

SERVICEMASTER CO  
Form 8-K  
May 16, 2012

**UNITED STATES  
SECURITIES AND EXCHANGE COMMISSION**

Washington, D.C. 20549

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**FORM 8-K**

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**CURRENT REPORT  
PURSUANT TO SECTION 13 OR 15(d) OF THE  
SECURITIES EXCHANGE ACT OF 1934**

Date of Report (Date of earliest event reported): **May 16, 2012 (May 11, 2012)**

**THE SERVICEMASTER COMPANY**

(Exact name of registrant as specified in its charter)

**Delaware**  
(State or other Jurisdiction  
of Incorporation)

**1-14762**  
(Commission File Number)

**36-3858106**  
(I.R.S Employer  
Identification Number)

**860 Ridge Lake Boulevard, Memphis, Tennessee**  
(Address of principal executive offices)

**38120**  
(Zip Code)

Registrant's telephone number, including area code: **(901) 597-1400**

**Not Applicable**

## Edgar Filing: SERVICEMASTER CO - Form 8-K

(Former name or former address, if changed since last report.)

Check the appropriate box below if the Form 8-K filing is intended to simultaneously satisfy the filing obligation of the registrant under any of the following provisions (*see* General Instruction A.2. below):

- Written communications pursuant to Rule 425 under the Securities Act (17 CFR 230.425)
  
  - Soliciting material pursuant to Rule 14a-12 under the Exchange Act (17 CFR 240.14a-12)
  
  - Pre-commencement communications pursuant to Rule 14d-2(b) under the Exchange Act (17 CFR 240.14d-2(b))
  
  - Pre-commencement communications pursuant to Rule 13e-4(c) under the Exchange Act (17 CFR 240.13e-4(c))
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**Item 1.01. Entry into a Material Definitive Agreement.**

On May 11, 2012, ServiceMaster Consumer Services Limited Partnership ( ServiceMaster ), a subsidiary of The ServiceMaster Company (the Company ), and International Business Machines Corporation ( IBM ) entered into Project Work Order, No. SVM 12-GBS AMS (the Agreement ), issued under the First Amended and Restated Master Services Agreement and the related First Amended and Restated Transaction Document No. 1, both dated November 1, 2010. The terms of the Agreement are for IBM to provide the Company and its subsidiaries with application maintenance support services for the new customer relationship management and certain surrounding information technology systems to be utilized by its American Home Shield business unit. The Agreement has a term of five years and, assuming services are provided for the full term of the Agreement, an estimated expenditure of approximately \$13 million; however, ServiceMaster has the right to terminate the Agreement upon 90 days notice with no termination fee.

**Item 9.01. Financial Statements and Exhibits.**

(d) The following exhibit is being furnished as part of this Report.

**Exhibit  
No.**

**Description of Exhibit**

10	Project Work Order, No. SVM 12-GBS AMS dated May 11, 2012, between ServiceMaster Consumer Services Limited Partnership and International Business Machines Corporation (portions omitted pursuant to a request for confidential treatment filed with the Securities and Exchange Commission), issued under the First Amended and Restated Master Services Agreement and the related First Amended and Restated Transaction Document No. 1, both dated November 1, 2010.
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**SIGNATURE**

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned hereunto duly authorized.

Date: May 16, 2012

THE SERVICEMASTER COMPANY

By: */s/ Roger A. Cregg*  
Roger A. Cregg  
Senior Vice President and Chief Financial Officer

**Exhibit Index**

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