nine Months Ended September 30,			
(in thousands)		2013		2012		2013		2012	
Loss included in other expense, net	\$	(1,173)	\$	(926)	\$	(430)	\$	(1,522)	

#### 4. FAIR VALUE MEASUREMENTS

### Assets Measured at Fair Value on a Recurring Basis

Fair value is an exit price, representing the amount that would be received from the sale of an asset or paid to transfer a liability in an orderly transaction between market participants based on assumptions that market participants would use in pricing an asset or liability. As a basis for classifying the fair value measurements, a three-tier fair value hierarchy, which classifies the fair value measurements based on the inputs used in measuring fair value, was established as follows: (Level 1) observable inputs such as quoted prices in active markets for identical assets or liabilities; (Level 2) significant other observable inputs that are observable either directly or indirectly; and (Level 3) significant unobservable inputs in which there is little or no market data, which requires the Company to develop its own assumptions. This hierarchy requires the Company to use observable market data, when available, and to minimize the use of unobservable inputs when determining fair value. On a recurring basis, the Company records its marketable securities at fair value.

The Company s investments are classified within Level 1 and Level 2 of the fair value hierarchy. The Company s investments classified within Level 1 of the fair value hierarchy are valued using quoted market prices. The Company s investments classified within Level 2 of the fair value hierarchy are valued based on matrix pricing compiled by third party pricing vendors, using observable market inputs such as interest rates, yield curves, and credit risk.

The fair value hierarchy of the Company s cash equivalents and marketable securities at fair value is as follows:

(in thousands)	-	mber 30,	Quo in M Ident	alue Measure Date U ted Prices Active Iarkets for ical Assets evel 1)	Using Sig Ob	at Reporti gnificant Other servable Inputs Level 2)	
Money market funds	\$	\$ 3,070		3,070	\$		
Marketable securities:  Municipal bonds Corporate bonds	\$	47,357 29,823	\$	13,289 29,823	\$	34,068	
Certificates of deposit		2,438				2,438	
Total marketable securities	\$	79,618	\$	43,112	\$	36,506	
			Fair Value Measurements at Repor Date Using				
(in thousands)	Decei	mber 31,	Quo	ted Prices	Significant		

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	2012	M Identi	Active arkets for ical Assets evel 1)	Ob I	Other servable inputs Level 2)
Money market funds	\$ 2,873	\$	2,873	\$	
Marketable securities:					
Municipal bonds	\$ 30,526	\$	11,966	\$	18,560
Corporate bonds	14,934		14,934		
Total marketable securities	\$ 45,460	\$	26,900	\$	18,560

### Assets Measured at Fair Value on a Nonrecurring Basis

Assets recorded at fair value on a nonrecurring basis, such as property and equipment, and intangible assets, are recognized at fair value when they are impaired. During the first nine months of 2013 and 2012, the Company did not recognize any impairments on its assets measured at fair value on a nonrecurring basis.

### 5. TRADE ACCOUNTS RECEIVABLE, NET OF ALLOWANCE

(in thousands)	-	mber 30, 2013	De	ecember 31, 2012
Trade accounts receivable	\$	58,037	\$	112,106
Unbilled trade accounts receivable		33,318		22,923
Total accounts receivable		91,355		135,029
Allowance for sales credit memos		(772)		(963)
	\$	90,583	\$	134,066

Unbilled trade accounts receivable relate to services earned under time and material arrangements, and maintenance and license arrangements that had not been invoiced as of September 30, 2013 and December 31, 2012, respectively.

### 6. GOODWILL AND OTHER INTANGIBLE ASSETS

There were no changes in the carrying amount of goodwill during the first nine months of 2013.

Intangible assets are recorded at cost and are amortized using the straight-line method over their estimated useful lives.

(in thousands)	Range of Useful Lives	Cost	ccumulated mortization	N	et Book Value
As of September 30, 2013					
Customer related intangibles	9 years \$	44,355	\$ (16,838)	\$	27,517
Technology	4-9 years	43,446	(21,053)		22,393
Other intangibles	1-5 years	2,238	(2,238)		
Total	\$	90,039	\$ (40,129)	\$	49,910

		Accumulated Cost Amortization			Net Book Value	
As of December 31, 2012						
Customer related intangibles	9 years	\$ 44,355	\$	(13,142)	\$	31,213
Technology	4-9 years	43,446		(16,431)		27,015
Other intangibles	1-5 years	2,238		(2,234)		4
Total		\$ 90,039	\$	(31,807)	\$	58,232

For the third quarter and first nine months of 2013 and 2012, amortization of intangibles was reflected in the Company s unaudited condensed consolidated statements of operations as follows:

	Three Mo Septer		Nine Months Ended September 30,			
(in thousands)	2013	2012		2013		2012
Cost of software license	\$ 1,540	\$ 1,541	\$	4,622	\$	4,649
Selling and marketing	1,232	1,232		3,696		3,696
General and administrative		5		4		15
Total amortization expense	\$ 2,772	\$ 2,778	\$	8,322	\$	8,360

Amortization of intangibles is estimated to be recorded over their remaining useful lives as follows:

(in thousands) September 30, 2013	est: amo	uture imated rtization spense
Remainder of 2013	\$	2,773
2014		9,489
2015		8,688
2016		8,688
2017		8,688
2018 & thereafter		11,584
	\$	49,910

### 7. ACCRUED EXPENSES

(in thousands)	September 30, 2013		Dec	ember 31, 2012
Partner commissions	\$	4,349	\$	1,723
Other taxes		3,120		2,711
Employee reimbursable expenses		2,255		879
Dividends payable		1,140		
Professional services contractor fees		1,660		602
Self-insurance health and dental claims		977		1,707
Professional fees		930		811
Short-term deferred rent		783		1,111
Foreign income taxes payable		649		1,167
Acquisition-related costs		482		
Restructuring		113		441
Other		4,283		4,382
	\$	20,741	\$	15,534

## 8. DEFERRED REVENUE

(in thousands)	September 30, 2013	December 31, 2012
Software license	\$ 17,206	\$ 24,303
Maintenance	63,342	62,144
Professional services and other	11,210	9,099

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Current deferred revenue	91,758	95,546
Software license	16,690	15,407
Maintenance and professional services	1,264	3,312
Long-term deferred revenue	17,954	18,719
	\$ 109,712	\$ 114,265

#### 9. STOCK-BASED COMPENSATION

For the third quarter and first nine months of 2013 and 2012, stock-based compensation expense was reflected in the Company s unaudited condensed consolidated statements of operations as follows:

	Three Months Ended September 30,					Nine Mo Septem	 
(in thousands)		2013		2012		2013	2012
Cost of services	\$	947	\$	849	\$	3,134	\$ 2,710
Operating expenses		2,053		1,935		6,579	5,912
Total stock-based compensation before tax	\$	3,000	\$	2,784	\$	9,713	\$ 8,622
Income tax benefit		(893)		(915)		(2,941)	(2,781)

During the first nine months of 2013, the Company issued approximately 344,000 shares to its employees and 14,000 shares to its non-employee directors under the Company share-based compensation plans.

During the first nine months of 2013, the Company granted approximately 114,000 restricted stock units ( RSUs ) with a total fair value of approximately \$3.3 million. Approximately 59,000 RSUs were issued in connection with the election by employees to receive 50% of their 2013 target incentive compensation under the Company s Corporate Incentive Compensation Plan (the CICP ) in the form of RSUs instead of cash. Stock-based compensation of approximately \$1.7 million associated with this RSU grant will be recognized over a one-year period beginning on the grant date.

As of September 30, 2013, the Company had approximately \$12.2 million of unrecognized stock-based compensation expense, net of estimated forfeitures, related to all unvested RSUs and unvested stock options that is expected to be recognized over a weighted-average period of 2.1 years.

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### 10. EARNINGS PER SHARE

Basic earnings per share is computed using the weighted-average number of common shares outstanding during the applicable period. Diluted earnings per share is computed using the weighted-average number of common shares outstanding during the applicable period, plus the dilutive effect of outstanding options, RSUs, and warrants, using the treasury stock method and the average market price of the Company s common stock during the applicable period. Certain shares related to some of the Company s outstanding stock options and RSUs were excluded from the computation of diluted earnings per share because they were antidilutive in the periods presented, but could be dilutive in the future.

		Septe	 •		Nine Mo Septe	r 30,
(in thousands, except per share amounts)	20	13	2012	- 4	2013	2012
Basic						
Net income (loss)	\$ 8	3,710	\$ (331)	\$ 2	22,482	\$ 1,459
Weighted-average common shares outstanding	37	,955	37,881	3	37,950	37,834
Earnings (loss) per share, basic	\$	0.23	\$ (0.01)	\$	0.59	\$ 0.04
Diluted						
Net income (loss)	\$ 8	3,710	\$ (331)	\$ 2	22,482	\$ 1,459
Weighted-average common shares outstanding, basic Weighted-average effect of dilutive securities:	37	,955	37,881	3	37,950	37,834
Stock options and warrants		913			729	817
RSUs		211			193	246
Effect of assumed exercise of stock options, warrants and						
RSUs	1	,124			922	1,063
Weighted-average common shares outstanding, diluted	39	,079	37,881	3	38,872	38,897
Earnings (loss) per share, diluted	\$	0.22	\$ (0.01)	\$	0.58	\$ 0.04
Outstanding options and RSUs excluded as impact would be antidilutive		33	1,865		146	55

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### 11. GEOGRAPHIC INFORMATION AND MAJOR CLIENTS

The Company develops and licenses its rules-based software solutions and provides professional and cloud services, maintenance, and training related to its software. The Company derives substantially all of its revenue from the sale and support of one group of similar products and services—software that provides business process solutions in the enterprise applications market. To assess performance, the Company—s chief operating decision maker primarily reviews financial information on a consolidated basis. Therefore, the Company has determined it operates in one segment—Business Process Solutions.

The Company s international revenue is from sales to clients based outside of the U.S. The Company derived its revenue from the following geographic areas:

	,	Three Mo Septer	 		Ni	ne Month Septembe	 	
(Dollars in								
thousands)	2013		2012		2013		2012	
U.S.	\$ 59,034	49%	\$ 56,475	56%	\$ 189,489	53%	\$ 173,406	55%
United								
Kingdom	22,115	18%	18,862	18%	58,782	17%	55,329	17%
Europe,								
other	24,748	20%	12,836	13%	66,012	18%	45,051	14%
Other	16,114	13%	13,484	13%	41,289	12%	44,094	14%
	\$ 122,011	100%	\$ 101,657	100%	\$ 355,572	100%	\$ 317,880	100%

Clients accounting for 10% or more of the Company s total revenue or outstanding trade receivables, net, were as follows:

	Three Mo	onths	Ended		Nine Mor	nths Ended			
	Septe	mber	30,		Septen	ıber	30,		
(Dollars in thousands)	2013		2012	2	2013		2012		
Total revenue	\$ 122,011	\$	101,657	\$ 3	355,572	\$	317,880		
Client A	10%		%		%	%			

		As of		As of
	Sept	ember 30,	Dec	ember 31,
(Dollars in thousands)		2013		2012
Trade receivables, net of allowance	\$	90,583	\$	134,066

Client A 13% 10%

## 12. SUBSEQUENT EVENT

On October 9, 2013, the Company acquired Antenna, a leading provider of mobile application development platforms. The Company acquired all of the outstanding capital stock of Antenna in a merger for \$26.3 million in cash. The Company is in the process of preparing an allocation of the purchase price to the fair value of assets acquired and liabilities assumed, but currently expects that a substantial portion of the Antenna purchase price will ultimately be allocated to intangible assets, and that such assets are likely to include acquired core technology, customer related assets and goodwill. During the third quarter of 2013, the Company incurred direct and incremental expenses associated with the transaction of \$0.5 million and expects to incur an additional estimated \$2.2 million of such expenses that are primarily professional fees to affect the acquisition.

The Company believes the acquisition will offer its collective clients faster time-to-market and increased flexibility in end-to-end mobile application development, powerful device management and cloud-based mobile Backend-as-a-Service.

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#### Item 2. Management s Discussion and Analysis of Financial Condition and Results of Operations

#### **Forward-Looking Statements**

This Quarterly Report on Form 10-Q contains or incorporates forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995. These statements include, but are not limited to, statements about our future financial performance and business plans, the adequacy of our liquidity and capital resources, the continued payment of quarterly dividends by the Company, and the timing of recognizing revenue under existing term license agreements. These forward-looking statements are based on current expectations, estimates, forecasts and projections about the industry and markets in which we operate and management s beliefs and assumptions. In addition, other written or oral statements that constitute forward-looking statements may be made by us or on our behalf. Words such estimate, anticipate, intend, plan, believe, could, may, target, project, or variations of s similar expressions are intended to identify such forward-looking statements. These statements are not guarantees of future performance and involve certain risks, uncertainties and assumptions that are difficult to predict. Important factors that could cause actual future activities and results to differ include, among others, variation in demand for our products and services and the difficulty in predicting the completion of product acceptance and other factors affecting the timing of license revenue recognition, the ongoing uncertainty and volatility in the global financial markets, the ongoing consolidation in the financial services and healthcare markets, reliance on third party relationships, the potential loss of vendor specific objective evidence for our professional services, and management of the Company s growth. These risks are described more completely in Item 1A of Part I of our Annual Report on Form 10-K for the year ended December 31, 2012 and in Item 1A of Part II of this Quarterly Report on Form 10-Q. We do not intend to update publicly any forward-looking statements, whether as a result of new information, future events or otherwise.

#### **Business overview**

We develop, market, license, and support software, which allows organizations to build, deploy, and change enterprise applications easily and quickly. Our unified software platform enables our clients to build enterprise applications in a fraction of the time it would take with competitive disjointed architectures, by directly capturing business objectives, automating programming, and automating work. We also provide consulting services, cloud service offerings, maintenance, and training related to our software.

We focus our sales efforts on target accounts, which are large companies or divisions within companies and typically leaders in their industry. Our strategy is to sell a series of licenses that are focused on a specific purpose or area of operations, rather than to sell a large enterprise license.

Our license revenue is primarily derived from sales of our PegaRULES Process Commander ® ( PRPC ) software and related solution frameworks. PRPC is a comprehensive platform for building and managing Business Process Management ( BPM ) applications that unifies business rules and business processes. Our solution frameworks, built on the capabilities of PRPC, are purpose or industry-specific collections of best practice functionality, which allow organizations to quickly implement new client-facing practices and processes, bring new offerings to market, and provide customized or specialized processing. Our products are simpler, easier to use and often result in shorter implementation periods than competitive enterprise software products. PRPC and related solution frameworks can be used by a broad range of clients across markets including financial services, insurance, healthcare, communications, life sciences, energy and government.

Our solution frameworks products include customer relationship management ( CRM ) software, which enables unified predictive decisioning and analytics and optimizes the overall customer experience. Our decision management products and capabilities are designed to manage processes so that all actions optimize the outcome based on business

objectives. We continue to invest in the development of new products and intend to remain a leader in BPM, CRM, and decision management.

We also offer Pega Cloud, a service offering that allows our clients to immediately build, test, and deploy their Pega applications in a secure cloud environment while minimizing their infrastructure and hardware costs. Revenue from our Pega Cloud offering is included in consulting services revenue.

We offer training for our staff, clients, and partners at our regional training facilities, at third party facilities, and at client sites. We also offer training online through Pega Academy, which provides an alternative way to learn our software in a virtual environment quickly and easily. We believe that this online training will continue to expand the number of trained experts at a faster pace.

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On October 9, 2013, we acquired Antenna Software, Inc. ( Antenna ), a leading provider of mobile application development platforms for \$26.3 million in cash. We believe the acquisition will offer our collective clients faster time-to-market and increased flexibility in end-to-end mobile application development, powerful device management and cloud-based mobile Backend-as-a-Service.

#### **Critical accounting policies**

Management s Discussion and Analysis of Financial Condition and Results of Operations is based upon the condensed consolidated financial statements, which have been prepared in accordance with accounting principles generally accepted in the United States of America (U.S. GAAP) and the rules and regulations of the SEC for interim financial reporting. The preparation of these financial statements requires us to make estimates and judgments that affect the reported amounts of assets, liabilities, revenues and expenses, and related disclosure of contingent assets and liabilities. We base our estimates and judgments on historical experience, knowledge of current conditions, and beliefs of what could occur in the future given available information.

There have been no changes in our critical accounting policies as disclosed in our Annual Report on Form 10-K for the year ended December 31, 2012. For more information regarding our critical accounting policies, we encourage you to read the discussion contained in Item 7 under the heading Critical Accounting Policies, Significant Judgments and Estimates and Note 2 Significant Accounting Policies included in the notes to the Consolidated Financial Statements contained in our Annual Report on Form 10-K for the year ended December 31, 2012.

#### **Results of Operations**

						Increa	ase						Incre	ase
	]	Three Moi Septem							Nine Mon Septem					
(Dollars in thousands)		2013		2012					2013		2012			
Total revenue	\$	122,011	\$	101,657	\$	20,354	20%	\$	355,572	\$	317,880	\$	37,692	12%
Gross profit	\$	83,913	\$	63,992	\$	19,921	31%	\$	241,943	\$	198,694	\$	43,249	22%
Total operating expenses	\$	70,124	\$	63,591	\$	6,533	10%	\$	208,150	\$	195,058	\$	13,092	7%
Income from operations	\$	13,789	\$	401	\$	13,388	n/m	\$	33,793	\$	3,636	\$	30,157	829%
Income before provision for	ф	12.410	Ф	22	Ф	12.270	,	φ	22.005	Ф	2.705	φ	20.200	,
income taxes n/m - not meanin	\$ loful	13,410	\$	32	\$	13,378	n/m	\$	32,085	\$	2,795	\$	29,290	n/m

#### Revenue

Three Months Ended	Increase (Decrease)	Nine Months Ended	Increase (Decrease)
September 30,	(= ====================================	September 30,	(=)

llars in sands)	2013		2012				2013		2012	ć		
nse nue												
etual ises	\$ 28,971	65%	\$ 16,999	60%	\$ 11,972		\$ 79,978	62%	\$ 50,448	53%	\$ 29,530	
n 1ses	14,077	31%	9,742	34%	4,335		42,987	34%	32,650	34%	10,337	
scription	1,754	4%	1,834	6%	(80)		5,252	4%	12,419	13%	(7,167)	
l license nue	44,802	100%	\$ 28,575	100%	\$ 16,227	57%	\$ 128,217	100%	\$ 95,517	100%	\$ 32,700	34

The aggregate value of new license arrangements executed during the third quarter of 2013 nearly doubled as compared to the third quarter of 2012 due to a higher average value of license arrangements executed in the third quarter of 2013. The aggregate value of new license arrangements executed during the first nine months of 2013 was higher than in the same period in 2012 due to both a larger number and higher average value of license arrangements executed in the first nine months of 2013. The aggregate value of new license arrangements executed fluctuates quarter to quarter. During the first nine months of 2013 and 2012, approximately 72% and 68%, respectively, of the value of new license arrangements were executed with existing clients.

The mix between perpetual and term license arrangements executed in a particular period varies based on client needs. A change in the mix between perpetual and term license arrangements executed may cause our revenues to vary materially from period to period. A higher proportion of term license arrangements executed would result in more license revenue being recognized over longer periods as payments become due or earlier if prepaid. However, some of our perpetual license arrangements include extended payment terms or additional rights of use, which also result in the recognition of revenue over longer periods.

The increase in perpetual license revenue during the third quarter of 2013 compared to the same period in 2012 was primarily due to larger value perpetual arrangements executed during the third quarter of 2013 than in the third quarter of 2012. The increase in perpetual license revenue during the first nine months of 2013 compared to the same period in 2012 was primarily due to higher value perpetual arrangements executed during the first nine months of 2013 and the fourth quarter of 2012 than during the first nine months of 2012 and the fourth quarter of 2011.

The increases in term license revenue were primarily due to revenue recognized on term license arrangements executed in 2012 and 2011. The aggregate value of payments due under noncancellable term licenses grew to \$203.6 million as of September 30, 2013 compared to \$155.9 million as of September 30, 2012. We expect to recognize \$16 million of the \$203.6 million as revenue during the remainder of 2013 in addition to new term license agreements we may complete or prepayments we may receive from existing term license agreements. See the table of future cash receipts on page 22.

Subscription revenue primarily consists of the ratable recognition of license, maintenance and bundled services revenue on perpetual license arrangements that include a right to unspecified future products. Subscription revenue does not include revenue from our Pega Cloud offerings, which is included in consulting services. The timing of scheduled payments under client arrangements may limit the amount of revenue recognized in a reporting period. Consequently, our subscription revenue may vary quarter to quarter. The decrease in subscription revenue during the first nine months of 2013 compared to the same period in 2012 was primarily due to revenue recognized in the second quarter of 2012 for a large payment that became due.

		nths Ended nber 30,	Incre	ase	- ,	ths Ended iber 30,	Incre	ease
(Dollars in thousands)	2013	2012			2013	2012		
Maintenance revenue								
Maintenance	\$ 37,979	\$ 32,317	\$ 5,662	18%	\$ 112,238	\$ 97,657	\$ 14,581	15%

The increases in maintenance revenue were primarily due to the growth in the aggregate value of the installed base of our software.

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	Tì	hree Mon Septem	nths Ended aber 30,		(Decrea	ase)		ine Montl Septemb			(Decrea	ase)
lars in sands)	2013		2012				2013		2012			
essional ices nue												
sulting	\$ 38,097 1,133	97% 3%	\$ 39,549 1,216	97% 3%	\$ (1,452) (83)	(4)% (7)%	\$ 111,272 3,845	97% 3%	\$ 119,825 4,881	96% 4%	\$ (8,553) (1,036)	(7 (21
l essional	\$ 39,230	100%	\$ 40,765	100%	\$ (1,535)	(4)%	\$ 115,117	100%	\$ 124,706	100%	\$ (9,589)	(8

Consulting services includes revenue from our Pega Cloud offerings. The decreases in consulting services revenue were primarily the result of more clients becoming enabled and our partners leading more implementation projects. If this trend continues, our consulting services revenue may continue to decrease in future periods. The decrease in our training revenue during the first nine months of 2013 compared to the same period in 2012 was primarily due to the increased adoption of our Pega Academy self-service online training by our partners, which has a lower average price per student.

#### Gross profit

	1	Three Mor Septem		In	crease (D	ecrease)	)	Nine Mor Septen		In	crease (D	ecrease)
(Dollars in thousands)		2013	2012					2013	2012			
Gross Profit												
Software license	\$	43,210	\$ 26,990	\$	16,220	60%	\$	123,466	\$ 90,754	\$	32,712	36%
Maintenance		34,380	28,572		5,808	20%		101,132	86,585		14,547	17%
Professional services		6,323	8,430		(2,107)	(25)%		17,345	21,355		(4,010)	(19)%
Total gross profit	\$	83,913	\$ 63,992	\$	19,921	31%	\$	241,943	\$ 198,694	\$	43,249	22%
Total gross profit %		69%	63%					68%	63%			
Software license gross		0.69	0.464					0.68	050			
profit %		96%	94%					96%	95%			
Maintenance gross profit %		91%	88%					90%	89%			
Professional services gross profit %		16%	21%					15%	17%			
0-1-5 P-0-1-0		1070	= 1 /0					10 /0	2.70			

The increases in gross profit were primarily due to increases in license and maintenance revenue.

The decreases in professional services gross profit percent were primarily due to lower consulting revenues, costs incurred on several projects for which the corresponding revenue will be recognized in future periods as revenue recognition criteria had not been met, and an increase in employee incentive expenses.

#### Operating expenses

(Dollars in thousands)	ı	Three Mo Septen 2013	 	Incre	ease	Nine Mon Septen 2013	 	Increas	e
Selling and marketing									
Selling and marketing	\$	42,663	\$ 36,893	\$ 5,770	16%	\$ 127,279	\$ 116,476	\$ 10,803	9%
As a percent of total									
revenue		35%	36%			36%	37%		
Selling and marketing									
headcount at									
September 30,						538	524	14	3%

Selling and marketing expenses include compensation, benefits, and other headcount-related expenses associated with our selling and marketing personnel as well as advertising, promotions, trade shows, seminars, and other programs. Selling and marketing expenses also include the amortization of customer related intangibles.

The increase in selling and marketing expenses during the third quarter of 2013 compared to the same period in 2012 was primarily due to a \$2.2 million increase in compensation expenses, a \$1.4 million increase in commission expense associated with the higher value of new license arrangements executed, and a \$2.7 million increase in partner commission expense.

The increase in selling and marketing expenses during the first nine months of 2013 compared to the same period in 2012 was primarily due to a \$5.5 million increase in compensation expenses, a \$2.2 million increase in commission expense associated with the higher value of new license arrangements executed and a \$2.8 million increase in partner commission expense.

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Table of Contents								
(Dollars in thousands)	1111001110	nths Ended nber 30, 2012	Incre	ase	1 (1110 1/10)	nths Ended mber 30, 2012	Incre	ase
Research and	2010	2412			2010	2012		
development								
Research and								
development	\$ 19,786	\$ 19,506	\$ 280	1%	\$ 59,123	\$ 57,411	\$ 1,712	3%
As a percent of total								
revenue	16%	19%			17%	18%		
Research and development headcount								
at September 30,					817	713	104	15%

Research and development expenses include compensation, benefits, contracted services, and other headcount-related expenses associated with research and development.

The increase in headcount reflects the growth in our India research facility as we have been replacing contractors with employees. The increase in offshore headcount lowered our average compensation expense per employee.

The increase in research and development expenses during the third quarter of 2013 compared to the same period in 2012 was primarily due to a \$1.3 million increase in compensation expenses associated with higher headcount, partially offset by a \$0.8 million decrease in rent and equipment-related expenses.

The increase in research and development expenses during the first nine months of 2013 compared to the same period in 2012 was primarily due to a \$5.5 million increase in compensation and benefit expenses associated with higher headcount, partially offset by a \$2.3 million decrease in contractor expenses associated with our hiring of employees to replace contractors, and a \$1.9 million decrease in rent and equipment-related expenses.

	Three Months Ended September 30,		(Decrease)		Nine Months Ended September 30,			Increa	se	
(Dollars in thousands)	2013		2012			2013		2012		
General and										
administrative										
General and										
administrative	\$ 7,130	\$	7,192	\$ (62)	(1)%	\$ 21,203	\$	21,171	\$ 32	%
As a percent of total										
revenue	6%		7%			6%		7%		
General and administrative headcount										
at September 30,						248		243	5	2%

General and administrative expenses include compensation, benefits, and other headcount-related expenses associated with finance, legal, corporate governance, and other administrative headcount. It also includes accounting, legal, and other administrative fees. The general and administrative headcount includes employees in human resources, information technology and corporate services departments whose costs are allocated to our other functional departments.

### Stock-based compensation

The following table summarizes stock-based compensation expense included in our unaudited condensed consolidated statements of operations:

		onths Ended mber 30,	Incr	ease	- ,	nths Ended mber 30,	Increase		
(Dollars in thousands)	2013	2012			2013	2012			
Cost of services	\$ 947	\$ 849	\$ 98	12%	\$ 3,134	\$ 2,710	\$ 424	16%	
Operating expenses	2,053	1,935	118	6%	6,579	5,912	667	11%	
Total stock-based									
compensation before tax	3,000	2,784	216	8%	9,713	8,622	1,091	13%	
Income tax benefit	(893)	(915)			(2,941)	(2,781)			

The increases in stock-based compensation expense were primarily due to the higher value of the annual periodic equity grant, partially offset by a lower value of new hire equity awards.

## Non-operating income and expenses, net

(Dollars in thousands)		Ionths Ended ember 30, 2012			Change			Nine Months Ended September 30, 2013 2012				Change		
Foreign currency transaction gain (loss)	\$ 661	\$	438	\$	223		51%	\$	(1,666)	\$	337	\$ (	(2,003)	(594)%
Interest income, net	123		113		10		9%		376		318		58	18%
Other expense, net	(1,163)		(920)		(243)		26%		(418)		(1,496)		1,078	(72)%
Non-operating loss	\$ (379)	\$	(369)	\$	(10)		3%	\$	(1,708)	\$	(841)	\$	(867)	103%

We use forward contracts to manage our exposure to changes in foreign currency denominated accounts receivable, intercompany payables, and cash primarily held by our U.S. operating company. We have not designated these forward contracts as hedging instruments and as a result, we record the fair value of the outstanding contracts at the end of the reporting period in our consolidated balance sheet, with any fluctuations in the value of these contracts recognized in other expense, net. The fluctuations in the value of these forward contracts recorded in other expense, net, partially offset in net income, the gains and losses from the remeasurement or settlement of the foreign currency denominated accounts receivable, intercompany payables, and cash held by the U.S. operating company recorded in foreign currency transaction loss.

We have been primarily exposed to the fluctuation in the British pound and Euro relative to the U.S. dollar. More recently, we have experienced increased levels of exposure to the Australian dollar and Indian rupee. See Note 3 Derivative Instruments in the notes to the accompanying unaudited condensed consolidated financial statements for discussion on our use of forward contracts.

The total change in the fair value of our forward contracts recorded in other expense, net, during the third quarter and first nine months of 2013 was a loss of \$1.2 million and \$0.4 million, respectively. The total change in the fair value of our foreign currency forward contracts recorded in other expense, net, during the third quarter and first nine months of 2012 was a loss of \$0.9 million and \$1.5 million, respectively.

#### Provision for income taxes

We account for income taxes at each interim period using our estimated annual effective tax rate and adjust for discrete tax items recorded in the same period. The provision for income taxes represents current and future amounts owed for federal, state, and foreign taxes. During the third quarter of 2013 and 2012, we recorded a tax provision of \$4.7 million and \$0.4 million, respectively. During the first nine months of 2013 and 2012, we recorded a tax provision of \$9.6 million and \$1.3 million, on pre-tax income of \$32.1 million and \$2.8 million, respectively, which resulted in an effective tax rate of 29.9% and 47.8%, respectively. Our effective tax rate for the first nine months of 2013 was below the statutory rate primarily due to the domestic production activities deduction, our foreign tax rate

differential benefit, and a \$0.8 million tax benefit related to our 2012 research and experimentation credit recognized in the first quarter of 2013 as a result of the American Taxpayer Relief Act of 2012 that was signed into law in January 2013. Our effective tax rate for the first nine months of 2012 was a result of low pre-tax income and certain discrete items that were recorded in 2012.

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#### Liquidity and capital resources

#### **Nine Months Ended**

	September 30,					
(in thousands)	2013	2012				
Cash provided by (used in):						
Operating activities	\$ 83,435	\$ 29,084				
Investing activities	(39,674)	(16,746)				
Financing activities	(11,942)	(7,050)				
Effect of exchange rate on cash	(517)	596				
Net increase in cash and cash equivalents	\$ 31,302	\$ 5,884				
	As of	As of				
	September 30, 2013	December 31, 2012				
Total cash, cash equivalents, and marketable securities	\$ 188.445	\$ 122,985				

The increase in cash and cash equivalents was primarily due to the significant increase in cash provided by operating activities associated with our strong accounts receivable collections during the first nine months of 2013, which were generated from our significant arrangements executed in the fourth quarter of 2012. We believe that our current cash, cash equivalents, and cash flow from operations will be sufficient to fund our operations, our dividend payments and our share repurchase program for at least the next 12 months.

We evaluate acquisition opportunities from time to time, which if pursued, could require use of our funds. On October 9, 2013, we acquired Antenna for \$26.3 million in cash. During the third quarter of 2013, we incurred direct and incremental expenses associated with the transaction of \$0.5 million and expect to incur an additional estimated \$2.2 million of such expenses that are primarily professional fees to affect the acquisition.

As of September 30, 2013, approximately \$54.8 million of our cash and cash equivalents was held in our foreign subsidiaries. If it becomes necessary to repatriate these funds, we may be required to pay U.S. tax, net of any applicable foreign tax credits, upon repatriation. We consider the earnings of our foreign subsidiaries to be permanently reinvested and, as a result, U.S. taxes on such earnings are not provided. It is impractical to estimate the amount of U.S. tax we could have to pay upon repatriation due to the complexity of the foreign tax credit calculations and because we consider our earnings permanently reinvested. There can be no assurance that changes in our plans or other events affecting our operations will not result in materially accelerated or unexpected expenditures.

#### Cash provided by operating activities

The primary drivers of cash provided by operating activities during the first nine months of 2013 were net income of \$22.5 million and a \$42.6 million decrease in accounts receivable due to our significant collections.

The primary drivers of cash provided by operating activities during the first nine months of 2012 were net income of \$1.5 million, an \$18.9 million decrease in account receivable due to higher collections, and a \$2.7 million increase in deferred revenue.

#### Future Cash Receipts from License Arrangements

Total contractual future cash receipts due from our existing license agreements was approximately \$234.2 million as of September 30, 2013 compared to \$195.2 million as of September 30, 2012. The future cash receipts due as of September 30, 2013 are summarized as follows:

	`			Other contractual cense payments not recorded on the balance		
As of September 30, 2013 (in thousands)	on the ba	lance sheet (1)	S	sheet (2)		Total
Remainder of 2013	\$	16,001	\$	4,927	\$	20,928
2014		62,844		17,514		80,358
2015		55,939		4,944		60,883
2016		45,154		3,128		48,282
2017 and thereafter		23,708				23,708
Total	\$	203,646	\$	30,513	\$	234,159

- (1) These amounts will be recognized as revenue in the future over the term of the agreement as payments become due or earlier if prepaid.
- (2) These amounts will be recognized as revenue in future periods and relate to perpetual and subscription licenses with extended payment terms and/or additional rights of use.

## Cash used in investing activities

During the first nine months of 2013, cash used in investing activities was primarily for purchases of marketable debt securities of \$56.6 million, partially offset by the proceeds received from the maturities of marketable debt securities of \$21.1 million.

During the first nine months of 2012, we invested \$21.9 million primarily in leasehold improvements, furniture and fixtures and equipment for the build-out of our U.S. and India offices.

#### Cash used in financing activities

Cash used in financing activities during the first nine months of 2013 and 2012 was primarily for repurchases of our common stock and dividend payments. Since 2004, our Board of Directors has approved annual stock repurchase programs that have authorized the repurchase in the aggregate of up to \$92.4 million of our common stock. Purchases under these programs have been made on the open market.

The following table is a summary of our repurchase activity under all of our repurchase programs during the first nine months of 2013 and 2012:

## Nine Months Ended September 30,

	September 30,					
	2013					
(Dollars in thousands)	Shares	A	mount	Shares	A	mount
		Φ.	1.4.702		Ф	12.062
Prior year authorization as of January 1,		\$	14,793		\$	13,963
Repurchases paid	309,692		(9,102)	125,891		(3,861)
Repurchases unsettled	3,313		(130)	1,692		(48)
Authorization remaining as of September 30,		\$	5,561		\$	10,054

In addition to the share repurchases made under our repurchase programs, we net settled the majority of our employee stock option exercises and RSU vesting, which resulted in the withholding of shares to cover the option exercise price and the minimum statutory tax withholding obligations.

During the first nine months of 2013 and 2012, option and RSU holders net settled stock options and vested RSUs representing the right to purchase a total of 529,000 shares and 424,000 shares, respectively, of which only 275,000 shares and 243,000 shares, respectively, were issued to the option and RSU holders and the balance of the shares were surrendered to us to pay for the exercise price and the applicable taxes. During the first nine months of 2013 and 2012, instead of receiving cash from the equity holders, we withheld shares with a value of \$4.1 million and \$3.6 million, respectively, for withholding taxes, and \$3.9 million and \$2.4 million, respectively, for the exercise price. The value of share repurchases and shares withheld for net settlement of our employee stock option exercises and vesting of RSUs offset the proceeds received under our various share-based compensation plans during the first nine months of 2013 and 2012.

#### **Dividends**

We declared a cash dividend of \$0.09 per share in the first nine months of 2013 and 2012. We paid cash dividends of \$2.3 million and \$3.4 million in the first nine months of 2013 and 2012, respectively. Our Board of Directors authorized the acceleration of the payment of the fourth quarter 2012 dividend to be paid in December 2012 rather than in January 2013. Therefore, there was no dividend payment in the first quarter of 2013. It is our current intention to pay a quarterly cash dividend of \$0.03 per share, however, the Board of Directors may terminate or modify this dividend program at any time without notice.

#### Item 3. Quantitative and Qualitative Disclosures about Market Risk

Market risk represents the risk of loss that may affect us due to adverse changes in financial market prices and rates. Our market risk exposure is primarily related to fluctuations in foreign exchange rates. We enter into foreign currency forward contracts to partially mitigate our exposure to the fluctuations in foreign exchange rates. See Note 3

Derivative Instruments in the notes to the accompanying unaudited condensed consolidated financial statements for further discussion.

There were no significant changes to our quantitative and qualitative disclosures about market risk during the first nine months of 2013. Please refer to Part II, Item 7A. Quantitative and Qualitative Disclosures about Market Risk included in our Annual Report on Form 10-K for the year ended December 31, 2012 for a more complete discussion of our market risk exposure.

#### **Item 4. Controls and Procedures**

#### (a) Evaluation of Disclosure Controls and Procedures.

Our management, with the participation of our Chief Executive Officer, or CEO, and Chief Financial Officer, or CFO, evaluated the effectiveness of our disclosure controls and procedures (as defined in Rules 13a-15(e) and 15d-15(e) under the Securities Exchange Act) as of September 30, 2013. In designing and evaluating our disclosure controls and procedures, our management recognized that any controls and procedures, no matter how well designed and operated, can provide only reasonable assurance of achieving their objectives, and our management necessarily applied its judgment in evaluating the cost-benefit relationship of possible controls and procedures. Based on this evaluation, our CEO and CFO concluded that our disclosure controls and procedures were effective as of September 30, 2013.

#### (b) Changes in Internal Control over Financial Reporting.

There have been no changes in our internal control over financial reporting (as defined in Rules 13a-15(f) and 15d-15(f) under the Securities Exchange Act) during the quarter ended September 30, 2013 that have materially

affected, or are reasonably likely to materially affect, our internal control over financial reporting.

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### Part II Other Information:

#### Item 1A. Risk Factors

We encourage you to carefully consider the risk factors identified in Part I, Item 1A. Risk Factors in our Annual Report on Form 10-K for the year ended December 31, 2012. These risk factors could materially affect our business, financial condition and future results and could cause our actual business and financial results to differ materially from those contained in forward-looking statements made in this Quarterly Report on Form 10-Q or elsewhere by management from time to time. Except as described below, there have been no material changes during the first nine months of 2013 to the risk factors disclosed in our Annual Report on Form 10-K for the year ended December 31, 2012.

The acquisition of other businesses and technologies may present new risks. We have recently undertaken an acquisition and may continue to evaluate and consider other potential strategic transactions, including acquisitions of businesses, technologies, services, products and other assets in the future. These acquisitions, if undertaken, may involve significant new risks and uncertainties, including distraction of management attention away from our current business operations, insufficient new revenue to offset expenses, inadequate return on capital, integration challenges, new regulatory requirements, new third-party intellectual property infringement claims related to the acquired technology and/or services, and issues not discovered in our due diligence process. No assurance can be given that such acquisitions will be successful and will not adversely affect our profitability or operations.

#### Item 2. Unregistered Sales of Equity Securities and Use of Proceeds

The following table sets forth information regarding our repurchases of our common stock during the third quarter of 2013:

				Total Number of Shares	Value of May Ye	of Shares That t Be Purchased ler Publicly								
Donto	T.A.I Novel	<b>A</b>	. D	Purchased as Part of Publicly Announced	Re	nnounced Share epurchase								
Period	Total Number of Shares Purchased	Average Price Paid per Share		Paid per		Paid per		Paid per		of Shares Paid per		Share Repurchase Programs (1)	Programs (in thousands) (1)	
7/1/2013 - 7/31/2013	24,446		33.84	24,446	\$	6,762								
8/1/2013 - 8/31/2013 9/1/2013 - 9/30/2013	24,714 7,469		37.02 38.26	24,714 7,469		5,847 5,561								
Total	56,629	\$	35.81											

Approximate Dollar

(1)

Since 2004, our Board of Directors has approved stock repurchase programs that have authorized the repurchase, in the aggregate, of up to \$92.4 million of our common stock. On December 18, 2012, we announced that our Board of Directors approved a \$6 million increase in the remaining funds available under the program expiring on December 31, 2012, and an extension of the expiration date to December 31, 2013. Under this program, the Current Program , purchases may be made from time to time on the open market or in privately negotiated transactions. Shares may be repurchased in such amounts as market conditions warrant, subject to regulatory and other considerations. We have established a pre-arranged stock repurchase plan, intended to comply with the requirements of Rule 10b5-1 under the Securities Exchange Act of 1934, as amended, and of Rule 10b-18 of the Exchange Act (the 10b5-1 Plan ). All share repurchases under the Current Program during closed trading window periods will be made pursuant to the 10b5-1 Plan.

## Item 6. Exhibits

The exhibits listed in the Exhibit Index immediately preceding such exhibits are filed or furnished, as the case may be, as part of this report and such Exhibit Index is incorporated herein by reference.

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### **SIGNATURE**

Pursuant to the requirements of the Securities Exchange Act of 1934, the Registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

Pegasystems Inc.

Date: November 12, 2013 By: /s/ RAFEAL E. BROWN

Rafeal E. Brown Chief Financial Officer, Chief Administration Officer and Senior

**Vice President** 

(principal financial officer)

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### PEGASYSTEMS INC.

## **Exhibit Index**

Exhibit No.	Description
31.1	Certification pursuant to Exchange Act Rules 13a-14 and 15d-14 of the Chief Executive Officer.
31.2	Certification pursuant to Exchange Act Rules 13a-14 and 15d-14 of the Chief Financial Officer.
32	Certification pursuant to 18 U.S.C. Section 1350 of the Chief Executive Officer and the Chief Financial Officer.
101	The following materials from Pegasystems Inc. s Quarterly Report on Form 10-Q for the quarter and nine months ended September 30, 2013 formatted in XBRL (Extensible Business Reporting Language): (i) the Unaudited Condensed Consolidated Balance Sheets, (ii) the Unaudited Condensed Consolidated Statements of Operations, (iii) the Unaudited Condensed Consolidated Statements of Comprehensive Income, (iv) the Unaudited Condensed Consolidated Statements of Cash Flows, and (v) the Notes to Unaudited Condensed Consolidated Financial Statements.